Session 14

Using Direct Loan Tools to Reconcile your Direct Loan Data with COD

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U.S. Department of Education

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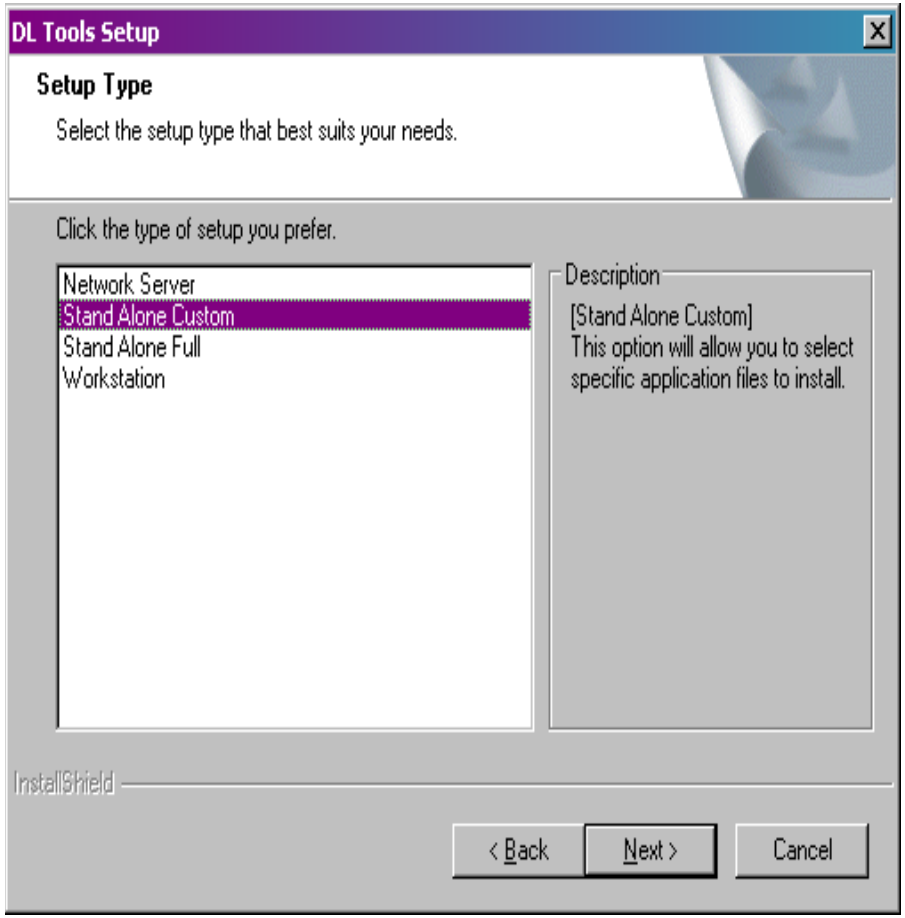
Agenda

- Installation
- General Functionality
- Setup
- Cash Management
- School Account Statement (SAS)
- Rebuild
- Disbursement Measurement Tool Report
- Assistance/Contacts

Installation

- Direct Loan Tools Release 9.0 software available on www.fsadownload.ed.gov
- Review Installation Guide & Cover Letter



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DL Tools General Functionality

- Multi-year (2007-2008, 2008-2009, 2009-2010) application designed to provide the following functionality
  - Cash Management
  - SAS
  - Rebuild
  - Disbursement Measurement Tool report

Setup

www.cod.ed.gov

Financial Aid Contact
Eligibility
General
Options
Funding Info
Summary Financial Info
Refunds of Cash
Cash Activity
Events
Memos
Yearly Totals
Relationships
Balance Confirmation
Request Post
Deadline Processing
Correspondence
Report Selection

Award Year '08-'09

SAS Options

Report Format Fixed Length

Include Names of Borrowers No

Report Activity Type Year-to-Date

Monthly
Year-to-Date
Both

Regardless of your choice (Monthly, Year-to-Date, or Both), you will receive Year-to-Date and Monthly Cash Summaries.

You will receive Monthly Cash Detail if you choose Monthly activity and Year-to-Date Cash Detail if you choose Year-to-Date.

You will receive both the Monthly and Year-to-Date Cash Detail if you select Both as your option.

Sections of SAS to Receive

Summary by Loan Type Yes

If chosen, you will receive Monthly and Year-to-Date.

Year-to-Date

Disbursement Detail Yes

Loan Level (optional) No

UPDATE

YTD

DSDF

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Setup

System Setup

Default Direct Loan School Code: G30107

If you use EDExpress, check the versions you use to process Direct Loans.

- EDExpress 2007-2008 ☐
- EDExpress 2008-2009 ☐
- EDExpress 2009-2010 ☑

Maximum number of days difference between SAS Cash records and cash records entered by the school which will be considered a match: 5

