

# Session 37B



## IFAP and Schools Portal: Tips, Tricks and Techniques.

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**Presenter**

# Objectives

## **FSA Schools Portal**

- **Overview of the FSA Schools Portal**
- **My FSA**

## **Information for Financial Aid**

## **Professionals – IFAP**

- **Overview of IFAP**
- **Member Service**
- **Search on IFAP**

## **Troubleshooting**

## **Enhancements**

## **Listserv - FSA Tech**

## **Customer Service Center –**

## **Customer Service Call Center**

# FSA Schools Portal

## <http://fsa4schools.ed.gov>

The screenshot shows the FSA Schools Portal website. At the top, it features the U.S. Department of Education logo and the text 'FSA Schools Portal'. Below this is a navigation bar with links for HOME, Search, MY FSA, Other Links, Help Center, Feedback, Privacy, and IFAP. A search box is also present with the text 'FSA Links & IFAP Database' and a 'Go' button.

The main content area is divided into three columns:

- Resources & Training:** A list of links including IFAP Home Page, Conferences, Default Management, FSA Self-Assessments Tool, ISIR Analysis Tool, Listserves/Mailing Lists, Publications and How to Order, School/Lender/Program Data, Software and Manuals: SAIG, Training (TFAP), Videoconferences, and Contacts.
- FSA Calendar:** A calendar for October 2004. The calendar shows dates from 3 to 31. Below the calendar are buttons for Events, Deadlines, Training, and NPRMs. Two events are listed:
  - Tuesday, October 26 - Thursday, November 4: William D. Ford Federal Direct Loan Program Repayment Plan
  - Tuesday, October 26 - Thursday, November 4: Federal Direct Loan Program and Federal Family Education Loan Program Teacher Loan Forgiveness Forms
- FSA Headlines:** A section titled 'FSA News' with two news items:
  - Beta Testers Needed for EDEXpress for Windows 2005-2006, Release 1.0
  - Second Phase of the ISIR Analysis Tool Web Application Now Available

➤ **Masthead**

➤ **List of Links**

➤ **FSA Calendar**

➤ **FSA Headlines**

# FSA Schools Portal -- Masthead



**The Masthead contains the following links:**

- **Search**
- **My FSA**
- **Other Links**
- **Help Center**
- **Feedback**
- **Privacy**
- **IFAP**

# FSA Schools Portal – List of FSA Links

## Resources and Training:

## FAA Access to Student Data:

## Participation and Funding:

Resources & Training
<a href="#">IFAP Home Page</a>
<a href="#">Conferences</a>
<a href="#">FSA Self-Assessments Tool</a>
<a href="#">ISIR Analysis Tool</a>
<a href="#">Listserve/Mailing Lists</a>
<a href="#">Publications and How to Order</a>
<a href="#">SAIG Software Download</a>
<a href="#">School/Lender/Program Data</a>
<a href="#">Software and Manuals</a>
<a href="#">Training (TFAP)</a>

FAA Access to Student Data
<a href="#">CPS (FAFSA/ISIR Processing)</a>
<a href="#">COD (Pell &amp; DL Processing)</a>
<a href="#">DL Servicing for FAAs</a>
<a href="#">NSLDS for FAAs</a>

Participation & Funding
<a href="#">Application/Recertification (E-App)</a>
<a href="#">Audits and Program Reviews</a>
<a href="#">COD on IFAP</a>
<a href="#">eCampus-Based/FISAP</a>
<a href="#">Experimental Sites</a>
<a href="#">GAPS &amp; E-payments</a>
<a href="#">PEPS</a>
<a href="#">Quality Assurance Program</a>
<a href="#">SAIG Enrollment</a>
<a href="#">SAIG Mailbox</a>

# FSA Schools Portal – FSA Calendar

## FSA Calendar Records:

- ❖ **FSA Events,**
- ❖ **Deadlines,**
- ❖ **Training and**
- ❖ **NPRMs.**

<i>FSA Calendar</i>						
<< November 2004 >>						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	<a href="#">1</a>	<a href="#">2</a>	<a href="#">3</a>	<a href="#">4</a>	<a href="#">5</a>	<a href="#">6</a>
<a href="#">7</a>	<a href="#">8</a>	<a href="#">9</a>	<a href="#">10</a>	<a href="#">11</a>	<a href="#">12</a>	<a href="#">13</a>
<a href="#">14</a>	<a href="#">15</a>	<a href="#">16</a>	<a href="#">17</a>	<a href="#">18</a>	<a href="#">19</a>	<a href="#">20</a>
<a href="#">21</a>	<a href="#">22</a>	<a href="#">23</a>	<a href="#">24</a>	<a href="#">25</a>	<a href="#">26</a>	<a href="#">27</a>
<a href="#">28</a>	<a href="#">29</a>	<a href="#">30</a>				
<input type="button" value="Events"/> <input type="button" value="Deadlines"/> <input type="button" value="Training"/> <input type="button" value="NPRMs"/>						
<b>Monday, November 1</b>						
▪ 2004 Electronic Access Conference - Orlando, FL						
<b>Tuesday, November 2</b>						
▪ 2004 Electronic Access Conference - Orlando, FL						
<b>Wednesday, November 3</b>						
▪ 2004 Electronic Access Conference - Orlando, FL						
<b>Thursday, November 4</b>						

# FSA Schools Portal – FSA Headlines

➤ **“FSA News”**

➤ **“FSA Policy and Rule Change”**



*FSA Headlines*

**FSA News**

- 2004-2005 FSA Handbook: Volume 4 is available Now
- 2004-2005 FSA Handbook: Volume 3 is Available Now
- Deadline for submitting the 2005-2006 Fiscal Operations Report and Application to Participate

More ...

# FSA Schools Portal – Case Study



**Nicki Yc a FAA from the University of Miami is looking for one place to find the “hot” FSA issues.**

**Where would you direct Nicki to go?**

# **FSA Schools Portal**

- **Overview of the FSA Schools Portal**
- **My FSA**

## **Information for Financial Aid**

### **Professionals – IFAP**

- **Overview of IFAP**
- **Member Service**
- **Search on IFAP**

## **Troubleshooting**

## **Enhancements**

## **Listserv - FSA Tech**

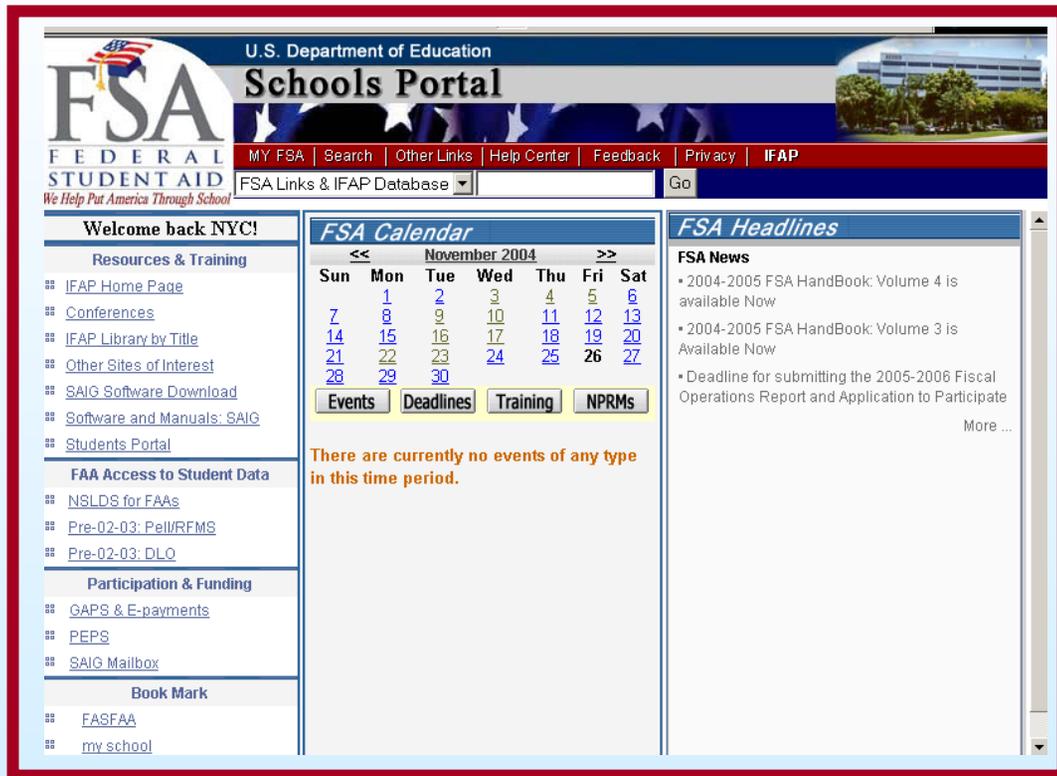
## **Customer Service Center –**

## **Customer Service Call Center**

# FSA Schools Portal – My FSA

## My FSA

- My FSA Links
- My Bookmarks
- Change Password
- Log out



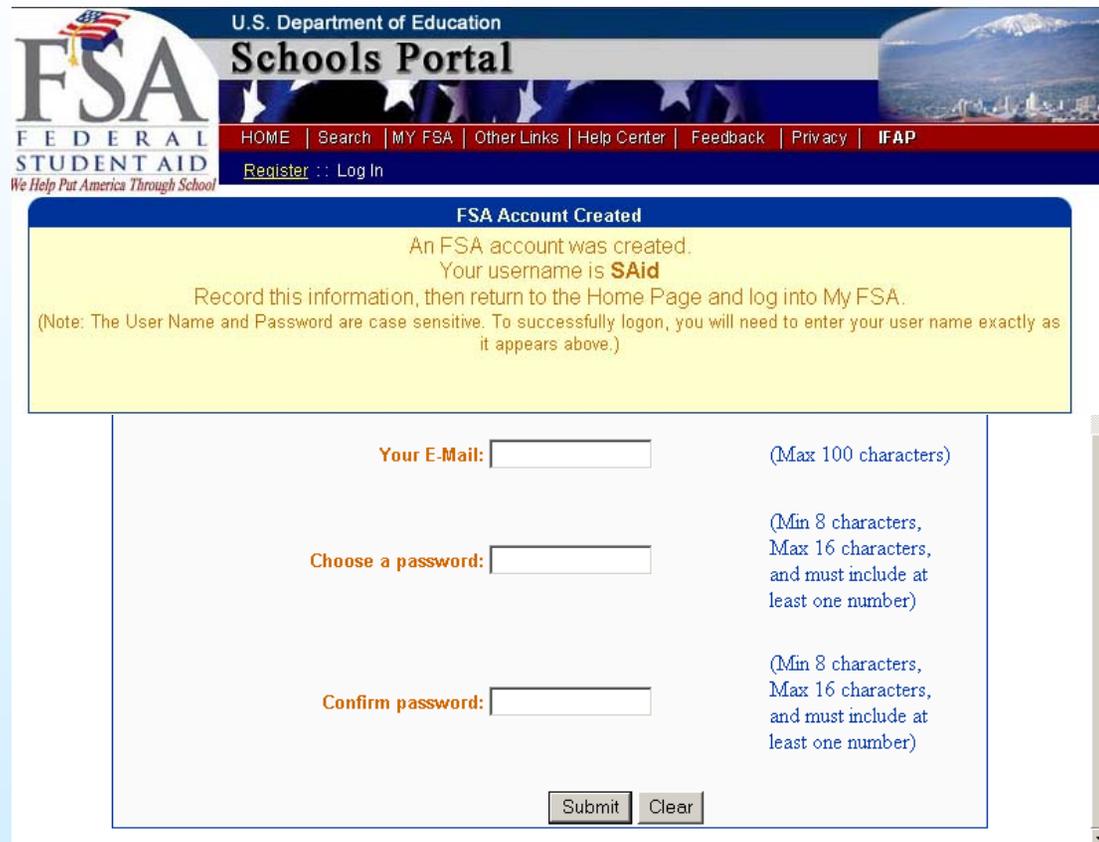
The screenshot shows the FSA Schools Portal website. At the top, it features the U.S. Department of Education logo and the text "FSA Schools Portal". Below this is a navigation bar with links for "MY FSA", "Search", "Other Links", "Help Center", "Feedback", "Privacy", and "IFAP". A search box contains the text "FSA Links & IFAP Database" and a "Go" button.

