



# Resolving Student Eligibility Issues

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# INS Automated Secondary Confirmation Match

- ◆ Implemented for 2001-02. Will roll over for 2002-03.
- ◆ Applicant records that fail INS Primary Verification automatically go through the Secondary Confirmation process at INS.
- ◆ When INS returns the records with results from Secondary Confirmation, CPS generates a new SAR/ISIR.



# INS Automated Secondary Confirmation Match - cont.

- ◆ Initial ISIR with failed Primary Verification will have a Secondary Confirmation Match Flag value of "P" for pending.
- ◆ Resolution: Wait at least five, but no more than 15 business days for CPS systems generated ISIR with results of automated Secondary Confirmation
- ◆ When INS returns Secondary Confirmation findings and CPS generates a new ISIR, the SYS GEN indicator is "I".



# INS Automated Secondary Confirmation Match - cont.

- ◆ Only change to Primary Verification process is a slight comment change and guidance when Primary Verification match flag is "N" = INS did not confirm eligibility.

Comment 144: The Immigration and Naturalization Service (INS) has not yet confirmed your statement that you are an eligible non-citizen. **INS will continue to check their records and we will notify you when we have received more information from them.**

Resolution: See match flag on Secondary Confirmation



# INS Automated Secondary Confirmation Match Flags

- ◆ Y = INS confirmed that the student is an eligible non-citizen, comment 120, No Resolution Required
- ◆ C = In Continuance, comment 105, SAR "C" code

Resolution: School is encouraged, but not required to wait ten business days for another systems generated ISIR with updated Secondary Confirmation match flag before beginning mandatory paper (G-845S) Secondary Confirmation process.



# INS Automated Secondary Confirmation Match Flags - cont.

- ◆ N = INS did not confirm student eligibility, comment 46, SAR "C" Code

Resolution: School must begin paper (G-845S) Secondary Confirmation process.

- ◆ X = INS did not confirm student eligibility because additional information is needed. Comment 109, SAR "C" code

Resolution: School must begin paper (G-845S) Secondary Confirmation process.



# INS Automated Secondary Confirmation Match Notes

- ◆ If applicant fails Primary Verification and before FAA sends copies of documentation to INS, the FAA should confirm that the student identifiers on the ISIR, especially Alien Registration Number and date of birth, are accurate. If not correct, corrections to CPS should be submitted instead of paper Secondary Confirmation.
- ◆ In all cases, if the FAA does not receive a response to paper Secondary Confirmation request in 15 days, student is eligible for aid if documentation appears to support claim of eligible non-citizen.



# NSLDS Financial Aid History

## New on ISIRs for 2002-2003

- ◆ Number of detail loan records will be reduced from 12 to 6
- ◆ Added Amount of Last Disbursement to each loan detail record
- ◆ Added Date of Last Disbursement to each loan detail record (CCYY/MM/DD)
- ◆ FFEL Master Promissory Note Flag and FFEL MPN Lender Code have been deleted



# NSLDS Financial Aid History New on ISIRs for 2002-2003 cont.

- ◆ Loan Type Code in the loan detail records will include a value of "T" for Discharged Loans

D = Defaulted

R = Recent

T = Discharged

- ◆ Postscreening Reason Code has been increased in field length to 2 bytes to accommodate additional postscreening reason codes:



# NSLDS Financial Aid History

## New on ISIRs for 2002-2003 cont.

### NSLDS Postscreening codes for 2002-03

- 01 = Default added
- 02 = Overpayment added
- 03 = Default resolved
- 04 = Overpayment resolved
- 05 = Master Promissory Note status change
- 06 = Loan into Discharged status
- 07 = Loan out of Discharged status
- 08 = Closed school
- 09 = Exceeded Subsidized loan limit
- 10 = Exceeded Combined loan limit
- 99 = Other
- blank = Not a Postscreening record



# 2001-02 SSA Prisoner Match Flags

Blank = Not a Prisoner: No comments

1 = Prisoner in Local Facility -  
Comment 8, SAR "C" Flag

Resolution: Student must self-certify  
with FAA within 30 days

2 = Prisoner in State or Federal Facility -  
Comment 83, SAR "C" Flag

Resolution: Student must self-certify  
with FAA within 30 days



# 2001-02 SSA Prisoner Match Flags - cont.

- 3 = Incarcerated status changed from prisoner to not a prisoner - no comment, no resolution required
  