Return to Dialog: ☐

Single/Multiple (Default Print): Multiple

Default Program Year: 2009-2010

Default Report File Destination: Screen

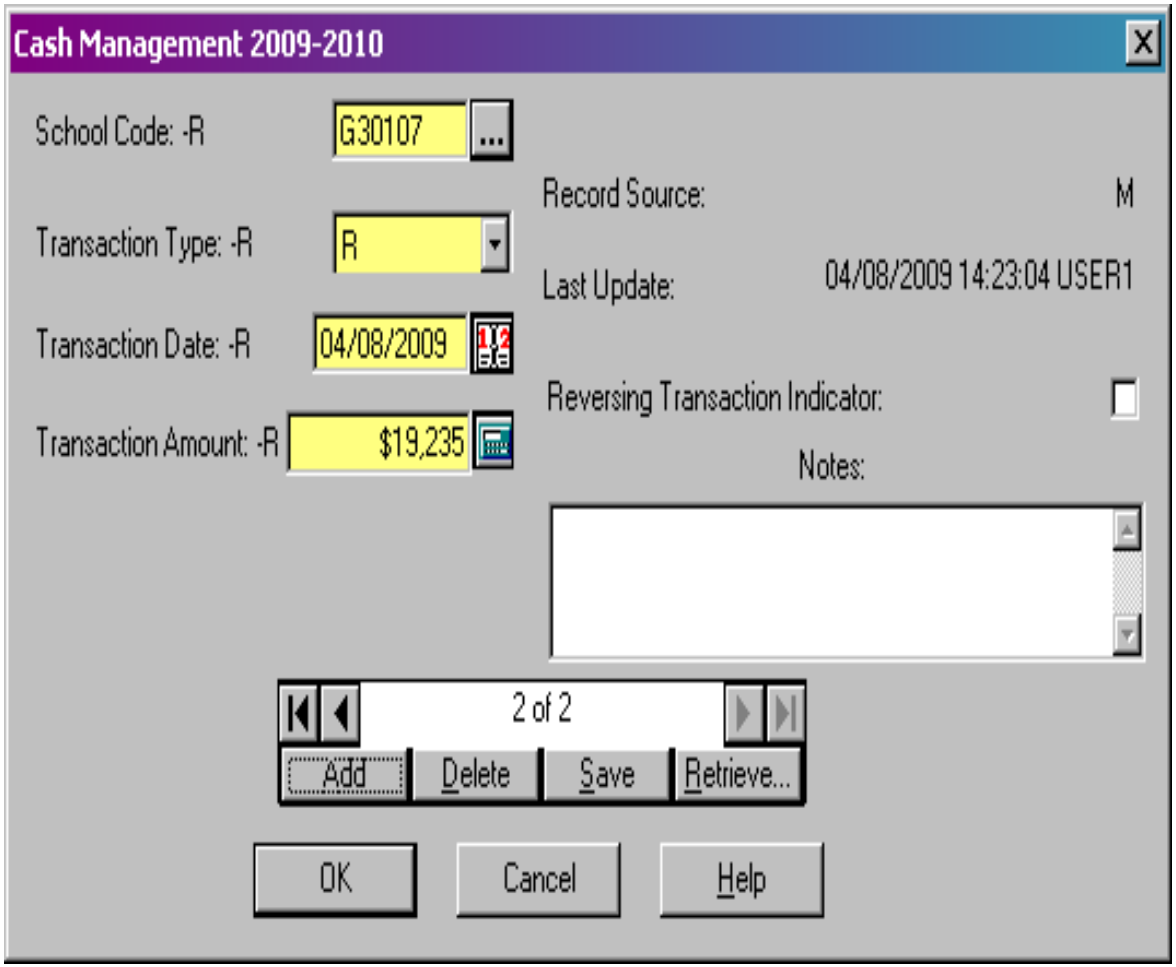
Recommended Tolerance from Disbursement to Batched Date: 00