The main content area is divided into three columns:

- Left Column:** A "Welcome back NYC!" message followed by a "Resources & Training" section with links for "IFAP Home Page", "Conferences", "IFAP Library by Title", "Other Sites of Interest", "SAIG Software Download", "Software and Manuals: SAIG", and "Students Portal". Below this is a "FAA Access to Student Data" section with links for "NSLDS for FAAs", "Pre-02-03: Pell/RFMS", and "Pre-02-03: DLO". The next section is "Participation & Funding" with links for "GAPS & E-payments", "PEPS", and "SAIG Mailbox". Finally, there is a "Book Mark" section with links for "FASF AA" and "my school".
- Middle Column:** An "FSA Calendar" for November 2004. The calendar shows dates from Sunday to Saturday. Below the calendar are buttons for "Events", "Deadlines", "Training", and "NPRMs". A message states: "There are currently no events of any type in this time period."
- Right Column:** An "FSA Headlines" section titled "FSA News" with three news items:
  - 2004-2005 FSA Handbook: Volume 4 is available Now
  - 2004-2005 FSA Handbook: Volume 3 is Available Now
  - Deadline for submitting the 2005-2006 Fiscal Operations Report and Application to Participate
 A "More ..." link is at the bottom of the news section.

# FSA Schools Portal – My FSA

## Register to Customize the School Portal



The screenshot shows the FSA Schools Portal registration page. At the top, there is a banner for the U.S. Department of Education Schools Portal. Below the banner is a navigation menu with links for HOME, Search, MY FSA, Other Links, Help Center, Feedback, Privacy, and IFAP. A 'Register' link is also visible. The main content area features a yellow box with the message: 'FSA Account Created. An FSA account was created. Your username is SAid. Record this information, then return to the Home Page and log into My FSA. (Note: The User Name and Password are case sensitive. To successfully logon, you will need to enter your user name exactly as it appears above.)' Below this message are three input fields: 'Your E-Mail:' (with a '(Max 100 characters)' note), 'Choose a password:' (with a '(Min 8 characters, Max 16 characters, and must include at least one number)' note), and 'Confirm password:' (with a '(Min 8 characters, Max 16 characters, and must include at least one number)' note). At the bottom right of the form are 'Submit' and 'Clear' buttons.

U.S. Department of Education  
**Schools Portal**

HOME | Search | MY FSA | Other Links | Help Center | Feedback | Privacy | IFAP  
Register :: Log In

**FSA Account Created**  
An FSA account was created.  
Your username is **SAid**  
Record this information, then return to the Home Page and log into My FSA.  
(Note: The User Name and Password are case sensitive. To successfully logon, you will need to enter your user name exactly as it appears above.)

Your E-Mail:  (Max 100 characters)

Choose a password:  (Min 8 characters, Max 16 characters, and must include at least one number)

Confirm password:  (Min 8 characters, Max 16 characters, and must include at least one number)

Submit Clear

# FSA Schools Portal – My FSA Links

Select among the FSA links that you use.



U.S. Department of Education  
**FSA Schools Portal**  
FEDERAL STUDENT AID  
*We Help Put America Through School*

MY FSA | Search | Other Links | Help Center | Feedback | Privacy | IFAP

FSA Links & IFAP Database  Go

**Welcome back NYC!**

**Resources & Training**

- IFAP Home Page
- Conferences
- IFAP Library by Title
- Other Sites of Interest
- SAIG Software Download
- Software and Manuals: SAIG
- Students Portal

**FAA Access to Student Data**

- NSLDS for FAAs
- Pre-02-03: Pell/RFMS
- Pre-02-03: DLO

**Participation & Funding**

- GAPS & E-payments
- PEPS
- SAIG Mailbox

**Book Mark**

- FASFAA
- my school

**FSA Calendar**  
November 2004

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Events | Deadlines | Training | NPRMs

There are currently no events of any type in this time period.

**FSA Headlines**

**FSA News**

- 2004-2005 FSA Handbook: Volume 4 is available Now
- 2004-2005 FSA Handbook: Volume 3 is Available Now
- Deadline for submitting the 2005-2006 Fiscal Operations Report and Application to Participate

More ...

# FSA Schools Portal – My Bookmarks

**Add Links  
Relevant to  
You.**



The screenshot shows the FSA Schools Portal website. At the top, it says "U.S. Department of Education Schools Portal". Below that is a navigation bar with links for "MY FSA", "Search", "Other Links", "Help Center", "Feedback", "Privacy", and "IFAP". There is a search box labeled "FSA Links & IFAP Database" and a "Go" button. The main content area is divided into three columns:

- Left Column:** "Welcome back NYC!" followed by "Resources & Training" with links like "IFAP Home Page", "Conferences", "IFAP Library by Title", "Other Sites of Interest", "SAIG Software Download", "Software and Manuals: SAIG", and "Students Portal". Below that is "FAA Access to Student Data" with links for "NSLDS for FAAs", "Pre-02-03: Pell/RFMS", and "Pre-02-03: DLO". Then "Participation & Funding" with links for "GAPS & E-payments", "PEPS", and "SAIG Mailbox". Finally, "Book Mark" with links for "FASF AA" and "my school".
- Middle Column:** "FSA Calendar" for November 2004. It shows a calendar grid with dates 1 through 27. Below the grid are buttons for "Events", "Deadlines", "Training", and "NPRMs". A message states: "There are currently no events of any type in this time period."
- Right Column:** "FSA Headlines" with "FSA News" including:
  - 2004-2005 FSA Handbook: Volume 4 is available Now
  - 2004-2005 FSA Handbook: Volume 3 is Available Now
  - Deadline for submitting the 2005-2006 Fiscal Operations Report and Application to Participate

# FSA Schools Portal – My FSA Case Study



**Nicki would like to add a link to the list of FSA Customer Service contacts list on her My FSA web page.**

**How would she add the new link?**

## **FSA Schools Portal**

- **Overview of the FSA Schools Portal**
- **My FSA**

## **Information for Financial Aid**

### **Professionals – IFAP**

- **Overview of IFAP**
- **Member Service**
- **Search on IFAP**

### **Troubleshooting**

### **Enhancements**

### **Listserv - FSA Tech**

### **Customer Service Center –**

### **Customer Service Call Center**

# Information for Financial Aid Professionals – IFAP <http://ifap.ed.gov>

- **Online library for Student Aid Professionals.**
- **Most up to date guidance to manage the Federal Student Aid Programs.**



The screenshot shows the IFAP Library website interface. At the top, it features the U.S. Department of Education logo and the IFAP logo. Below the header is a navigation menu with links for Help Center, What's New, Schools Portal, Other Links, Feedback, and Privacy. A central banner states: "The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs." The main content area is divided into several sections:

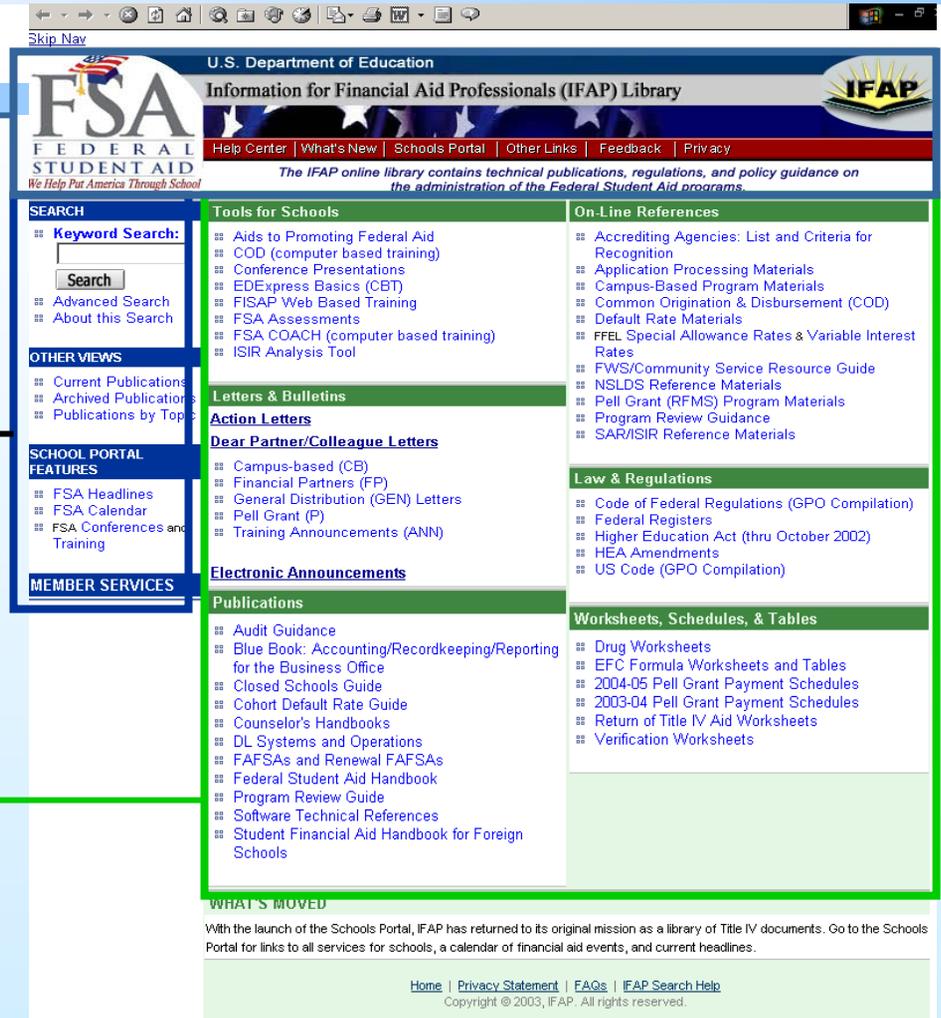
- SEARCH:** Includes a Keyword Search box with a Search button, and links for Advanced Search and About this Search.
- OTHER VIEWS:** Links for Current Publications, Archived Publications, and Publications by Topic.
- SCHOOL PORTAL FEATURES:** Links for FSA Headlines, FSA Calendar, and FSA Conferences and Training.
- MEMBER SERVICES:** A section for user-specific services.
- Tools for Schools:** A list of resources including Aids to Promoting Federal Aid, COD (computer based training), Conference Presentations, EDExpress Basics (CBT), FISAP Web Based Training, FSA Assessments, FSA COACH (computer based training), and ISIR Analysis Tool.
- On-Line References:** A list of reference materials including Accrediting Agencies: List and Criteria for Recognition, Application Processing Materials, Campus-Based Program Materials, Common Origination & Disbursement (COD), Default Rate Materials, FFEL Special Allowance Rates & Variable Interest Rates, FWS/Community Service Resource Guide, NSLDS Reference Materials, Pell Grant (RFMS) Program Materials, Program Review Guidance, and SAR/ISIR Reference Materials.
- Law & Regulations:** A list of legal resources including Code of Federal Regulations (GPO Compilation), Federal Registers, Higher Education Act (thru October 2002), HEA Amendments, and US Code (GPO Compilation).
- Letters & Bulletins:** A section for official communications.
- Action Letters:** A sub-section for specific letters.
- Dear Partner/Colleague Letters:** A list of letters including Campus-based (CB), Financial Partners (FP), General Distribution (GEN) Letters, Pell Grant (P), and Training Announcements (ANN).
- Electronic Announcements:** A section for digital news items.