- 8 = Not sent for Match (name or DOB and/or signature missing or Pacific Islander w/888 SSN) - Comment 84

Resolution: Help student make name or DOB and/or signature corrections to CPS



# FAFSA Drug Question 35 Not a Data Match

◆ Self Reported responses by the applicant to CPS:

1 = No, I do not have a drug conviction affecting my eligibility - No Comment, No Resolution Required

2 = Yes, I have a drug conviction that affects my eligibility for part of the award year - Comment 54, SAR "C" code

You reported a '2' in response to Item 35. This indicates that you are ineligible for federal student aid for part of the 2001-2002 school year. Your period of ineligibility resulting from your drug-related conviction(s) ends on or after July 1, 2001 but before June 30, 2002. You should contact your FAA when your ineligibility period ends so that he or she can determine if you may receive federal funds during the 2001-2002 award year.



# FAFSA Drug Question 35 Not a Data Match - cont.

- ◆ Resolution for student response of 2 = part year eligibility
  - If the period of ineligibility ends prior to June 30 of the award year (6/30/02 for the '01-'02 award year) the student should:
    - Have completed the Question 35 worksheet,
    - Changed the answer to Q 35 to “2” on the SAR and signed and returned the SAR (or called 1-800-433-3243), and
    - As of the date the period of ineligibility ends, the applicant shall self-certify to the FAA that he or she has regained eligibility prior to the end of the award year.
    - NOTE: The student can regain eligibility by completing an acceptable rehab program.



# FAFSA Drug Question 35 Not a Data Match - cont.

- ◆ Self Reported responses by the applicant on the SAR:

3 = Yes, I have a drug conviction affecting my eligibility  
**or** I don't know if I have a drug conviction -  
Comment 56/58, SAR "C" code.

You reported in Item 35 that you have been convicted of an illegal drug offense. Use the enclosed worksheet to determine if your conviction(s) affect your eligibility for federal student aid. If you determine that your conviction(s) do not affect your eligibility for federal student aid, or affect it for only part of the 2001-2002 school year, you must correct Item 35 by using your SAR. You can also correct this item or get additional help with this question by calling 1-800-4FED-AID (1-800-433-3243).

**YOU ARE NOT ELIGIBLE FOR FEDERAL STUDENT AID WHILE YOUR ANSWER TO ITEM 35 IS '3'.** Whether or not your conviction(s) affect your eligibility for federal student aid, you may still be eligible to receive state, school, or other non-federal student aid.



# FAFSA Drug Question 35

## Not a Data Match - cont.

- ◆ Resolution for student response of 3 on the SAR-not eligible
  - The student is not eligible for federal student aid for the award year, unless the student completes an acceptable drug rehabilitation program.
  - An acceptable drug rehabilitation program is defined as;
    - a program that includes at least two unannounced drug test, and
    - has received or is qualified to receive funds directly or indirectly under a Federal, State, or local government program;
    - Is administered or recognized by a Federal, State, or local government;
    - Has received or is qualified to receive payment directly or indirectly from a Federally- or State-licensed hospital, health clinic or medical doctor.



# Drug Abuse Data Match Hold File with Department of Justice

- ◆ Department of Justice indicates to CPS that a Judge has denied an applicant any Federal Benefits because of drug abuse offenses. - Comment 9, Reject 19

We cannot process your application further because of issues raised by terms of the Anti-Drug Abuse Act of 1988. For information on how to proceed, you must contact us within 30 days from the date of this letter by telephone at 202-708-6719.



# Drug Abuse Data Match Hold File with Department of Justice

## ◆ Resolution for Reject 19 - Drug Abuse Hold

Not eligible for aid. May be resolved only by ED in cooperation with Department of Justice.

If resolution is achieved, CPS will systems generate an ISIR with SYS GEN indicator of "A" and comment code 55.