Recommended Tolerance from Disbursement to Booked Date: 00

OK | Cancel | Help

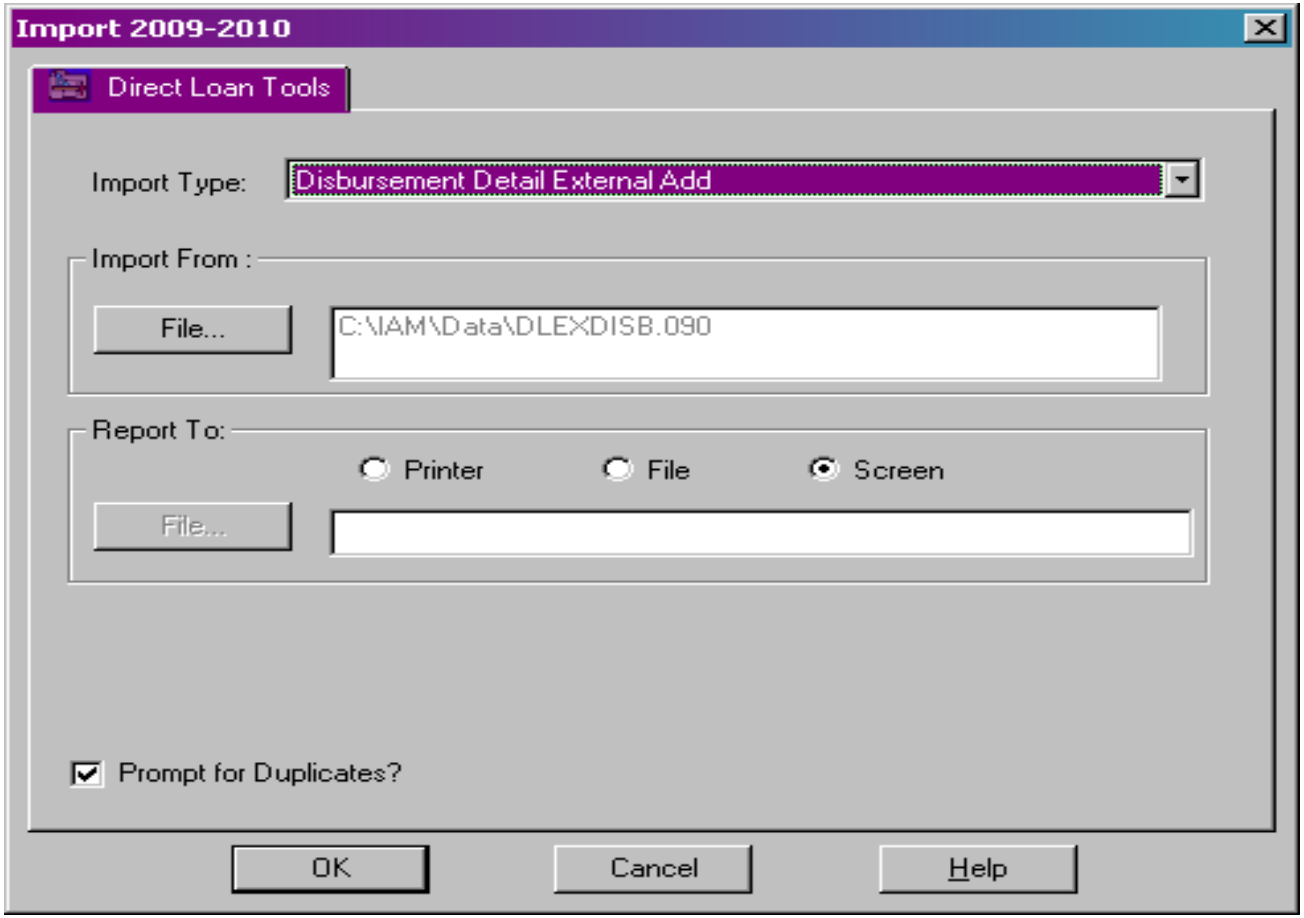
Cash Management

- Tracks Cash Receipts and Refunds of Cash



START HERE GO FURTHER FEDERAL STUDENT AID

Import External Disbursements



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Import External Disbursements

```
Report Date: 10/13/2009    U.S. DEPARTMENT OF EDUCATION                PAGE:  1
Report Time: 18:15:07      DIRECT LOAN TOOLS - 2009-2010
         Disbursement Detail External Add Import Edit Report (DLEXDISB)
   THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*****************************************************************************
End Date:        05/31/2009

Loan ID                    Disb #    Disb Seq #
Field Name                                        Data in Question
Error Message
---------------------     ------    ----------    -----------------------
301990004S10G30107001       01          01
Transaction Date                                  20070621
Invalid Value

301990004S10G30107001       02          01
Transaction Date                                  20131227
Invalid Value

301990005U10G30107001       01          01
Transaction Date                                  20070621
Invalid Value

301990005U10G30107001       01          66
Transaction Date                                  20131227
Invalid Value

301990006P10G30107001       01          01
Transaction Date                                  20070621
Invalid Value

301990006P10G30107001       01          01
Transaction Date                                  20131227
Invalid Value


TOTAL LOAN DETAIL RECORDS ADDED:                        32
TOTAL LOAN DETAIL RECORDS SKIPPED:                       0
TOTAL DISBURSEMENT DETAIL RECORDS ADDED:                51
TOTAL DISBURSEMENT DETAIL RECORDS SKIPPED:               6
```

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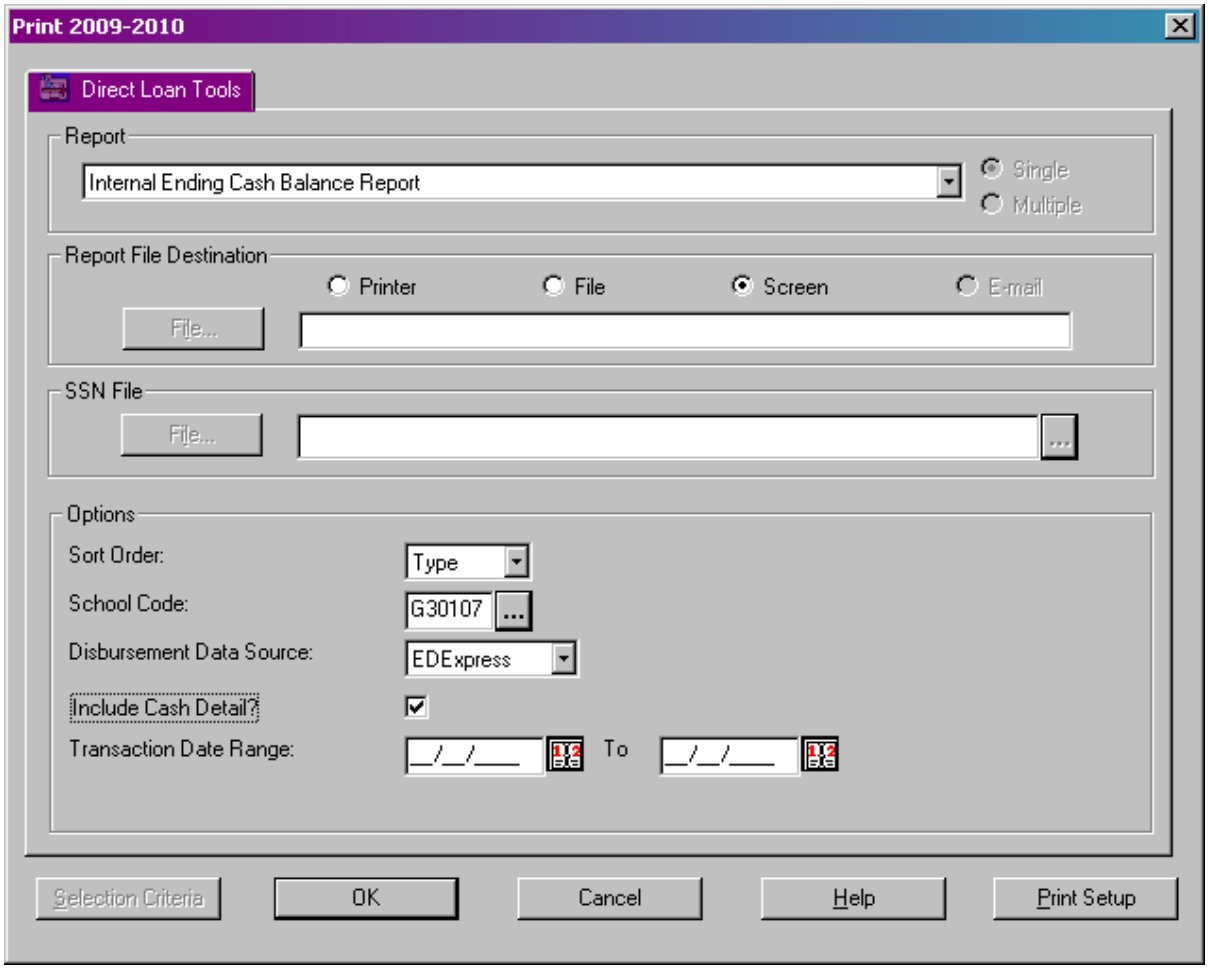
Internal Ending Cash Balance Report