# IFAP – Three Areas

- Masthead

- Web Pages and Functions

- Categorize Popular Publications and Web pages



The screenshot shows the IFAP Library website with a navigation menu and several content sections. The masthead includes the U.S. Department of Education logo and the IFAP logo. The navigation menu contains links for Help Center, What's New, Schools Portal, Other Links, Feedback, and Privacy. The main content area is divided into several sections:

- SEARCH:** Includes a Keyword Search box, a Search button, and links for Advanced Search and About this Search.
- OTHER VIEWS:** Includes links for Current Publications, Archived Publications, and Publications by Topic.
- SCHOOL PORTAL FEATURES:** Includes links for FSA Headlines, FSA Calendar, and FSA Conferences and Training.
- MEMBER SERVICES:** A section for user services.
- Tools for Schools:** Includes links for Aids to Promoting Federal Aid, COD (computer based training), Conference Presentations, EDExpress Basics (CBT), FISAP Web Based Training, FSA Assessments, FSA COACH (computer based training), and ISIR Analysis Tool.
- Letters & Bulletins:** Includes a link for Action Letters.
- Dear Partner/Colleague Letters:** Includes links for Campus-based (CB), Financial Partners (FP), General Distribution (GEN) Letters, Pell Grant (P), and Training Announcements (ANN).
- Electronic Announcements:** A section for announcements.
- Publications:** Includes links for Audit Guidance, Blue Book: Accounting/Recordkeeping/Reporting for the Business Office, Closed Schools Guide, Cohort Default Rate Guide, Counselor's Handbooks, DL Systems and Operations, FAFSAs and Renewal FAFSAs, Federal Student Aid Handbook, Program Review Guide, Software Technical References, and Student Financial Aid Handbook for Foreign Schools.
- On-Line References:** Includes links for Accrediting Agencies: List and Criteria for Recognition, Application Processing Materials, Campus-Based Program Materials, Common Origination & Disbursement (COD), Default Rate Materials, FFEL Special Allowance Rates & Variable Interest Rates, FWS/Community Service Resource Guide, NSLDS Reference Materials, Pell Grant (RFMS) Program Materials, Program Review Guidance, and SAR/ISIR Reference Materials.
- Law & Regulations:** Includes links for Code of Federal Regulations (GPO Compilation), Federal Registers, Higher Education Act (thru October 2002), HEA Amendments, and US Code (GPO Compilation).
- Worksheets, Schedules, & Tables:** Includes links for Drug Worksheets, EFC Formula Worksheets and Tables, 2004-05 Pell Grant Payment Schedules, 2003-04 Pell Grant Payment Schedules, Return of Title IV Aid Worksheets, and Verification Worksheets.

At the bottom of the page, there is a "WHAT'S MOVED" section with a notice about the Schools Portal and a footer with links for Home, Privacy Statement, FAQs, and IFAP Search Help, along with a copyright notice for 2003.

# IFAP – Masthead

[Skip Nav](#)



The screenshot shows the masthead of the IFAP Library website. On the left is the FSA logo with a graduation cap and the text 'FSA FEDERAL STUDENT AID' and the slogan 'We Help Put America Through School'. The main header area includes 'U.S. Department of Education' and 'Information for Financial Aid Professionals (IFAP) Library'. A navigation bar contains links for 'Help Center', 'What's New', 'Schools Portal', 'Other Links', 'Feedback', and 'Privacy'. On the right is the IFAP logo featuring a book with rays of light. Below the navigation bar is a descriptive sentence: 'The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.'

- **Help Center**
- **What's New**
- **Schools Portal**
- **Other links**
- **Feedback**
- **Privacy**

# IFAP – Web Pages and Functions

➤ **Search**

➤ **Other Views**

➤ **School Portal Features**

➤ **Member Services**

## SEARCH

☐ **Keyword Search:**

**Search**

☐ [Advanced Search](#)

☐ [About this Search](#)

## OTHER VIEWS

☐ [Current Publications](#)

☐ [Archived Publications](#)

☐ [Publications by Topic](#)

## SCHOOL PORTAL FEATURES

☐ [FSA Headlines](#)

☐ [FSA Calendar](#)

☐ [FSA Conferences and Training](#)

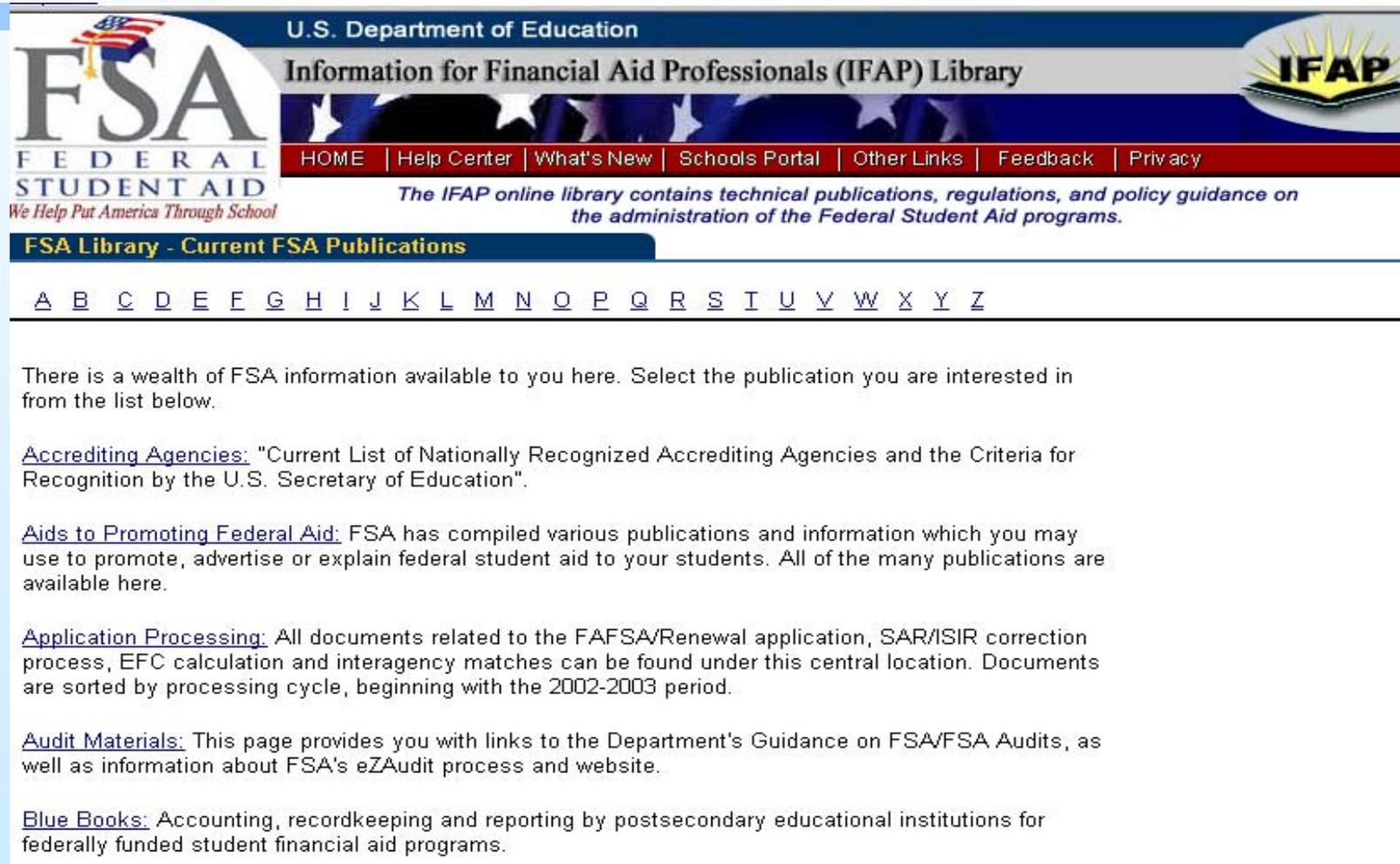
## MEMBER SERVICES

# IFAP – Categorize Popular Publications And Web Pages

## Most Popular Publications and Web Pages

Tools for Schools	On-Line References
<ul style="list-style-type: none"> <li>⌘ Aids to Promoting Federal Aid</li> <li>⌘ COD (computer based training)</li> <li>⌘ Conference Presentations</li> <li>⌘ EDEExpress Basics (CBT)</li> <li>⌘ eZ-Audit</li> <li>⌘ FISAP Web Based Training</li> <li>⌘ FSA Assessments</li> <li>⌘ FSA COACH (computer based training)</li> <li>⌘ ISIR Analysis Tool</li> <li>⌘ Listserves/Mailing Lists</li> <li>⌘ Videoconferences</li> </ul>	<ul style="list-style-type: none"> <li>⌘ Accrediting Agencies: List and Criteria for Recognition</li> <li>⌘ Application Processing Materials</li> <li>⌘ Campus-Based Program Materials</li> <li>⌘ Common Origination &amp; Disbursement (COD)</li> <li>⌘ Default Rate Materials</li> <li>⌘ FFEL Special Allowance Rates &amp; Variable Interest Rates</li> <li>⌘ FWS/Community Service Resource Guide</li> <li>⌘ NSLDS Reference Materials</li> <li>⌘ Pell Grant (RFMS) Program Materials</li> <li>⌘ Program Review Guidance</li> <li>⌘ SAR/ISIR Reference Materials</li> </ul>
Letters & Bulletins	Law & Regulations
<p><u>Dear Partner/Colleague Letters</u></p> <ul style="list-style-type: none"> <li>⌘ Campus-based (CB)</li> <li>⌘ Financial Partners (FP)</li> <li>⌘ General Distribution (GEN) Letters</li> <li>⌘ Pell Grant (P)</li> <li>⌘ Training Announcements (ANN)</li> </ul>	<ul style="list-style-type: none"> <li>⌘ Code of Federal Regulations (GPO Compilation)</li> <li>⌘ Federal Registers</li> <li>⌘ Higher Education Act (thru October 2002)</li> <li>⌘ HEA Amendments</li> <li>⌘ US Code (GPO Compilation)</li> </ul>
Electronic Announcements	Worksheets, Schedules, & Tables
<p><u>Publications</u></p> <ul style="list-style-type: none"> <li>⌘ Audit Guidance</li> <li>⌘ Blue Book: Accounting/Recordkeeping/Reporting for the Business Office</li> <li>⌘ Closed Schools Guide</li> <li>⌘ Cohort Default Rate Guide</li> </ul>	<ul style="list-style-type: none"> <li>⌘ Drug Worksheets</li> <li>⌘ EFC Formula Worksheets and Tables</li> <li>⌘ 2004-05 Pell Grant Payment Schedules</li> <li>⌘ 2003-04 Pell Grant Payment Schedules</li> <li>⌘ Return of Title IV Aid Worksheets</li> <li>⌘ Verification Worksheets</li> </ul>

# IFAP – Current FSA Publications



The screenshot shows the IFAP Library website header and navigation. The header includes the U.S. Department of Education logo, the IFAP logo, and the text "Information for Financial Aid Professionals (IFAP) Library". Below the header is a navigation bar with links: HOME, Help Center, What's New, Schools Portal, Other Links, Feedback, and Privacy. A banner below the navigation bar reads: "The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs." Below the banner is a section titled "FSA Library - Current FSA Publications" with a list of letters from A to Z. The main content area contains several paragraphs of text, each starting with a blue underlined link followed by a description of the publication.

