



Electronic Access Conference
emagine
2001

Student Financial Assistance

THE U.S. Department of
EDUCATION



Session 47

EDExpress: "Give Us Your Feedback"



EDExpress: "Give Us Your Feedback"

Introduction

- Who are we?
- What is our role?



The Four Steps in the Life Cycle

■ Who are the “partners”?

- Department of Education
- Contractors who develop the software
- Schools & Servicers who use the software
- Vendors who use the software



The Four Steps in the Life Cycle

- Requirements
- Development
- Testing
- Distribution



The Four Steps in the Life Cycle

STEP 1 -- Requirements

- What was carried over from last year?
- What changes in the law or regulations need to be incorporated?
- What feedback have we received?
- What did we learn from Focus Groups?

Continued



The Four Steps in the Life Cycle

STEP 2 -- Development

- Based on agreed upon Requirements, Development begins
- Each trading partner develops the software changes agreed upon



The Four Steps in the Life Cycle

STEP 3 -- Testing

- Development Testing
- CPS Customer Service Testing
- Subcontractor Testing
- ED Acceptance Testing
- Beta Testing
- Regression Testing



The Four Steps in the Life Cycle

Step 4 -- Distribution

- Distribution via SFA Download WEB site
 - Cover Letter
 - Installation Guide
 - Software
 - Technical Reference and Update pages
 - Desk References



Release Schedule

- | | |
|---------------------------------|-----------|
| ❖ Application Processing/Global | Dec, 2001 |
| ❖ Packaging | Dec, 2001 |
| ❖ QA Tool | Jan, 2002 |
| ❖ Direct Loan | Mar, 2002 |
| ❖ Pell | Mar, 2002 |
| ❖ DL Tools | Jun, 2002 |



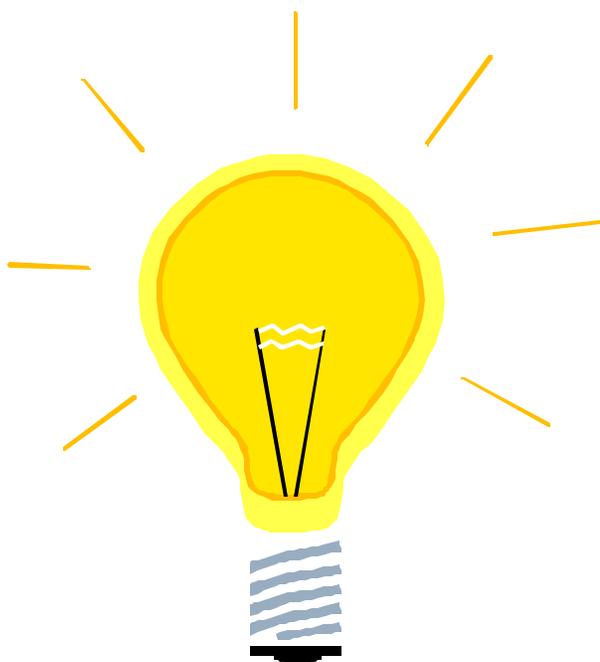
What Role Can Schools Play in the Process?

- **Current role**
 - Focus Groups
 - Beta Review of Technical Reference
 - Beta Testing
- **Enhanced User Involvement**
 - Usability Testing
 - Requirements documentation review
- **Sign Up NOW!!!!**



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ED/NCS Pearson Listens



Now we'd like
to hear your
ideas!!!

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Session 47-12



Topics for Discussion

- Make it a web product
 - How do you envision this?
 - Where would you want your database?
 - Which pieces would you want first, if it was in a “rollout” phase?
 - What problems do you foresee?



Topics for Discussion

- Documentation
 - Installation Guides
 - Technical References
 - Desk References
 - Help Text
- New Distribution Plan
 - Downloadable/view on-line
 - On or about the 15th of each month



ED Listens

We appreciate your feedback and comments. We can be reached:

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