- Print this report before importing the SAS



START HERE GO FURTHER FEDERAL STUDENT AID

Internal Ending Cash Balance Report

```
Report Date: 10/26/2009   U.S. DEPARTMENT OF EDUCATION                PAGE:  1
Report Time:   17:29:38   DIRECT LOAN TOOLS - 2009-2010
                  Internal Ending Cash Balance Report - Detail
                                                          Sort by: Trans Type
   THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*****************************************************************************

Date Range:

School Code: G30107


Trans Type     Date          Amount
-----------    ----------    ---------------

Receipt        04/03/2009            $19,848
Receipt        04/08/2009             $1,294
Receipt        04/24/2009            $19,235
Receipt        04/30/2009             $1,234
Refund         04/15/2009             $1,225


Total Cash Receipt Records:                 4
Total Refunds of Cash Records:              1

Total Cash Receipt Amount:            $41,611
Total Refunds of Cash Amount:          $1,225
```

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Internal Ending Cash Balance Report

```
Report Date: 10/26/2009   U.S. DEPARTMENT OF EDUCATION                PAGE:  2
Report Time:   17:29:38   DIRECT LOAN TOOLS - 2009-2010
                 Internal Ending Cash Balance Report - Summary
   THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*******************************************************************************

Date Range:

School Code: G30107


Cash Receipts:                                    $41,611

Refunds of Cash:                                   $1,225

Total Cash (Receipts - Refunds of Cash):                          $40,386


Total Disbursement Net Amount from EDExpress:                     $61,371


Ending Cash Balance (Total Cash - Total Net Disbursements):      -$20,985
```

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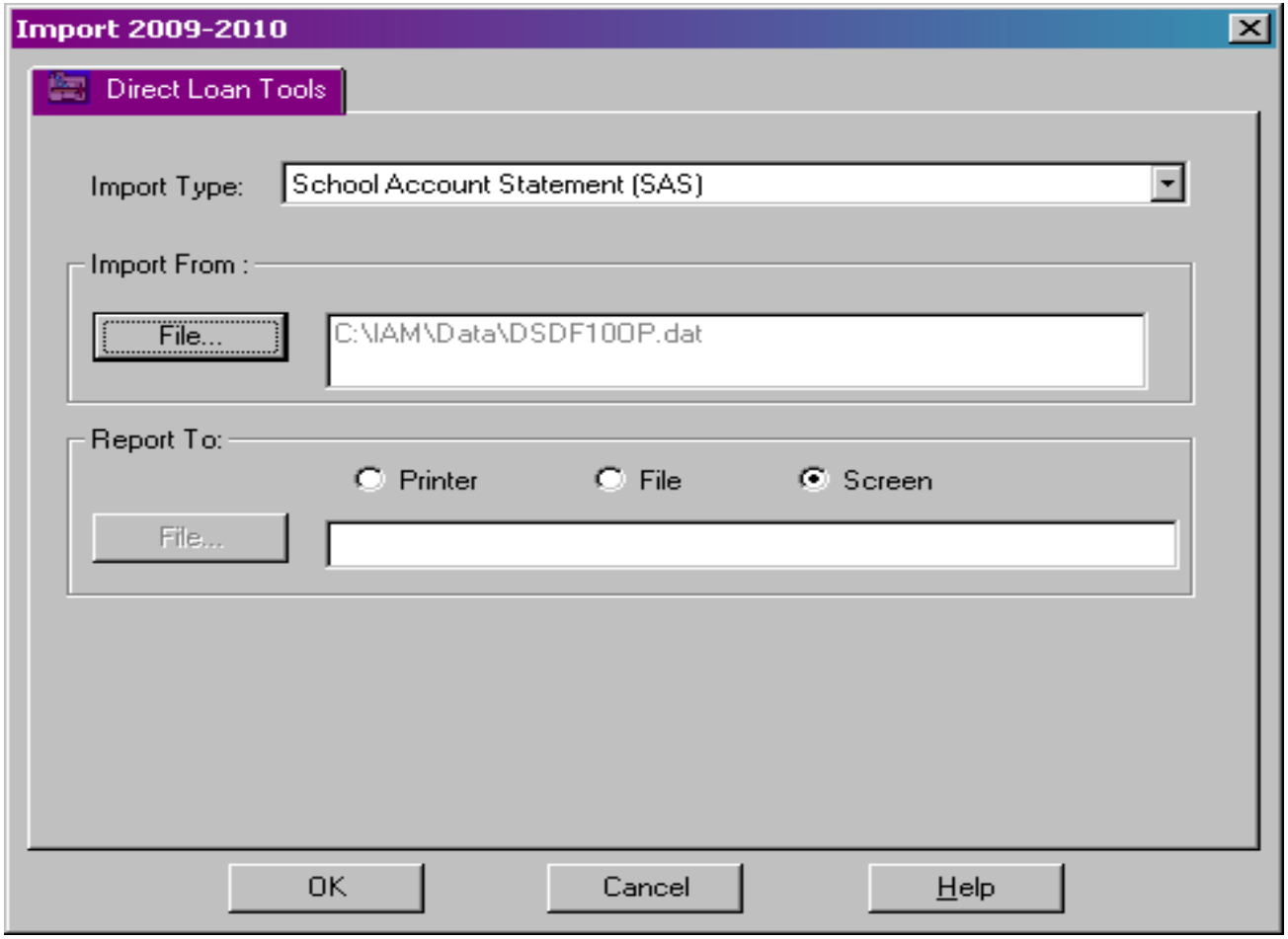
School Account Statement (SAS)