U.S. Department of Education  
Information for Financial Aid Professionals (IFAP) Library

HOME | Help Center | What's New | Schools Portal | Other Links | Feedback | Privacy

The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.

**FSA Library - Current FSA Publications**

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

There is a wealth of FSA information available to you here. Select the publication you are interested in from the list below.

[Accrediting Agencies:](#) "Current List of Nationally Recognized Accrediting Agencies and the Criteria for Recognition by the U.S. Secretary of Education".

[Aids to Promoting Federal Aid:](#) FSA has compiled various publications and information which you may use to promote, advertise or explain federal student aid to your students. All of the many publications are available here.

[Application Processing:](#) All documents related to the FAFSA/Renewal application, SAR/ISIR correction process, EFC calculation and interagency matches can be found under this central location. Documents are sorted by processing cycle, beginning with the 2002-2003 period.

[Audit Materials:](#) This page provides you with links to the Department's Guidance on FSA/FSA Audits, as well as information about FSA's eZAudit process and website.

[Blue Books:](#) Accounting, recordkeeping and reporting by postsecondary educational institutions for federally funded student financial aid programs.

# IFAP – Publications by Topic

## FSA Library - Publications by Topic

### All FSA Programs

[General](#)

### Campus-Based Programs (General Provisions)

[Administrative Cost Allowance \(ACA\)](#)

[Allocation Of Funds](#)

[Cancellation/Discharge](#)

[Common Origination and Disbursement](#)

[Fiscal Operations Report And Application To Participate \(FISAP\)](#)

[Fiscal Procedures](#)

[Resources](#)

[Transfer Of Funds](#)

### Cash Management

[Authorizations \(Student/Parent\)](#)

[Common Origination and Disbursement](#)

[Credit Balances](#)

[Crediting Student Accounts](#)

[Disbursement/Payment](#)

[Early Disbursements](#)

[Excess Cash](#)



## IFAP-- Tools for Schools Case Study

Max would like to add a FAFSA on the Web banner to the school's web site so he can encourage his student's to file an electronic FAFSA but doesn't know where to find it.

Where will he find the FAFSA on the Web banner?

## **FSA Schools Portal**

- **Overview of the FSA Schools Portal**
- **My FSA**

## **Information for Financial Aid**

### **Professionals – IFAP**

- **Overview of IFAP**
- **Member Service**
- **Search on IFAP**

### **Troubleshooting**

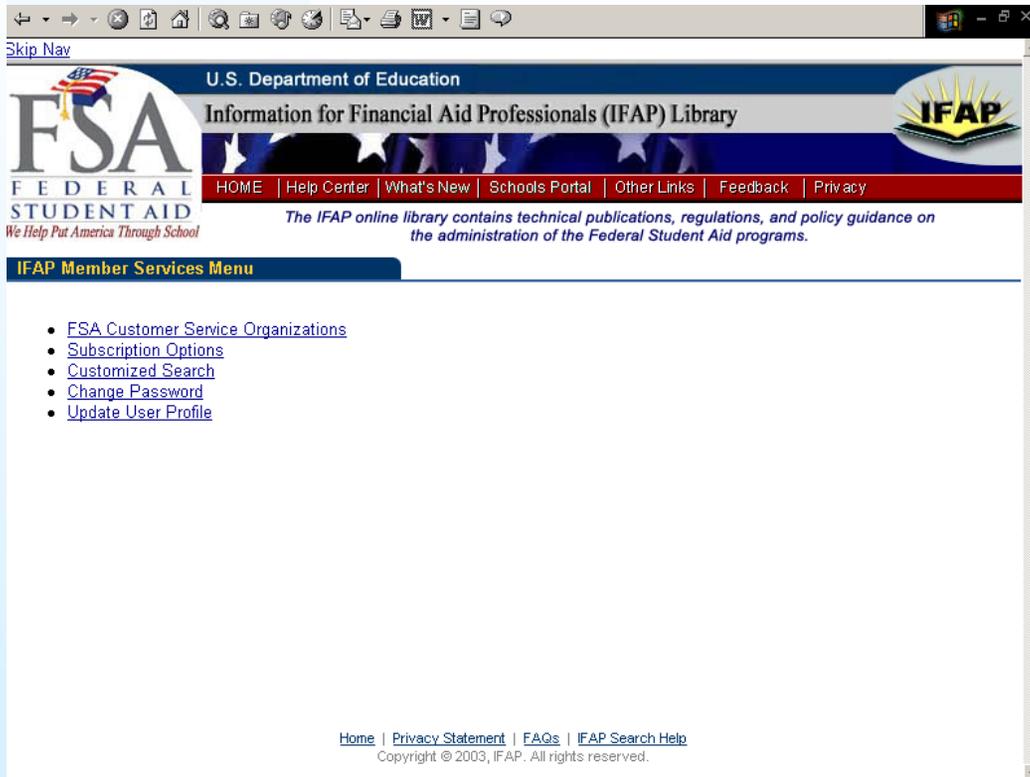
### **Enhancements**

### **Listserv - FSA Tech**

### **Customer Service Center –**

### **Customer Service Call Center**

# IFAP – Member Service



The screenshot shows a web browser window displaying the IFAP Member Services Menu. The browser's address bar shows "Skip Nav". The page header includes the U.S. Department of Education logo, the text "Information for Financial Aid Professionals (IFAP) Library", and the IFAP logo. A navigation menu contains links for HOME, Help Center, What's New, Schools Portal, Other Links, Feedback, and Privacy. Below the menu, a paragraph states: "The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs." The main content area is titled "IFAP Member Services Menu" and lists the following links:

- [FSA Customer Service Organizations](#)
- [Subscription Options](#)
- [Customized Search](#)
- [Change Password](#)
- [Update User Profile](#)

At the bottom of the page, there are links for [Home](#), [Privacy Statement](#), [FAQs](#), and [IFAP Search Help](#), along with the copyright notice: "Copyright © 2003, IFAP. All rights reserved."

➤ **Notification of new content**

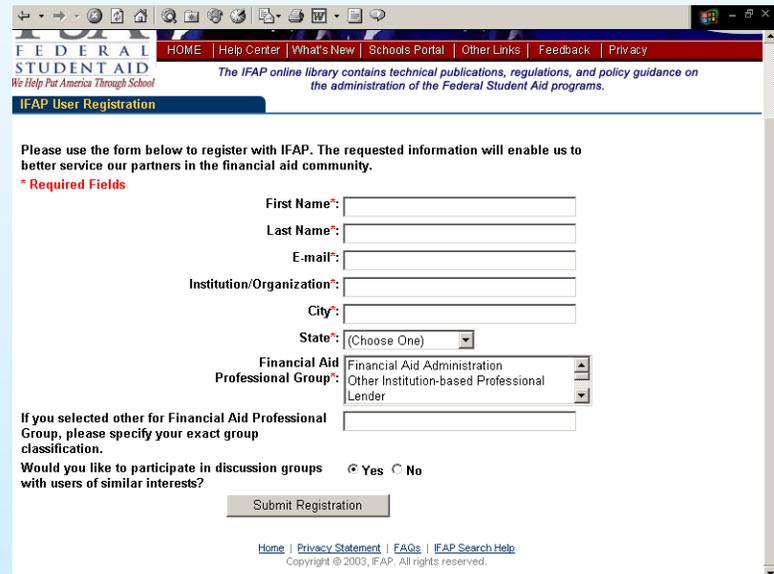
➤ **Member Service Profile**

➤ **Register**

➤ **Different from My FSA**

# IFAP – Member Service -- Registration

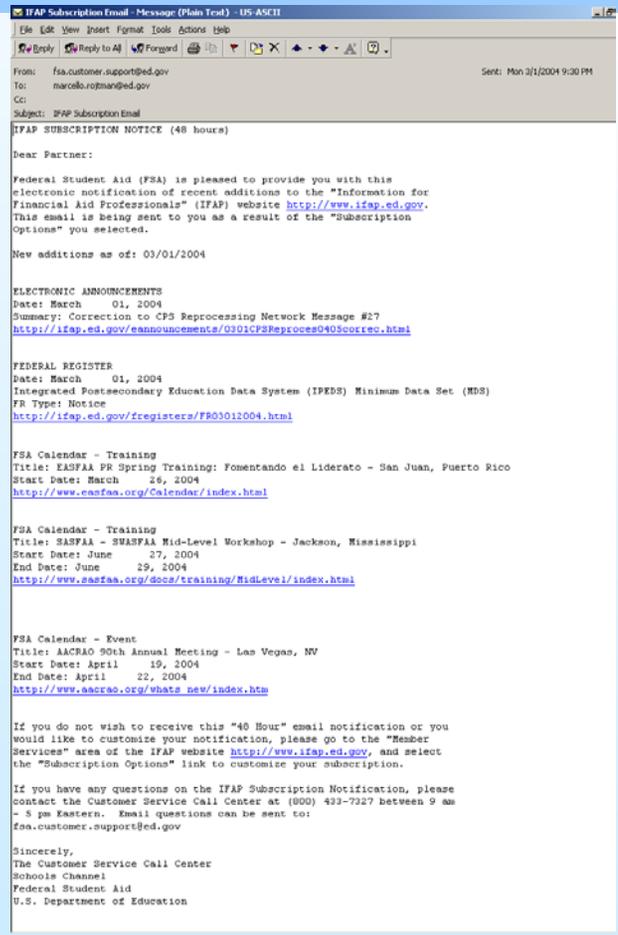
1. Select Member Services
2. Select Click Here to Register.
3. Complete the IFAP User Registration form and select the Submit Registration Button



The screenshot shows a web browser window displaying the IFAP User Registration form. The browser's address bar shows the URL: [www.ifap.org](http://www.ifap.org). The page header includes the IFAP logo and navigation links: HOME, Help Center, What's New, Schools Portal, Other Links, Feedback, and Privacy. The main heading is "IFAP User Registration". Below the heading, there is a paragraph: "Please use the form below to register with IFAP. The requested information will enable us to better service our partners in the financial aid community." A red asterisk indicates that the following fields are required. The form fields are: First Name\*, Last Name\*, E-mail\*, Institution/Organization\*, City\*, State\* (a dropdown menu with "(Choose One)" selected), Financial Aid Professional Group\* (a dropdown menu with "Financial Aid Administration", "Other Institution-based Professional", and "Lender" options), and a text box for "If you selected other for Financial Aid Professional Group, please specify your exact group classification." Below the form, there is a question: "Would you like to participate in discussion groups with users of similar interests?" with radio buttons for "Yes" (selected) and "No". At the bottom of the form is a "Submit Registration" button. The footer of the page includes links for Home, Privacy Statement, FAQs, and IFAP Search Help, along with a copyright notice: "Copyright © 2003, IFAP. All rights reserved."

# IFAP – Member Service Subscription Service

48 Hour



Weekly





# IFAP— Member Service Case Study

Max has a new job. He would like to make sure his member service profile is updated with his new information.

How does Max update the IFAP member service profile?

## **FSA Schools Portal**

- **Overview of the FSA Schools Portal**
- **My FSA**

## **Information for Financial Aid**

### **Professionals – IFAP**

- **Overview of IFAP**
- **Member Service**
- **Search on IFAP**

### **Troubleshooting**

### **Enhancements**

### **Listserv - FSA Tech**

### **Customer Service Center –**

### **Customer Service Call Center**

# IFAP – Search Engine – Powered by Google

✓ **More Relevant Results**

✓ **Sort By Date or Relevance**

✓ **Blue Status Bar**



Skip Nav

U.S. Department of Education  
Information for Financial Aid Professionals (IFAP) Library

**FSA**  
FEDERAL  
STUDENT AID  
*We Help Put America Through School*

HOME | Help Center | What's New | Schools Portal | Other Links | Feedback | Privacy

The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.

