

# **Session 54: Changes to Verification Bring New Opportunities The Quality Assurance Program Redefined**

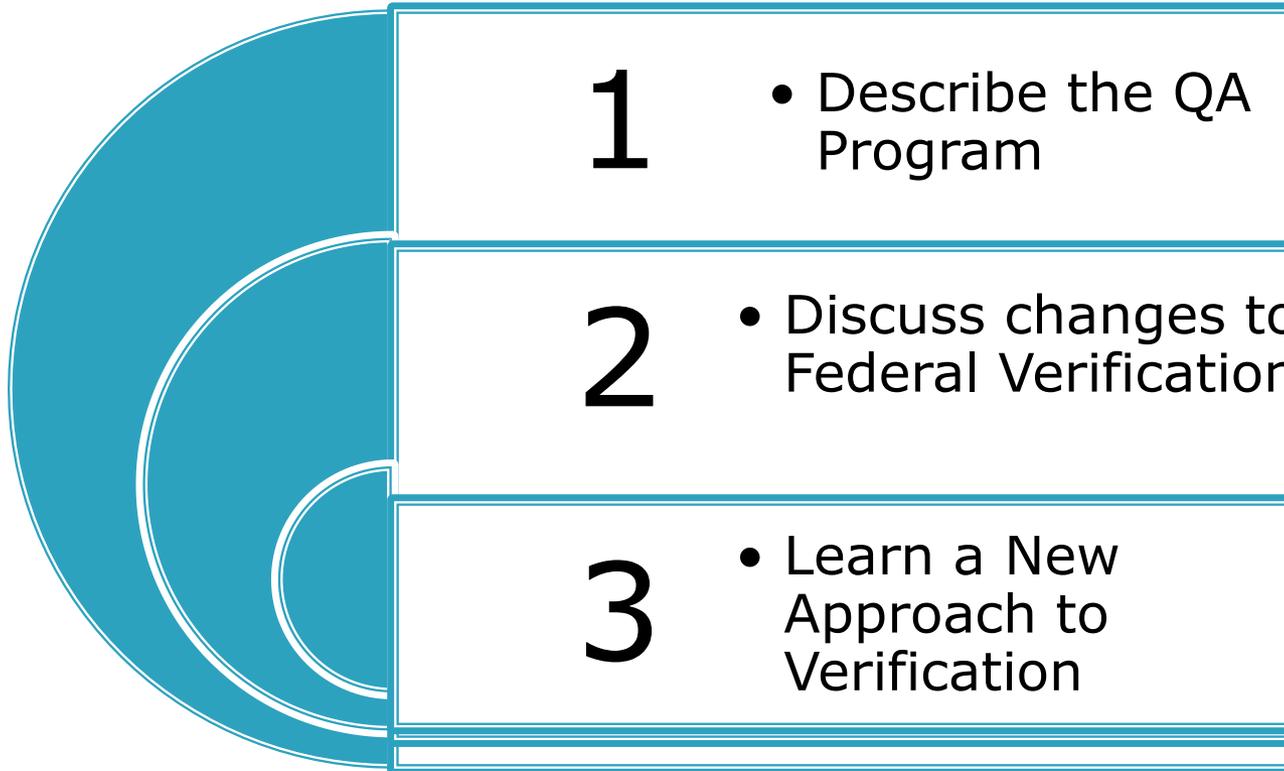
- ▶ **Jeff Baker, U.S. Department of Education**
- ▶ **Barbara Mroz, U.S. Department of Education**
- ▶ **David Rhodes, U.S. Department of Education**
- ▶ **Anne Tuccillo, U.S. Department of Education**

# Change to Verification is Coming



START HERE  
GO FURTHER  
FEDERAL STUDENT AID®

# Training Objectives

- 
- 1** • Describe the QA Program
  - 2** • Discuss changes to Federal Verification
  - 3** • Learn a New Approach to Verification

# The QA Program

## Authorized

- 487A of the Higher Education Act (HEA) of 1965, as amended in 1998

## Targeted Verification

- Develop Institutional Verification for your applicant population

## Analysis

- Use ISIR Analysis Tool
- Contribute to ED's Verification Process

# Past and Future

Burdensome	Make your work count
	Results driven
Complicated analysis tool	Web-based and intuitive analysis
No program reviews	Not exempt from reviews
Large public universities over-represented	All types of schools represented

# Quality Assurance Exemptions

- ▶ 668.53(a)(1)through4
- ▶ 668.54(a)(1)(2)and(4)
- ▶ 668.56
- ▶ 668.57
- ▶ 668.60(a)
- ▶ Policies and Procedures
- ▶ Applicants to be verified
- ▶ Items to be verified
- ▶ Acceptable Documentation
- ▶ Deadlines for submitting documentation