- The SAS is a monthly statement listing the school's DL processing activity as reported to (and accepted by) COD
- Import the DSLF or DSDF
- Each SAS import overwrites previous SAS information stored in the DL Tools database

Importing the SAS



START HERE GO FURTHER FEDERAL STUDENT AID

SAS Import Reports

```
Report Date: 10/27/2009   U.S. DEPARTMENT OF EDUCATION                PAGE:  1
Report Time: 13:33:04     DIRECT LOAN TOOLS - 2009-2010
                     SAS Year-To-Date Cash Summary (DSDF100P)
   THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*******************************************************************************
End Date:   04/30/2009

School Code: G30107
Region Code: 10
State Code: CA


Beginning Cash Balance:                                                   $0
      Cash Receipts:                          $41,611
      Refunds of Cash:                         $1,225
Net Drawdowns/Payments:                                             $41,611

      Booked Disbursements:                   $44,648
      Booked Adjustments:                      $9,196
Total Net Booked Disbursements:                                     $35,452

Ending Cash Balance:                                                 $4,925

      Unbooked Disbursements:                    $578
      Unbooked Adjustments:                        $0
Total Net Unbooked Disbursements:                                      $578

Cash > Accepted and Posted Disbursements:                            $4,347

                                   ******
```

START HERE GO FURTHER FEDERAL STUDENT AID

SAS Import Reports

```
Report Date: 10/14/2009    U.S. DEPARTMENT OF EDUCATION                PAGE:  3
Report Time: 14:59:55      DIRECT LOAN TOOLS - 2009-2010
                 SAS Year-To-Date Disbursement Summary (DSDF10OP)
   THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*****************************************************************************
End Date:    04/30/2009

School Code: G30107
Region Code: 10
State Code: CA
```

	Subsidized	Unsubsidized	PLUS
Booked Gross	$8,702	$13,896	$13,500
Booked Fee	$213	$343	$540
Booked Interest Rebate	$130	$206	$204
Booked Net	$8,619	$13,759	$13,164
Unbooked Gross	$583	$0	$0
Unbooked Fee	$14	$0	$0
Unbooked Interest Rebate	$9	$0	$0
Unbooked Net	$578	$0	$0

	All Loans
Booked Gross	$36,098
Booked Fee	$1,096
Booked Interest Rebate	$540
Booked Net	$35,542
Unbooked Gross	$583
Unbooked Fee	$14
Unbooked Interest Rebate	$9
Unbooked Net	$578

******

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SAS Import Reports

```
Report Date: 10/27/2009   U.S. DEPARTMENT OF EDUCATION                PAGE:  5
Report Time: 13:33:04     DIRECT LOAN TOOLS - 2009-2010
                 SAS Cash Detail Import Edit Report (DSDF100P)
   THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*******************************************************************************
End Date:   04/30/2009

School Code: G30107

Trans Type            Date              Amount
Field Name                                          Data in Question
Error Message
-----------           ----------        --------    ------------------


TOTAL CASH RECEIPT DETAIL RECORDS ADDED:          4
TOTAL CASH RECEIPT RECORDS SKIPPED:               0
TOTAL REFUND OF CASH DETAIL RECORDS ADDED:        1
TOTAL REFUND OF CASH DETAIL RECORDS SKIPPED:      0
TOTAL CASH DETAIL RECORDS ADDED:                  5
TOTAL CASH DETAIL RECORDS SKIPPED:                0
```

START HERE GO FURTHER FEDERAL STUDENT AID

SAS Import Reports

```
Report Date: 10/14/2009   U.S. DEPARTMENT OF EDUCATION                PAGE:  6
Report Time: 14:59:57     DIRECT LOAN TOOLS - 2009-2010
                 SAS Loan Detail Import Edit Report (DSDF100P)
   THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*****************************************************************************
End Date:   04/30/2009

School Code: G30107

Loan ID
Field Name                                    Data in Question
Error Message
-----------------------------------           --------------------------


TOTAL LOAN DETAIL RECORDS ADDED:                      20
TOTAL LOAN DETAIL RECORDS SKIPPED:                     0
```

START HERE GO FURTHER FEDERAL STUDENT AID

SAS Import Reports

```
Report Date: 10/14/2009   U.S. DEPARTMENT OF EDUCATION                PAGE:  7
Report Time: 14:59:57     DIRECT LOAN TOOLS - 2009-2010
             SAS Disbursement Detail Import Edit Report (DSDF100P)
   THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*******************************************************************************
End Date:   04/30/2009

School Code: G30107

Loan ID                  Disb #    Disb Seq #
Field Name                                     Data in Question
Error Message
---------------------    ------    ----------   -----------------------


TOTAL DISBURSEMENT DETAIL RECORDS ADDED:                22
TOTAL DISBURSEMENT DETAIL RECORDS SKIPPED:               0
```

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Printing in DL Tools

Print 2009-2010

Direct Loan Tools

Report

Cash Detail Comparison

Cash Detail Comparison
Loan Detail Comparison - Loan Level
Disbursement Detail Comparison
SAS Cash Detail
SAS Loan and Disbursement Detail

Single
Multiple

E-mail

File...

SSN File

File...

Options

School Code: G30107

Sort Order: Type

Match Status: All

Transaction Type: All

Transaction Date Range: __/__/____ To __/__/____

Selection Criteria | OK | Cancel | Help | Print Setup

Printing SAS Cash Detail

Print 2009-2010

Direct Loan Tools

Report

SAS Cash Detail

Single

Multiple

Report File Destination

Printer File Screen E-mail

File...

SSN File

File...