Searched for **668.16**. Results **1 - 25** of about **56**. Search took **0.1** seconds.  
Sort by: [Date](#) / Relevance

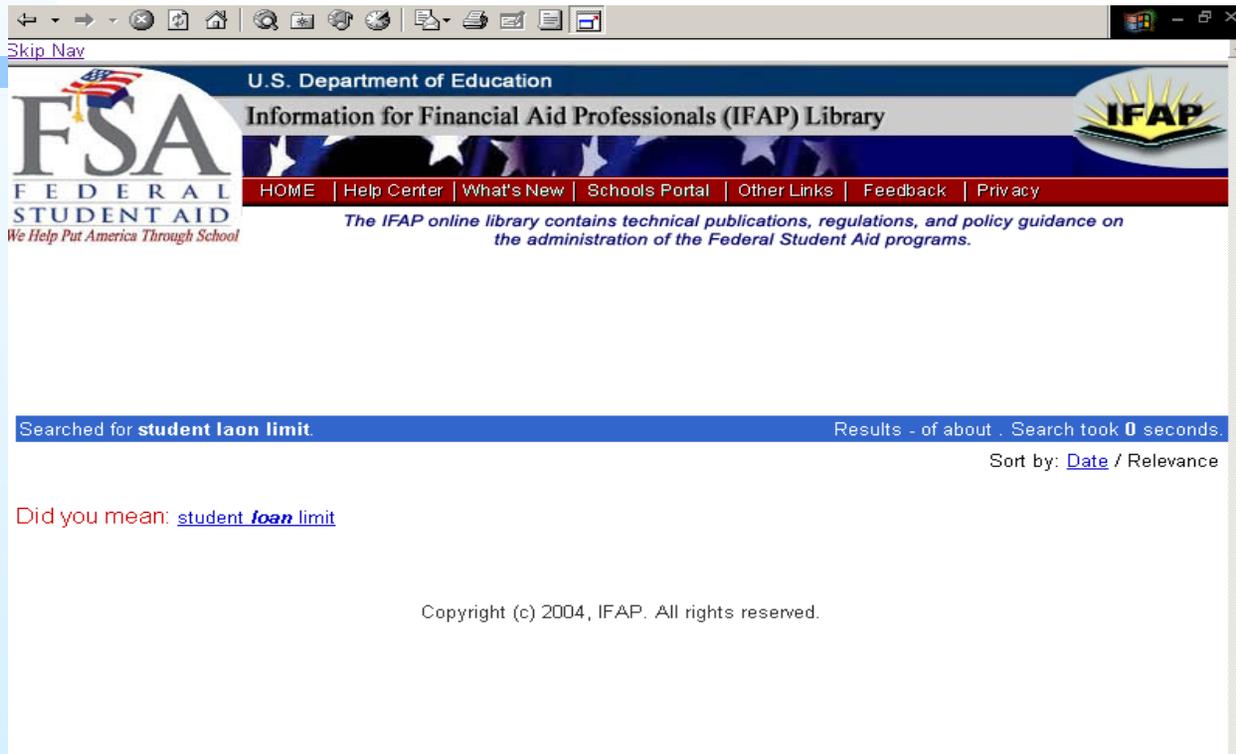
[IFAP - Regulations Compilations](#)  
... or approved by the Secretary: (A) The individual designated by the institution under Sec. **668.16**(b)(1). (B)(1) In the case of a for-profit institution, the ...  
[ifap.ed.gov/regcomps/doc2364\\_bodyofext.htm](http://ifap.ed.gov/regcomps/doc2364_bodyofext.htm) - 15k

[IFAP - Dear Colleague Letter](#)  
... Funds ( 668.167(b)(1)). Institutional Eligibility, Financial Responsibility, and Administrative Capability ( 600.40(a)(1)(iii), 668.15, **668.16**, and 668.171). ...  
[ifap.ed.gov/dpclletters/GEN0404.html](http://ifap.ed.gov/dpclletters/GEN0404.html) - 47k

[IFAP - Regulations Compilations](#)  
... Citations: (R)**668.16** AsOfDate: 12/31/98 Sec. **668.16** Standards of administrative capability. To begin and to continue to participate in any Title IV, HEA program ...  
[ifap.ed.gov/regcomps/doc3029\\_bodyofext.htm](http://ifap.ed.gov/regcomps/doc3029_bodyofext.htm) - 20k

[IFAP - Regulations Compilations](#)  
... Citations: (R)**668.16** AsOfDate: 12/31/99 Sec. **668.16** Standards of administrative capability. To begin and to continue to participate in any Title IV, HEA program ...

# IFAP – Search Engine – Powered by Google



The screenshot shows a web browser window displaying the IFAP Library search results. The browser's address bar shows the URL <http://www.ifap.gov>. The page header includes the U.S. Department of Education logo, the IFAP logo, and the text "Information for Financial Aid Professionals (IFAP) Library". A navigation menu contains links for HOME, Help Center, What's New, Schools Portal, Other Links, Feedback, and Privacy. Below the header, a search bar displays the query "student loan limit". The search results section shows "Searched for student loan limit" and "Results - of about . Search took 0 seconds." A suggestion is provided: "Did you mean: [student loan limit](#)". The footer contains the copyright notice: "Copyright (c) 2004, IFAP. All rights reserved."

**Automatically checks spelling  
and makes suggestions**

# IFAP – Search Engine – Powered by Google

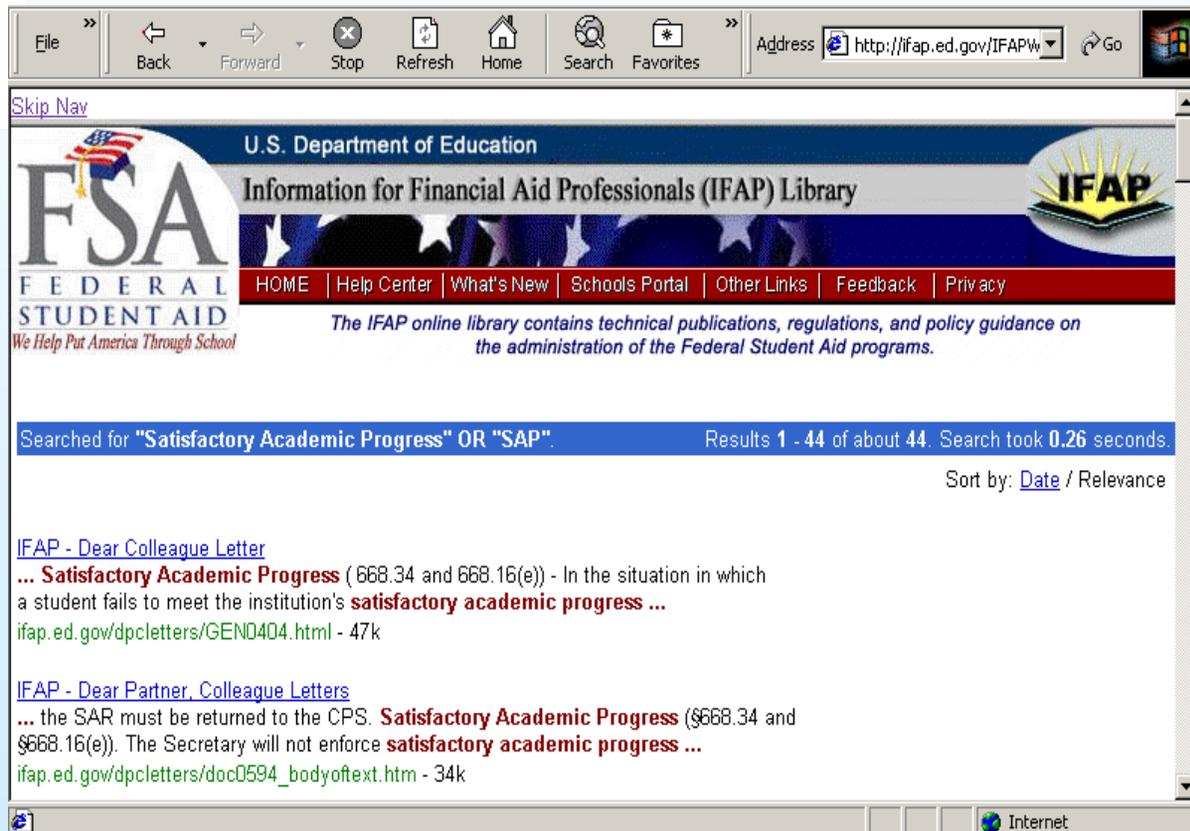
## IFAP Publications Advanced Search Tool

**Search:** Please type your search in the box below.

"Satisfactory Academic Progress" OR "SAP"

**Search Phrases  
by using Quotes**

**Search with the  
“OR” Operator**



U.S. Department of Education  
Information for Financial Aid Professionals (IFAP) Library

HOME | Help Center | What's New | Schools Portal | Other Links | Feedback | Privacy

The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.

Searched for "Satisfactory Academic Progress" OR "SAP". Results 1 - 44 of about 44. Search took 0.26 seconds.  
Sort by: [Date](#) / Relevance

[IFAP - Dear Colleague Letter](#)  
... **Satisfactory Academic Progress** (668.34 and 668.16(e)) - In the situation in which a student fails to meet the institution's **satisfactory academic progress** ...  
[ifap.ed.gov/dpcletters/GEND404.html](http://ifap.ed.gov/dpcletters/GEND404.html) - 47k

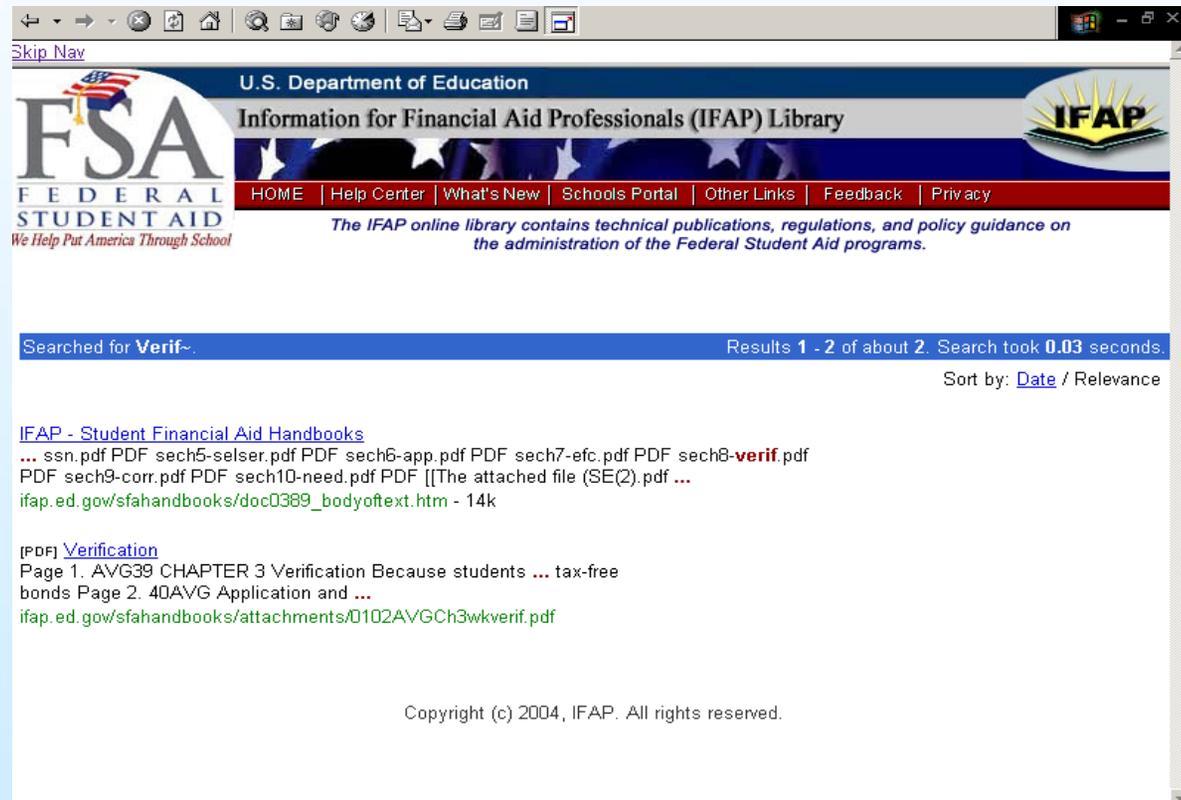
[IFAP - Dear Partner, Colleague Letters](#)  
... the SAR must be returned to the CPS. **Satisfactory Academic Progress** (§668.34 and §668.16(e)). The Secretary will not enforce **satisfactory academic progress** ...  
[ifap.ed.gov/dpcletters/doc0594\\_bodyoftext.htm](http://ifap.ed.gov/dpcletters/doc0594_bodyoftext.htm) - 34k

# IFAP – Advance Search – with Google

## IFAP Publications Advanced Search Tool

Search: Please type your search in the box below.

