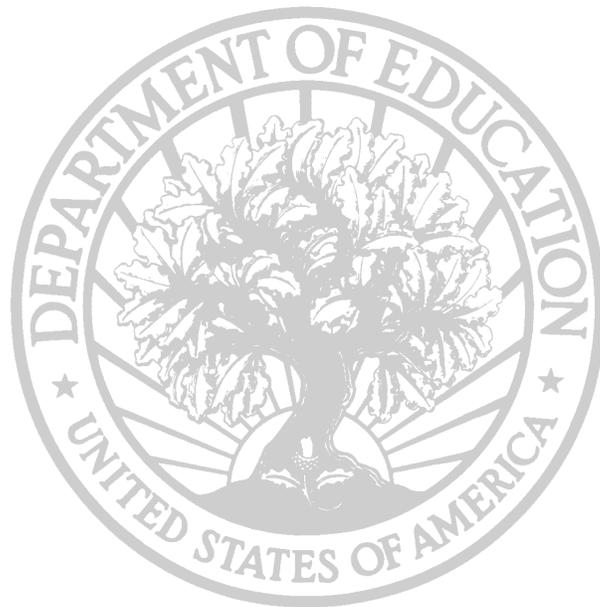


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**For FFEL Program and
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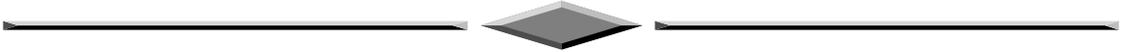
U.S. Department of Education
Default Management Division

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U.S. Department of Education Useful Information



General Departmental Information

U.S. Department of Education Website
<http://www.ed.gov>

IFAP Website
Information for Financial Aid Professionals
*Regulation Compilations, Federal
Registers, Reauthorization, Dear Partner
letters, Training information*
<http://www.ifap.ed.gov>

NSLDS
National Student Loan Data System
<http://www.nslsdfap.ed.gov>
(800) 999-8219

Title IV WAN
Title IV Wide Area Network
(800) 615-1189

Specific Office-Related Information

Student Financial Assistance (SFA)
Customer Service Call Center
csb@ed.gov
(800) 433-7327
<http://www.ed.gov/offices/OSFAP>
<http://www.ifap.ed.gov>

Collections
*Collection of individual defaulted loans
assigned to the Department*
(800) 621-3115
<http://www.nslsdfap.ed.gov>

Partner Services
Default Coordination Team
*Lender or guaranty agency default
rates*
(202) 401-7482
[http://www.ed.gov/offices/OSFAP/
IGAL/index.html](http://www.ed.gov/offices/OSFAP/IGAL/index.html)

Case Management and Oversight
*Certification of eligibility, audit
resolution, financial analysis, program
review, and institutional improvement*
(202) 260-3616

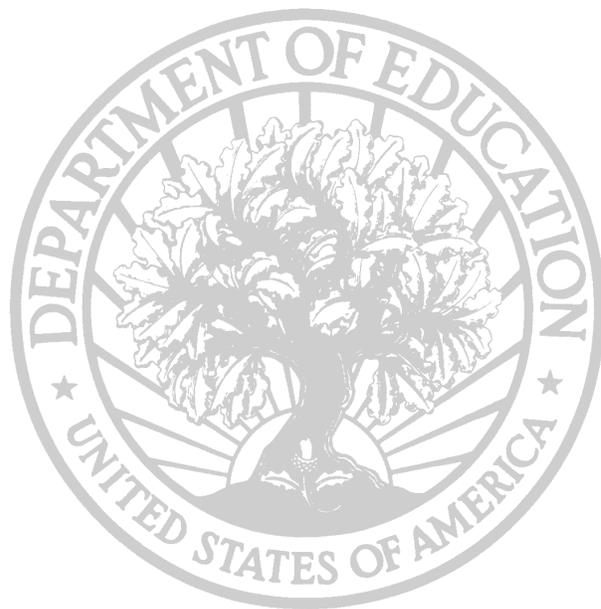
Default Management Division (DMD)
*Cohort default rates and cohort default
rate challenges*
(202) 708-9396
<http://www.ifap.ed.gov>



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