Options

School Code: G30107

Sort Order: Type - Cash Receipts then Refunds of Cash

Transaction Type: All

Transaction Date Range: __/__/____ To __/__/____

Selection Criteria OK Cancel Help Print Setup

START HERE GO FURTHER FEDERAL STUDENT AID

Printing SAS-Cash Detail

```
Report Date: 10/27/2009   U.S. DEPARTMENT OF EDUCATION                PAGE:  1
Report Time:   13:43:40   DIRECT LOAN TOOLS - 2009-2010
                                SAS Cash Detail
                                                          Sort by: Trans Type
   THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*******************************************************************************

Date Range:                                        Trans Type: All

School Code: G30107

End Date: 04/30/2009
```

Trans Type	Trans Date	Trans Amount	COD Process Date	GAPS Control/ Check Number
Receipt	04/03/2009	$19,848	04/03/2009	2009040312345
Receipt	04/06/2009	$1,294	04/06/2009	2009040623456
Receipt	04/18/2009	$19,235	04/19/2009	2009041834567
Receipt	04/30/2009	$1,243	04/30/2009	2009043023233
Refund	04/15/2009	$1,225	04/15/2009	

Total Cash Receipt Records:	4
Total Refunds of Cash Records:	1
Total SAS Cash Detail Records:	5
Total Cash Receipt Amount:	$41,620
Total Refunds of Cash Amount:	$1,225

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Printing SAS-Disbursement Detail

Print 2009-2010

Direct Loan Tools

Report

SAS Loan and Disbursement Detail

Single

Multiple

Report File Destination

Printer File Screen E-mail

File...

SSN File

File...

Options

School Code: G30107

Include Disbursement Detail?

Sort Order: Loan ID

Booked Status: Both Booked and Unbooked

Loan Type: All

Disb. Date Range: __/__/____ To __/__/____

Selection Criteria OK Cancel Help Print Setup

Printing SAS-Disbursement Detail

```
Report Date: 10/13/2009    U.S. DEPARTMENT OF EDUCATION                    PAGE:  2
Report Time:    18:44:49   DIRECT LOAN TOOLS - 2009-2010
                        SAS Loan and Disbursement Detail
                                                          Sort by: Loan ID
   THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*****************************************************************************

Date Range:

School Code: G30107                          Booked Status: Booked and Unbooked

End Date: 04/30/2009                         Loan Type: All

Student's Name
PLUS Borrower's Name            Record     Gross      Fee      Int Rebate  Net
  Loan ID                       Type       Amount     Amount   Amount      Amount
-----------------------------   --------   -------    ------   --------    -------
                        Disb #  Seq #  Type  Disb Date   Gross Amount  Net Amount
                        ------  -----  ----  ----------  ------------  ----------

MAYER, JULIE Q
MAYER, SUSAN
  678901234P10G30107001         Booked          $0        $0          $0          $0
                        1          1    D    04/15/2009          $2,500      $2,438
  678901234S10G30107001         Unbooked        $0        $0          $0          $0
                        1          1    D    04/15/2009            $583        $578

DELFINO, MIKE
  789012345S10G30107001         Booked          $0        $0          $0          $0
                        1          1    D    04/18/2009            $583        $578
  789012345U10G30107001         Booked          $0        $0          $0          $0
                        1          1    D    04/18/2009            $833        $825

SOLIS, GABRIELLE
  890123456U10G30107001         Booked          $0        $0          $0          $0
                        1          1    D    04/18/2009          $1,417      $1,403

YOUNG, ZACH
YOUNG, MARY ALICE
  901234567P10G30107001         Booked          $0        $0          $0          $0
                        2          1    D    04/18/2009          $2,500      $2,438
  901234567S10G30107001         Booked          $0        $0          $0          $0
                        2          1    D    04/18/2009            $389        $386

Total Booked Loans:              19             $0
Total Unbooked Loans:             1             $0
Total Loans:                     20             $0
Total Disbursements:             22        $36,681

Total Loan Gross Amount:          $0
Total Loan Net Amount:            $0
```

START HERE
GO FURTHER
FEDERAL STUDENT AID

Printing Cash Comparison

Print 2009-2010

Direct Loan Tools

Report

Cash Detail Comparison

Single

Multiple

Report File Destination

Printer File Screen E-mail

File...

SSN File

File...

Options

School Code: G30107

Sort Order: Type

Match Status: All

Transaction Type: All

Transaction Date Range: __/__/____ To __/__/____

Selection Criteria OK Cancel Help Print Setup

START HERE GO FURTHER FEDERAL STUDENT AID

Printing Cash Comparison

Report Date: 10/27/2009 U.S. DEPARTMENT OF EDUCATION PAGE: 1
Report Time: 13:45:08 DIRECT LOAN TOOLS - 2009-2010
Cash Detail Comparison
Sort by: Trans Type
THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
****

Date Range: Match Status: All

School Code: G30107 Trans Type: All

Tolerance (# of days): 5

Trans Type	Trans Date	Trans Amount	Match Status	Record Source
Receipt	04/03/2009	$19,848	Matched	School
Receipt	04/03/2009	$19,848	Matched	COD
Receipt	04/06/2009	$1,294	Matched	COD
Receipt	04/08/2009	$1,294	Matched	School
Receipt	04/18/2009	$19,235	Unmatched	COD
Receipt	04/24/2009	$19,235	Unmatched	School
Receipt	04/30/2009	$1,234	Unmatched	School
Receipt	04/30/2009	$1,243	Unmatched	COD
Excess	04/15/2009	$1,225	Matched	School
Excess	04/15/2009	$1,225	Matched	COD

Totals:

Matched Records:	6
Unmatched Records:	4
COD Cash Detail Records:	5
School Cash Detail Records:	5

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Printing Disbursement Comparison

Print 2009-2010

Direct Loan Tools

Report

Disbursement Detail Comparison

Single

Multiple

Report File Destination

Printer File Screen E-mail

File...

SSN File

File...