**“~” Operator is the Wildcard**



The screenshot shows a web browser window displaying the IFAP Library search results. The browser's address bar shows the URL [http://www.ifap.ed.gov/sfahandbooks/doc0389\\_bodyoftext.htm](#). The page header includes the U.S. Department of Education logo and the IFAP logo. The search results section shows the search term "Verif~" and the results "Results 1 - 2 of about 2. Search took 0.03 seconds." The first result is "IFAP - Student Financial Aid Handbooks" with a list of PDF files including "sech8-**verif**.pdf". The second result is "[PDF] Verification" with a description of the document content.

# IFAP – Advance Search – with Google

## IFAP Publications Advanced Search Tool

Search: Please type your search in the box below.

**“+” Operator is used to include an item.**

The screenshot shows a web browser window with the address bar displaying <http://ifap.ed.gov/IFAPW>. The browser's navigation bar includes buttons for Back, Forward, Stop, Refresh, Home, Search, and Favorites. The main content area displays the IFAP Library header with the U.S. Department of Education logo and the text "Information for Financial Aid Professionals (IFAP) Library". Below the header is a navigation menu with links for HOME, Help Center, What's New, Schools Portal, Other Links, Feedback, and Privacy. A search bar at the top left of the page contains the text "Student Aid +Loan". The search results section shows "Searched for student aid loan." and "Results 1 - 50 of about 130. Search took 0.14 seconds." The results are sorted by Date / Relevance. Two search results are visible, both titled "IFAP - Electronic Announcements". The first result includes the text "... and it contains information on our federal student aid programs, application procedures, eligibility criteria, loan repayment options, and deferment and ..." and the URL [ifap.ed.gov/eannouncements/0226BlindandVisuallyStudent.html](http://ifap.ed.gov/eannouncements/0226BlindandVisuallyStudent.html) - 14k. The second result includes the text "... minute overview of the Department's federal student aid programs including. -Eligibility criteria -Application procedures -Loan repayment options -Deferment and ..." and the URL [www.ifap.ed.gov/eannouncements/0323VisuallyImpairedstuddt.html](http://www.ifap.ed.gov/eannouncements/0323VisuallyImpairedstuddt.html) - 11k.

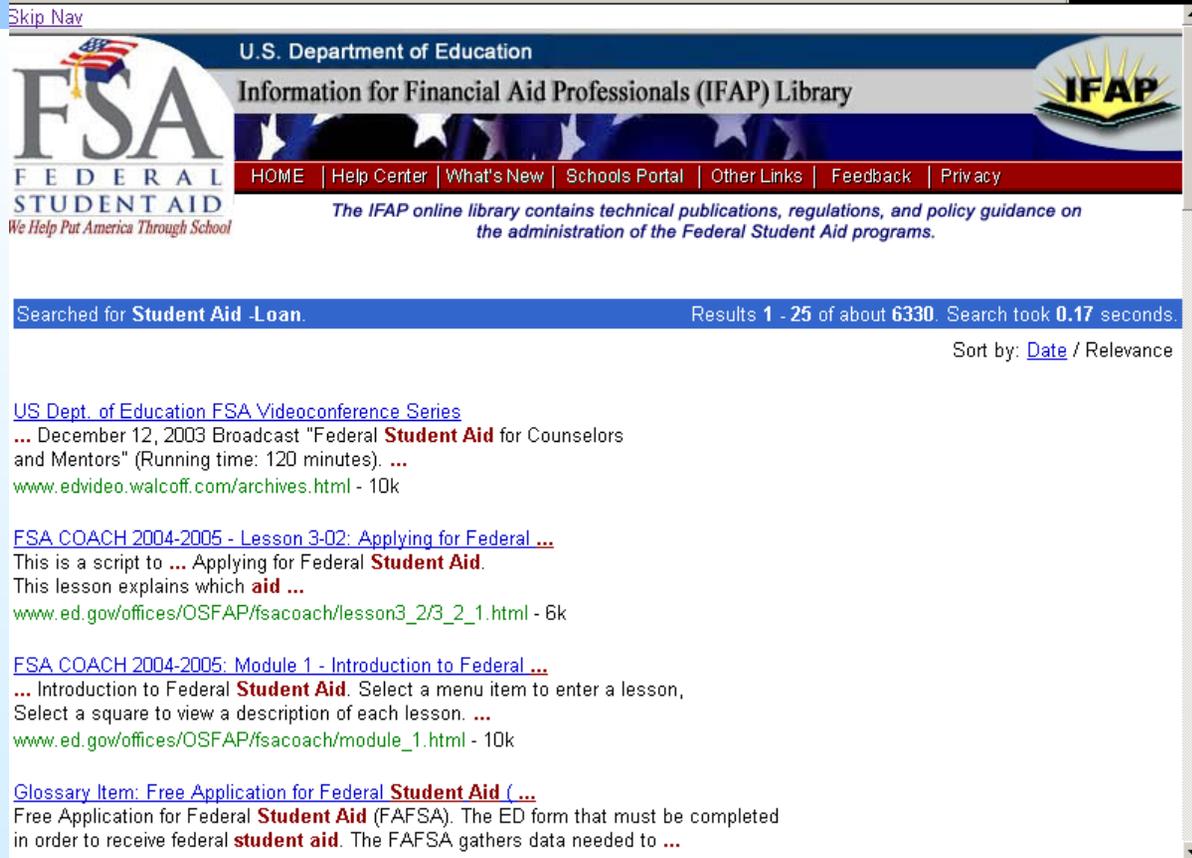
# IFAP – Advance Search – with Google

## IFAP Publications Advanced Search Tool

Search: Please type your search in the box below.

Student Aid -Loan

“\_” Operator is used to exclude an item.



Skip Nav

U.S. Department of Education  
Information for Financial Aid Professionals (IFAP) Library

**FSA**  
FEDERAL  
STUDENT AID  
*We Help Put America Through School*

HOME | Help Center | What's New | Schools Portal | Other Links | Feedback | Privacy

The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.

Searched for **Student Aid -Loan**. Results 1 - 25 of about 6330. Search took 0.17 seconds.

Sort by: [Date](#) / Relevance

[US Dept. of Education FSA Videoconference Series](#)  
... December 12, 2003 Broadcast "Federal **Student Aid** for Counselors and Mentors" (Running time: 120 minutes). ...  
[www.edvideo.walcoff.com/archives.html](http://www.edvideo.walcoff.com/archives.html) - 10k

[FSA COACH 2004-2005 - Lesson 3-02: Applying for Federal ...](#)  
This is a script to ... Applying for Federal **Student Aid**. This lesson explains which **aid** ...  
[www.ed.gov/offices/OSFAP/fsacoach/lesson3\\_2/3\\_2\\_1.html](http://www.ed.gov/offices/OSFAP/fsacoach/lesson3_2/3_2_1.html) - 6k

[FSA COACH 2004-2005: Module 1 - Introduction to Federal ...](#)  
... Introduction to Federal **Student Aid**. Select a menu item to enter a lesson, Select a square to view a description of each lesson. ...  
[www.ed.gov/offices/OSFAP/fsacoach/module\\_1.html](http://www.ed.gov/offices/OSFAP/fsacoach/module_1.html) - 10k

[Glossary Item: Free Application for Federal \*\*Student Aid\*\* \(...\)](#)  
Free Application for Federal **Student Aid** (FAFSA). The ED form that must be completed in order to receive federal **student aid**. The FAFSA gathers data needed to ...

See Google's web page for more information about Google Operators at <http://www.google.com/help/refinerearch.html>

## **FSA Schools Portal**

- **Overview of the FSA Schools Portal**
- **My FSA**

## **Information for Financial Aid**

### **Professionals – IFAP**

- **Overview of IFAP**
- **Member Service**
- **Search on IFAP**

## **Troubleshooting**

### **Enhancements**

### **Listserv - FSA Tech**

### **Customer Service Center –**

### **Customer Service Call Center**

# Troubleshooting

## Viewing a Portal Document Format (PDF) file.

- **Adobe Reader 4.0 or greater required**
- **Look for the Adobe Reader Icon**

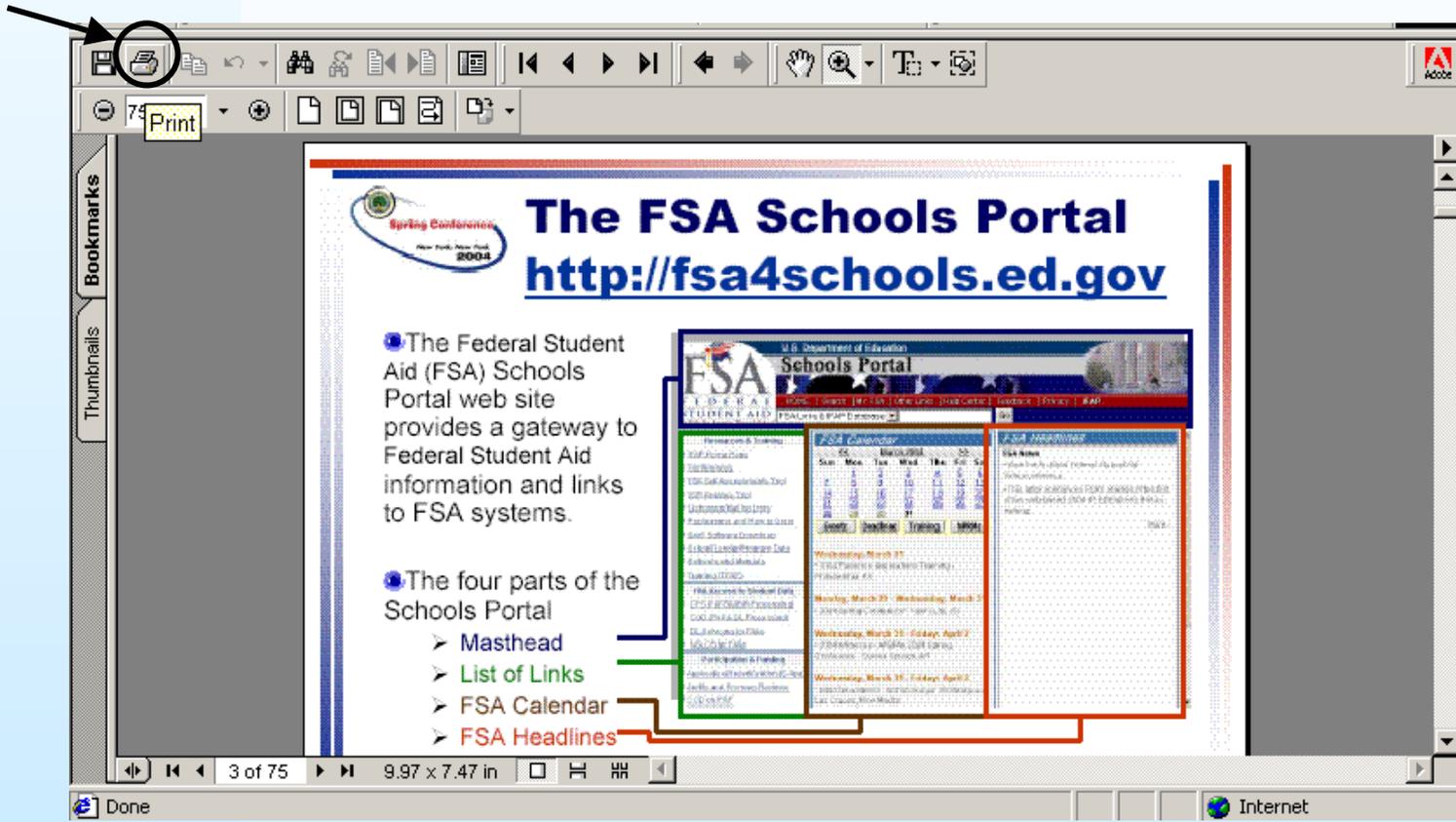
Many of the publications we make available to you are in Portable Document Format (PDF). PDF files can be viewed using the Acrobat Reader software. To download a FREE copy of the software, click on the icon below.