# Drug Abuse Data Match Hold File with Department of Justice

## ◆ Verification Hold File

- eliminated beginning in 2002-03
- ineligible records in this file are duplicative of records in NSLDS
- REJECT 19 will no longer be associated with Verification Hold
- COMMENT 08 will no longer be associated with Verification Hold



# IRS Study Not yet a Match

- ◆ Still reviewing preliminary results of statistical study with IRS data
- ◆ Re-visiting Verification Selection Criteria
- ◆ Working with IRS on authority for exchanging data



# Veterans Affairs Match Flags

- 1 = Veterans status confirmed
- 2 = Not a qualifying veteran
- 3 = Not found in VA's data base
- 4 = On Active Duty
- 8 = Not sent for Match (name or DOB and/or signature missing)



# VA Match Resolution Required?

- ◆ VA Match flag of 2 or 3 will cause VA Status to be assumed to “NO”
- ◆ If VA status alone would have made student Independent, CPS will process as Dependent
- ◆ Reject 15 (no parent signature) and/or 2 (not enough information to calculate EFC)



# VA Match Dependency Override Documentation

- ◆ DD214
  - Certificate of release or discharge from active duty
  - Report of separation and record of service
- ◆ Release reason is other than dishonorable



# VA Match Resolution - Flag 2 - Not Confirmed Vet

- ◆ Contact regional VA office & have VA update records
  
- ◆ Provide copy of DD 214
  - OK, if separation status is other than dishonorable
  
  - Dependents must supply parental data & signatures



# VA Match Resolution - Flag 3 - Not on data base

- ◆ DOD has not sent data to VA
  
- ◆ Provide copy of DD 214
  - OK if separation status is other than dishonorable
  
  - Dependents must supply parental data & signatures



# VA Match Resolution - Flag 4 - Active Duty

- ◆ Student provides documentation from military branch confirming
  - Upcoming release via a memo or letter from an official military source
  - Recent release via a copy of the DD 214



# VA Match Flag 2 or 3 Cadets

- ◆ Cadets are not qualifying Veterans for Veterans Affairs purposes
- ◆ Current Cadets are not a qualifying veteran for ED purposes
- ◆ Past Cadets are qualifying veteran for ED purposes, if release reason is other than dishonorable



# VA Match - Military Academy Prep Schools (US MAPS)

- ◆ A veteran is “any individual” who has engaged in “active duty” in the armed services and was released under a condition other than dishonorable
- ◆ Attendees at US MAPS are on active duty at the time they attend US MAPS
- ◆ As prior attendees, they are INDEPENDENT for Title IV HEA



# 2002-03 CPS Reject Reason Codes

- ◆ Two types of CPS Rejects:
  - Verifiable Rejects
    - alpha characters
  - Non-Verifiable Rejects
    - numeric characters
  
- ◆ Beginning in 2002-03 all reject codes will have corresponding comments



# 2002-03 CPS Reject Reason Codes cont.

- ◆ Verifiable Rejects - alpha characters
  - can re-enter same value, or “verify” that the information causing the reject is correct and reject will not be re-applied
  - information causing reject can be corrected to another value and regular edit logic will be applied
  - for rejects B, N, and W, overrides can be set in electronic products that will “verify” the information is correct before being rejected by CPS



# 2002-03 CPS Reject Reason Codes cont.

Verifiable Reject Code	Comment Code	Reject Reason
A	69	85 years of age or older
B	72	Independent, DOB > 9/1/86, DOB ≠ or > current year, and not early analysis
C	111 114	Taxes paid equal to AGI



# 2002-03 CPS Reject Reason Codes cont.

## Verifiable

Reject Code	Comment Code	Reject Reason
N	80	Either first name or last name blank
P	23	SSN not within valid SSA range
W	178 179	Number of family members 15 or greater



# 2002-03 CPS Reject Reason Codes cont.

- ◆ Non-Verifiable Rejects - Numeric characters
  - information causing the reject must be corrected to another value and regular edit logic will be applied



# 2002-03 CPS Reject Reason Codes cont.

Non-Verifiable

Reject Code	Comment Code	Reject Reason
1	150 151	SNT not met & supplemental data blank
2	129 130	Incomplete application or renewal app
5	18	DOB blank or invalid
8	145	SSN match w/ Date of Death



# 2002-03 CPS Reject Reason Codes cont.

Non-Verifiable Reject Code	Comment Code	Reject Reason
10	168 169	Marital status & # in family is blank
11	89 99	Not married, two earnings reported
13	82	First & last name blank
14	160	No student signature on paper application or SAR



# 2002-03 CPS Reject Reason Codes cont.

Non-Verifiable Reject Code	Comment Code	Reject Reason
15	108	No parent signature
16	110	No student signature on FAFSA Express/Web transaction
17	68	Citizenship blank or No
18	24, 62	SSN not on SSA database
19	9	Student on drug abuse hold



# Questions?

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