Options

School Code: G30107

Sort Order: Loan ID

Comparison Type: SAS to External

Disbursement Date Range: __/__/____ To __/__/____

Match Status: All

Booked Status: Both Booked and Unbooked

Selection Criteria OK Cancel Help Print Setup

START HERE GO FURTHER FEDERAL STUDENT AID

Printing Disbursement Comparison

Report Date: 10/14/2009 U.S. DEPARTMENT OF EDUCATION PAGE: 1
Report Time: 10:24:10 DIRECT LOAN TOOLS - 2009-2010
Disbursement Detail Comparison
Sort by: Loan ID
THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
****

Date Range:

School Code: G30107 End Date: 04/30/2009

Booked Status: Both Booked and Unbooked Match Status: All

BOOKED RECORDS THAT ARE MATCHED

Loan ID	Student's Name	Disb #/ Seq #	School/COD Net Amount
012345678S10G30107001	DESSLER, MICHELLE	1/1	$1,300/$1,300
012345678U10G30107001	DESSLER, MICHELLE	1/1	$1,980/$1,980
102345678S10G30107001	VAN DE CAMP, DANIELLE	1/1	$1,156/$1,156
102345678U10G30107001	VAN DE CAMP, DANIELLE	1/1	$1,815/$1,815
102345678U10G30107001	VAN DE CAMP, DANIELLE	1/66	$0/$0
102345678U10G30107001	VAN DE CAMP, DANIELLE	1/67	$1,815/$1,815

START HERE GO FURTHER FEDERAL STUDENT AID

Printing Disbursement Comparison

```
Report Date: 10/14/2009     U.S. DEPARTMENT OF EDUCATION                    PAGE:  2
Report Time:    13:35:42     DIRECT LOAN TOOLS - 2009-2010
                          Disbursement Detail Comparison
                                                                  Sort by: Loan ID
     THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*****************************************************************************************

Date Range:

School Code: G30107                                          End Date: 04/30/2009

Booked Status: Both Booked and Unbooked                      Match Status: All

BOOKED RECORDS THAT ARE UNMATCHED

Loan ID                    Student's Name
  SCHOOL   Disb#   Seq#   Date        Type   Gross     Fee     Rebate   Net      Net Adj
  COD      Disb#   Seq#   Date        Type   Gross     Fee     Rebate   Net      Net Adj
-----------------------------------------------------------------------------------------

234567890S10G30107001    BAUER, KIM
                1       1   04/05/2009     D   $1,750     $43      $26   $1,733      $0
                1       1   04/01/2009     D   $1,750     $43      $26   $1,733      $0

345678901S10G30107001    ALMEIDA, TONY
                1       1   04/01/2009     D   $1,750     $43      $26   $1,733      $0
                1       1   04/04/2009     D   $1,750     $43      $26   $1,733      $0

345678901U10G30107001    ALMEIDA, TONY
                1       1   04/01/2009     D   $2,750     $68      $41   $2,723      $0
                1       1   04/04/2009     D   $2,750     $68      $41   $2,723      $0

901234567P10G30107001    YOUNG, ZACH
              NO MATCHING SCHOOL DISBURSEMENT
                2       1   04/18/2009     D   $2,500    $100      $38   $2,438      $0

901234567S10G30107001    YOUNG, ZACH
              NO MATCHING SCHOOL DISBURSEMENT
                2       1   04/18/2009     D     $389      $9       $6     $386      $0
```

START HERE GO FURTHER FEDERAL STUDENT AID

Printing Disbursement Comparison

```
Report Date: 10/14/2009     U.S. DEPARTMENT OF EDUCATION                    PAGE:  5
Report Time:    10:24:11     DIRECT LOAN TOOLS - 2009-2010
                           Disbursement Detail Comparison
                                                                  Sort by: Loan ID
     THIS DOCUMENT CONTAINS SENSITIVE INFORMATION PROTECTED BY THE PRIVACY ACT
*******************************************************************************

Date Range:

School Code: G30107                                    End Date: 04/30/2009

Booked Status: Both Booked and Unbooked                Match Status: All

SCHOOL RECORDS THAT ARE NOT ON SAS OR MISMATCHED SAS UNBOOKED RECORDS
*NOTE - SCHOOL RECORDS OUTSIDE OF SAS DATE RANGE WILL APPEAR IN THIS SECTION

Loan ID                 Student's Name
  SCHOOL  Disb#  Seq#  Date       Type   Gross    Fee    Rebate  Net     Net Adj
  COD     Disb#  Seq#  Date       Type   Gross    Fee    Rebate  Net     Net Adj
-------------------------------------------------------------------------------

901234567S10G30107001  YOUNG, ZACH
              1      1  04/18/2009    D     $389      $9      $6     $389      $0
            NO MATCHING COD DISBURSEMENT


TOTAL BOOKED RECORDS THAT ARE MATCHED:                                        13
TOTAL BOOKED RECORDS THAT ARE UNMATCHED:                                       8
TOTAL UNBOOKED RECORDS THAT ARE MATCHED (MPN MISSING):                         1
TOTAL SCHOOL RECORDS THAT ARE NOT ON SAS OR MISMATCHED SAS UNBOOKED RECORDS:  13
TOTAL DISBURSEMENTS:                                                          35
```