[Home](#) | [Privacy Statement](#) | [FAQs](#) | [IFAP Search Help](#)  
Copyright © 2003, IFAP. All rights reserved.

# Troubleshooting

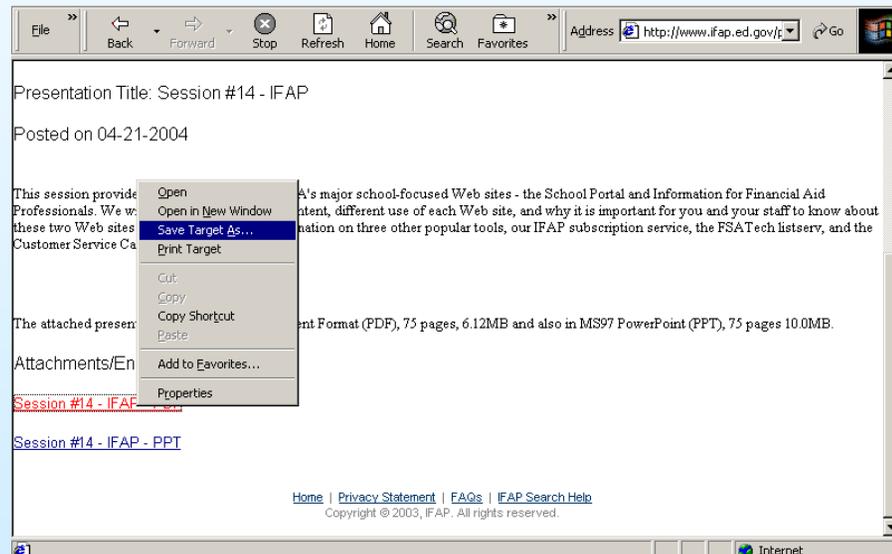
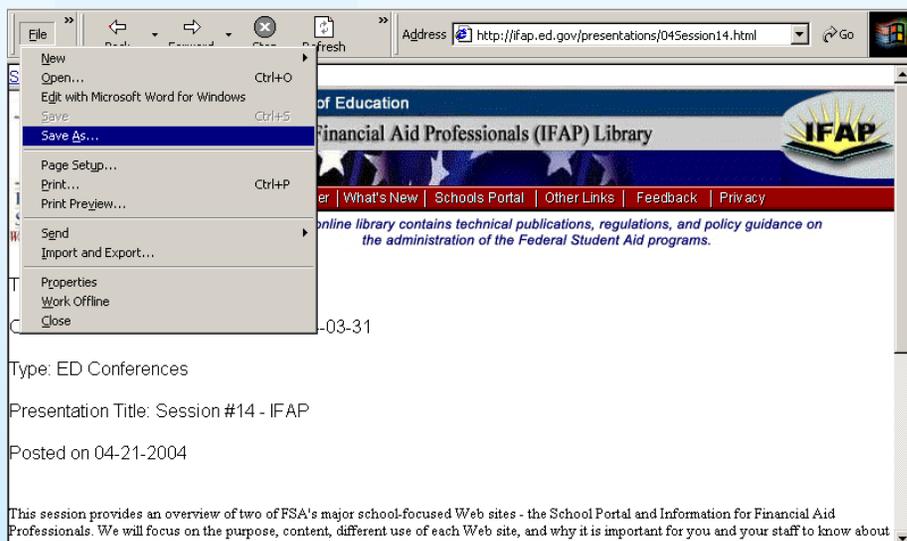
## Printing a PDF file by using the Adobe Reader Print icon.



# Troubleshooting

**Download a file “Save As” function on your Browser**

**Right click on the web page and select “Save Target As”**



# Troubleshooting Case Study



Nicki is not able to view a PDF file that is on IFAP.

What steps should Nicki take to troubleshoot the situation?

## **FSA Schools Portal**

- **Overview of the FSA Schools Portal**
- **My FSA**

## **Information for Financial Aid**

### **Professionals – IFAP**

- **Overview of IFAP**
- **Member Service**
- **Search on IFAP**

## **Troubleshooting**

## **Enhancements**

### **Listserv - FSA Tech**

### **Customer Service Center –**

### **Customer Service Call Center**

# Enhancements for IFAP and Schools Portal

- **Enhancing the search engine**
  - **Search by Date**
  - **Content is indexed**
- **Redesign**
  - **Implementing the latest web technology**
  - **Design for an ease of use**

## **FSA Schools Portal**

- **Overview of the FSA Schools Portal**
- **My FSA**

## **Information for Financial Aid**

### **Professionals – IFAP**

- **Overview of IFAP**
- **Member Service**
- **Search on IFAP**

## **Troubleshooting**

## **Enhancements**

## **Listserv - FSA Tech**

## **Customer Service Center –**

## **Customer Service Call Center**

# Listserv - FSA TECH

- **For technical questions about FSA systems, software, and mainframe products. Answers are researched by FSA systems developers and sent to everyone on the listserv.**

- **To Sign up for FSA Tech or Change FSATECH Digest Options:**

**<http://www.ed.gov/offices/OSFAP/services/fsatechsubscribe.html>**

- **For Assistance E-mail at [fsa.customer.support@ed.gov](mailto:fsa.customer.support@ed.gov) or call 1.800.433.7327 if you have any questions**

## **FSA Schools Portal**

- **Overview of the FSA Schools Portal**
- **My FSA**

## **Information for Financial Aid**

### **Professionals – IFAP**

- **Overview of IFAP**
- **Member Service**
- **Search on IFAP**

## **Troubleshooting**

## **Enhancements**

## **Listserv - FSA Tech**

## **Customer Service Center –**

## **Customer Service Call Center**

# Customer Service Center – Customer Service Call Center (CSCC)

- **Policy and operational questions regarding FSA Programs.**
- **Hours: 9 AM to 5 PM Eastern Time.**
- **Voice Mail is available during off hours.**
- **Toll Free Telephone Number: **1-800-433-7327****
- **Fax number: **1-202-275-5532****
- **E-Mail:**  
**[fsa.customer.support@ed.gov](mailto:fsa.customer.support@ed.gov)**

**Both the Schools Portal  
and IFAP web sites  
provide timely  
information to the  
Financial Aid Community  
regardless of location or  
time of day.**

# Customer Service Case Study



Both Nicki and Max attended Marcello's EAC presentation on the FSA Schools Portal and IFAP and would like an electronic copy of the presentation to use to brief their colleagues at "home."

What should they do?



# Summary

## **FSA Schools Portal**

- **Overview of the FSA Schools Portal**
- **My FSA**

## **Information for Financial Aid**

### **Professionals – IFAP**

- **Overview of IFAP**
- **Member Service**
- **Search on IFAP**

## **Troubleshooting**

## **Enhancements**

## **Listserv - FSA Tech**

## **Customer Service Center –**

## **Customer Service Call Center**

# IFAP and Schools Portal: Tips, Tricks and Techniques

## Questions and Comments



# **IFAP and Schools Portal: Tips, Tricks and Techniques.**

---

**Please join us in the PC Lab for  
further discussion, questions,  
or demonstrations.**



**Electronic Access Conference**

Orlando, Florida  
Las Vegas, Nevada  
2004

*Congratulations!  
You are now an  
FSA Schools Portal and  
IFAP  
Expert.*



Delivering Service  
Providing Value  
Achieving Results



# U.S. Department of Education Schools Portal



HOME | Search | MY FSA | Other Links | Help Center | Feedback | Privacy | IFAP  
Register :: Log In

- Resources & Training**
- IFAP Home Page
  - Conferences
  - Default Management
  - FSA Self-Assessments Tool
  - ISIR Analysis Tool
  - Listserve/Mailing Lists
  - Publications and How to Order
  - School/Lender/Program Data
  - Software and Manuals: SAIG
  - Training (TFAP)
  - Videoconferences
  - Contacts

- FAA Access to Student Data**
- CPS (FAFSA/ISIR Processing)
  - COD (Pell & DL Processing)
  - DL Servicing for FAAs
  - NSLDS for FAAs

- Participation & Funding**
- Application/Recertification (E-App)

**FSA Calendar**

<< October 2004 >>

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Events | Deadlines | Training | NPRMs

- Sunday, October 17 - Wednesday, October 20**
- PASFAA 36th Annual Conference - PA
- Sunday, October 17 - Wednesday, October 20**
- Rocky Mountain - RMAFSA 2004 Annual Conference - Omaha, NE
- Sunday, October 17 - Tuesday, October 19**
- Tennessee Association TASFAA Fall Conference - Nashville, TN

- FSA Headlines**
- FSA News**
- Beta Testers Needed for EDEXpress for Windows 2005-2006, Release 1.0
  - Second Phase of the ISIR Analysis Tool Web Application Now Available
- More...