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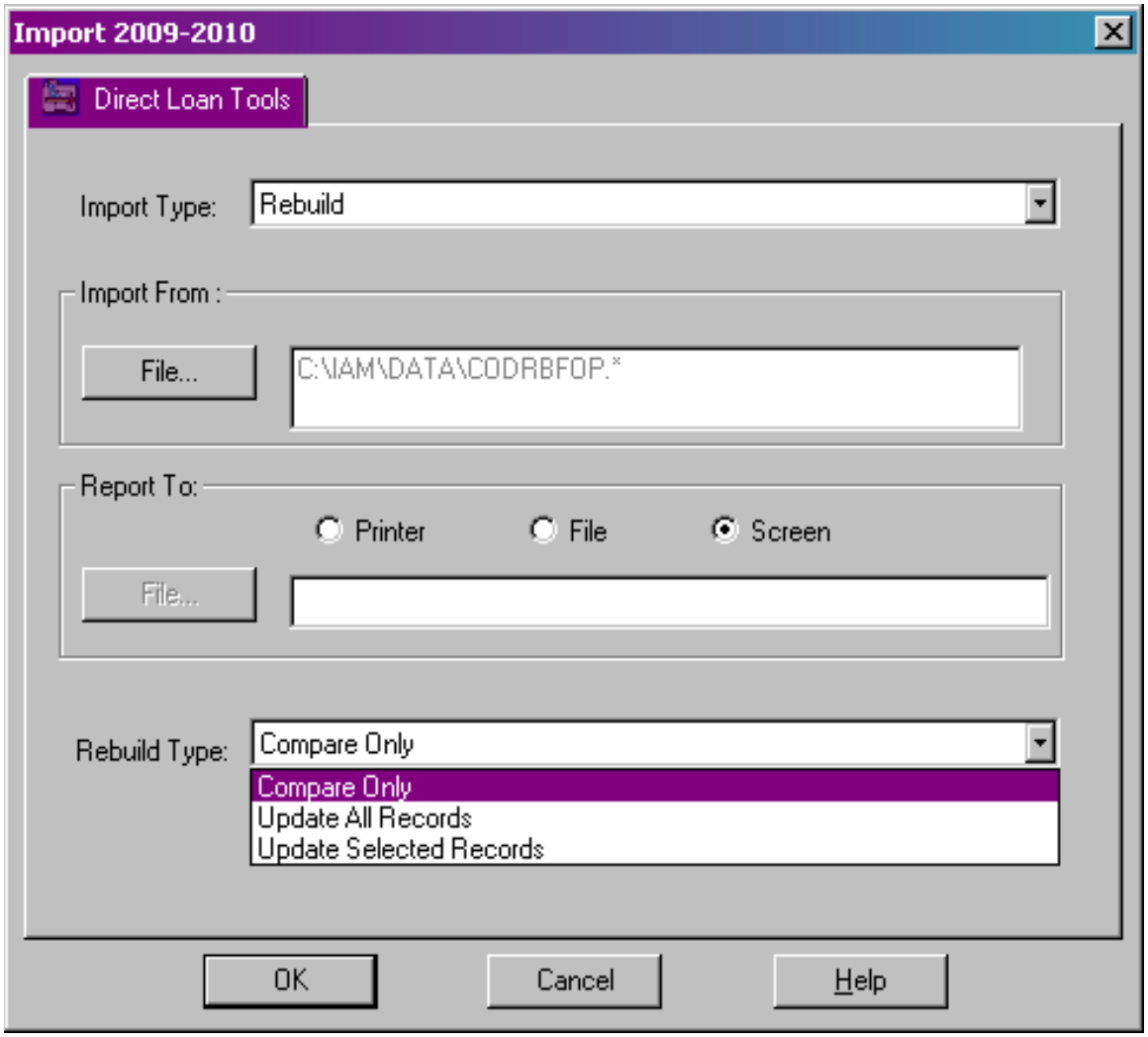
Rebuild

- CODRBFOP
  - Includes only accepted records
  - Includes Web disbursements
- Request file by calling COD School Relations at:
  800/848-0978



START HERE GO FURTHER FEDERAL STUDENT AID

Rebuild

2009 - 2010 EDExpress for Windows - [(144556666-S-10-G30107-001) PHOEBE BUFFAY]

File Record Process View Help

Direct Loan | Pell Grant | TEACH Grant

Borrower Loan Information:

DL Code: G30107

BAR PALMA BEAUTY CAREERS ACADEMY

Disbursement Profile Code: -R RB__

Loan Period: -R 05/01/2009 to -R 01/15/2006

Academic Year: 05/01/2009 to 01/15/2006

Dependency Status: I

Loan Amount Approved: 3,500

CPS Transaction #: 01

Borrower's Loan Default/Grant Overpayment N

College Grade Level: 2

Created By: USER1 On: 10/14/2009 At: 11:45:56

Last Updated By: USER1 On: 10/14/2009 At: 11:45:56

E-mail Address 1: CHANDLER.BING@FRIENDS.COM

E-mail Address 2:

Loan ID:

144556666S10G30107001 1 of 1

Loan Info | PLUS Info | Credit Info | Change History

MPN Information:

MPN Status: R Manifest Document ID:

MPN Expiration Date: Manifest Date:

MPN Print Date: Signed MPN Received: __/__/____

MPN Print Indicator: -R 0 MPN Acknowledgement Date:

Loan Information:

Origination Date: 04/28/2009 Origination Status: A

Origination Reject Codes:

Origination Document ID: RB0G3010720090531151515 Transmission #: 1

Last Change Document ID: Export to COD: N

Booked Document ID:

Export to External: N

Inactive Loan? Inactive Loan Date: __/__/____

Booked Status:

Booked Date: Fee Percentage: 03.000

Disclosure Statement Print Indicator: S Rebate Percentage: 01.500

Disclosure Printed Record Source: R

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Disbursement Measurement Tool Report

- Calculates average actual process time from actual disbursement date, to sending the actual disbursements in a batch to COD, and to booking the loan
- Compares average number of days elapsed to your tolerance settings in DL Tools System Setup

DL Tools Technical Assistance

CPS/SAIG:

- Phone: 800/330-5947
- TDD/TTY services: 800/511-5806
- Email: CPSSAIG@ed.gov
- Representatives are available Monday through Friday, 8 a.m. to 8 p.m. ET

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Contact Information

We appreciate your feedback and comments. We can be reached at:

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- Email: Chuck.Hirman@ed.gov

Anita Olivencia

- Phone: 617-289-0130
- Email: Anita.Olivencia@ed.gov

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