U.S. Department of Education  
**Schools Portal**



HOME | Search | MY FSA | Other Links | Help Center | Feedback | Privacy | **IFAP**

Register :: [Log In](#)

- Resources & Training**
- ▣ [IFAP Home Page](#)
  - ▣ [Conferences](#)
  - ▣ [Default Management](#)
  - ▣ [FSA Self-Assessments Tool](#)
  - ▣ [ISIR Analysis Tool](#)
  - ▣ [Listserve/Mailing Lists](#)
  - ▣ [Publications and How to Order](#)
  - ▣ [School/Lender/Program Data](#)
  - ▣ [Software and Manuals: SAIG](#)
  - ▣ [Training \(TFAP\)](#)
  - ▣ [Videoconferences](#)
  - ▣ [Contacts](#)

- FAA Access to Student Data**
- ▣ [CPS \(FAFSA/ISIR Processing\)](#)
  - ▣ [COD \(Pell & DL Processing\)](#)
  - ▣ [DL Servicing for FAAs](#)
  - ▣ [NSLDS for FAAs](#)

- Participation & Funding**
- ▣ [Application/Recertification \(E-App\)](#)

**FSA Calendar**

<< October 2004 >>

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					<a href="#">1</a>	<a href="#">2</a>
<a href="#">3</a>	<a href="#">4</a>	<a href="#">5</a>	<a href="#">6</a>	<a href="#">7</a>	<a href="#">8</a>	<a href="#">9</a>
<a href="#">10</a>	<a href="#">11</a>	<a href="#">12</a>	<a href="#">13</a>	<a href="#">14</a>	<a href="#">15</a>	<a href="#">16</a>
<a href="#">17</a>	<a href="#">18</a>	<a href="#">19</a>	<b>20</b>	<a href="#">21</a>	<a href="#">22</a>	<a href="#">23</a>
<a href="#">24</a>	<a href="#">25</a>	<a href="#">26</a>	<a href="#">27</a>	<a href="#">28</a>	<a href="#">29</a>	<a href="#">30</a>
<a href="#">31</a>						

[Events](#)   [Deadlines](#)   [Training](#)   [NPRMs](#)

**Wednesday, October 20**

- ▣ R2T4 Analyzing Data and Conflicting Information RAC - Bayamon, PR

**Sunday, October 17 - Wednesday, October 20**

- ▣ PASFAA 36th Annual Conference - PA

**Sunday, October 17 - Wednesday, October 20**

- ▣ Rocky Mountain - RMAFSA 2004 Annual Conference - Omaha, NE

**FSA Headlines**

- FSA News**
- ▣ Beta Testers Needed for EDEXpress for Windows 2005-2006, Release 1.0
  - ▣ Second Phase of the ISIR Analysis Tool Web Application Now Available
- [More ...](#)





# U.S. Department of Education Schools Portal



[MY FSA](#) | [Search](#) | [Other Links](#) | [Help Center](#) | [Feedback](#) | [Privacy](#) | **IFAP**  
 Customize :: [My FSA Links](#) :: [My Bookmarks](#) :: [Change Password](#) :: [Log Out](#)

**Welcome back NYC!**

**Resources & Training**

- [IFAP Home Page](#)
- [Conferences](#)
- [IFAP Library by Title](#)
- [Other Sites of Interest](#)

**FAA Access to Student Data**

- [NSLDS for FAAs](#)
- [Pre-02-03: Pell/RFMS](#)

**Participation & Funding**

- [GAPS & E-payments](#)

**Book Mark**

- [VRE](#)
- [my school](#)

**FSA Calendar**

<< October 2004 >>

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					<a href="#">1</a>	<a href="#">2</a>
<a href="#">3</a>	<a href="#">4</a>	<a href="#">5</a>	<a href="#">6</a>	<a href="#">7</a>	<a href="#">8</a>	<a href="#">9</a>
<a href="#">10</a>	<a href="#">11</a>	<a href="#">12</a>	<a href="#">13</a>	<a href="#">14</a>	<a href="#">15</a>	<a href="#">16</a>
<a href="#">17</a>	<a href="#">18</a>	<a href="#">19</a>	<b>20</b>	<a href="#">21</a>	<a href="#">22</a>	<a href="#">23</a>
<a href="#">24</a>	<a href="#">25</a>	<a href="#">26</a>	<a href="#">27</a>	<a href="#">28</a>	<a href="#">29</a>	<a href="#">30</a>
<a href="#">31</a>						

[Events](#) | [Deadlines](#) | [Training](#) | [NPRMs](#)

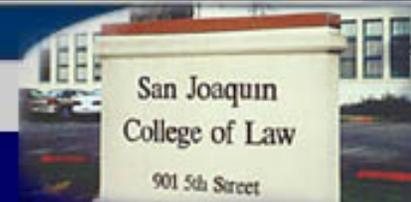
**There are currently no events of any type in this time period.**

**FSA Headlines**

**FSA News**

- Beta Testers Needed for EDEXpress for Windows 2005-2006, Release 1.0
- Second Phase of the ISIR Analysis Tool Web Application Now Available

[More ...](#)



[Contacts](#)

**FAA Access to Student Data**

- [CPS \(FAFSA/ISIR Processing\)](#)
- [COD \(Pell & DL Processing\)](#)
- [DL Servicing for FAAs](#)
- [NSLDS for FAAs](#)
- [Pre-02-03: Pell/RFMS](#)
- [Pre-02-03: DLO](#)

**Participation & Funding**

- [Application/Recertification \(E-App\)](#)
- [Audits and Program Reviews](#)
- [COD on IFAP](#)
- [eCampus-Based/FISAP](#)
- [Experimental Sites](#)
- [eZ-Audit](#)
- [GAPS & E-payments](#)
- [PEPS](#)
- [Quality Assurance Program](#)
- [SAIG Enrollment](#)
- [SAIG Mailbox](#)

Apply



# U.S. Department of Education Schools Portal



[MY FSA](#) | [Search](#) | [Other Links](#) | [Help Center](#) | [Feedback](#) | [Privacy](#) | **IFAP**

FSA Links & IFAP Database

**Welcome back NYC!**

**Resources & Training**

- ▣ [IFAP Home Page](#)
- ▣ [Conferences](#)
- ▣ [IFAP Library by Title](#)
- ▣ [Other Sites of Interest](#)
- ▣ [Contacts](#)

**FAA Access to Student Data**

- ▣ [NSLDS for FAAs](#)
- ▣ [Pre-02-03: Pell/RFMS](#)

**Participation & Funding**

- ▣ [GAPS & E-payments](#)

**Book Mark**

- ▣ [VRE](#)
- ▣ [my school](#)

**FSA Calendar**

<< October 2004 >>

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					<a href="#">1</a>	<a href="#">2</a>
<a href="#">3</a>	<a href="#">4</a>	<a href="#">5</a>	<a href="#">6</a>	<a href="#">7</a>	<a href="#">8</a>	<a href="#">9</a>
<a href="#">10</a>	<a href="#">11</a>	<a href="#">12</a>	<a href="#">13</a>	<a href="#">14</a>	<a href="#">15</a>	<a href="#">16</a>
<a href="#">17</a>	<a href="#">18</a>	<a href="#">19</a>	<b>20</b>	<a href="#">21</a>	<a href="#">22</a>	<a href="#">23</a>
<a href="#">24</a>	<a href="#">25</a>	<a href="#">26</a>	<a href="#">27</a>	<a href="#">28</a>	<a href="#">29</a>	<a href="#">30</a>
<a href="#">31</a>						

**There are currently no events of any type in this time period.**

**FSA Headlines**

**FSA News**

- ▣ Beta Testers Needed for EDEXpress for Windows 2005-2006, Release 1.0
- ▣ Second Phase of the ISIR Analysis Tool Web Application Now Available

[More ...](#)



*The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.*

**SEARCH**

☐ **Keyword Search:**

**Search**

- ☐ [Advanced Search](#)
- ☐ [About this Search](#)

**OTHER VIEWS**

- ☐ [Current Publications](#)
- ☐ [Archived Publications](#)
- ☐ [Publications by Topic](#)

**SCHOOL PORTAL FEATURES**

- ☐ [FSA Headlines](#)
- ☐ [FSA Calendar](#)
- ☐ [FSA Conferences and Training](#)

**Tools for Schools**

- ☐ [Aids to Promoting Federal Aid](#)
- ☐ [COD \(computer based training\)](#)
- ☐ [Conference Presentations](#)
- ☐ [EDEXpress Basics \(CBT\)](#)
- ☐ [eZ-Audit](#)
- ☐ [FISAP Web Based Training](#)
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## FSA Library - Current FSA Publications - Aids to Promoting Federal Aid

The Schools Channel has compiled various publications and information which you may use to promote, advertise or explain federal student aid to your students. See below for all the offerings:

- [Summary: Resources for Blind and Visually Impaired Students](#)
- [Summary: View the Archived Federal Student Aid Videoconference](#)
- [Martin Luther King, Jr., Scholars Program](#)
- [Summary: "Don't Get Stung!" poster](#)
- [Don't get stung poster](#)
- ["Need Money for College?"\(poster and brochure\)](#)
- [Federal Agencies Release First Annual Report to Congress on College Scholarship Fraud](#)
- [Availability of 2002-03 federal student aid information to blind and visually impaired students and to deaf and hearing-impaired students](#)
- [The 2002-2003 Student Guide is now available on the Internet](#)
- [Letter and fact sheets about the Martin Luther King, Jr., Scholars program](#)
- [FAFSA On The Web Banner Ads/Images/Icons](#)
- [Financial Aid Night Presentation for High School Counselors](#)
- [New Ideas About Attracting Low-Income Students to College](#)
- [Perkins Loan Cancellation](#)
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**Institution/Organization\*:**

**City\*:**

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**Financial Aid Professional Group\*:**

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There is a wealth of FSA information available to you here. Select the publication you are interested in from the list below.

[Accrediting Agencies:](#) "Current List of Nationally Recognized Accrediting Agencies and the Criteria for Recognition by the U.S. Secretary of Education".

[Aids to Promoting Federal Aid:](#) FSA has compiled various publications and information which you may use to promote, advertise or explain federal student aid to your students. All of the many publications are available here.

[Application Processing:](#) All documents related to the FAFSA/Renewal application, SAR/ISIR correction process, EFC calculation and interagency matches can be found under this central location. Documents are sorted by processing cycle, beginning with the 2002-2003 period.

[Audit Materials:](#) This page provides you with links to the Department's Guidance on FSA/FSA Audits, as well as information about FSA's eZAudit process and website.

[Blue Books:](#) Accounting, recordkeeping and reporting by postsecondary educational institutions for federally funded student financial aid programs.

[Campus-Based Program Materials:](#) The FISAP Form and Instructions, the Perkins Cohort Default Rate

A Guide to SARs & ISIRs are available here.

SAR/ISIR Comment Codes/Text and Reject Codes/Reasons are distributed as part of **A Guide to SARs & ISIRs**. For easy retrieval, click on the entries below to access the appropriate award year comment codes/text or reject codes/reasons.

- [2004-2005 SAR ISIR Comment Code and Text - January Changes](#)
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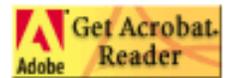
SSCR User's Guides: The SSCR User's Guide (replaced by the [NSLDS Enrollment Reporting Guide](#)) provides the information needed by Registrar's Office, Financial Aid Office, and computer or data processing department staff to participate in the Student Status Confirmation Report process. Earlier versions of the SSCR User's Guides (back to the 1996 award year) can be located in the Archived Publications area. [Click here](#) to access the Archived SSCR User's Guides.

[Terrorist Attacks - FSA Guidance](#): Information and guidance that relate to Title IV recipients, Schools and Partners due to the terrorist attacks can be found here.

[Training Depot](#): Includes links to all Training Announcements, the FSA Training website (TFAP), FSA's Conference website and to Computer Based Training developed by FSA for your use.

[Verification Worksheets](#): The "Verification Worksheets" (for independent and dependent students) are available here. Beginning with the 1999-2000 award year, the Verification Guide was incorporated into the FSA Handbook. For more information regarding verification of applicant data, see the FSA Handbook.

Many of the publications we make available to you are in Portable Document Format (PDF). PDF files can be viewed using the Acrobat Reader software. To download a FREE copy of the software, click on the icon below.





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**Conferences and Presentations:** FSA presentations given at various conferences, such as: FSA's Electronic Access Conferences (EACs), FSA's Spring Conference, the annual NASFAA conference, and other speaking engagements.

Locate presentations by the selecting one of the conference types below:

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To access FSA's Conference Web Site, click [here](#).



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