Regulations

Topic

# Verification Requirements

## Regulations you MUST Comply With

- 668.53(a),(5)(b)(1)(2)
- 668.54(a)(3) and (5)
- 668.55
- 668.58
- 668.59

## Required Topic

- Policies and Procedures
- Conflicting data and verification exemptions
- Updating information
- Interim disbursement
- Consequences of a change in applicant information



# What will Verification Look Like?

CPS	Quality Assurance Program
Verify 100% selected	<b>School</b> determines who to verify
2011-2012 Verify all 5 elements	<b>School</b> determines items to verify
Acceptable documentation as prescribed in regulations	<b>School</b> determines acceptable documentation
Send 100% corrections/changes thru CPS	Send 100% corrections/changes thru CPS
ED analyzes national data	<ul style="list-style-type: none"> <li>•Online templates present school's results</li> <li>•ED conducts program-wide analysis, identifies best criteria</li> </ul>



# QA and FSA's Core Values



# QA is a Choice Between....



# Where QA is Going

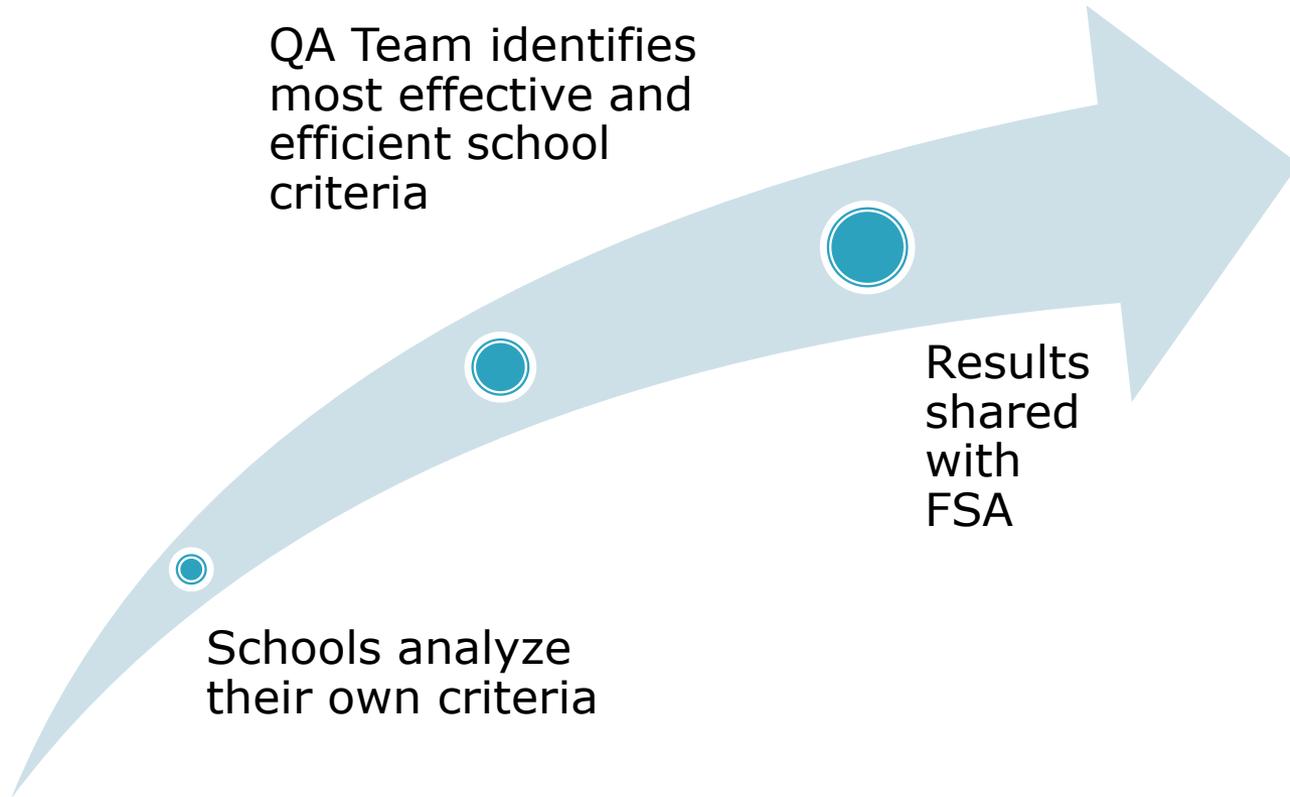
Data driven and focused on targeted verification

Enhance tool to improve verification

Inform schools and federal verification selection process



# Proposed Analytic Change



# Present and Future

Verification exemptions apply	No Change
Verify bi-annual random sample	Continues but only 5 items (TBD by FSA)
ISIR Analysis Tool has 11 reports and an ad hoc feature	ISIR Analysis Tool generates dashboard views, tailored to each criteria
Program wide analysis	Identify and provide ED most effective verification criteria



# School Requirements

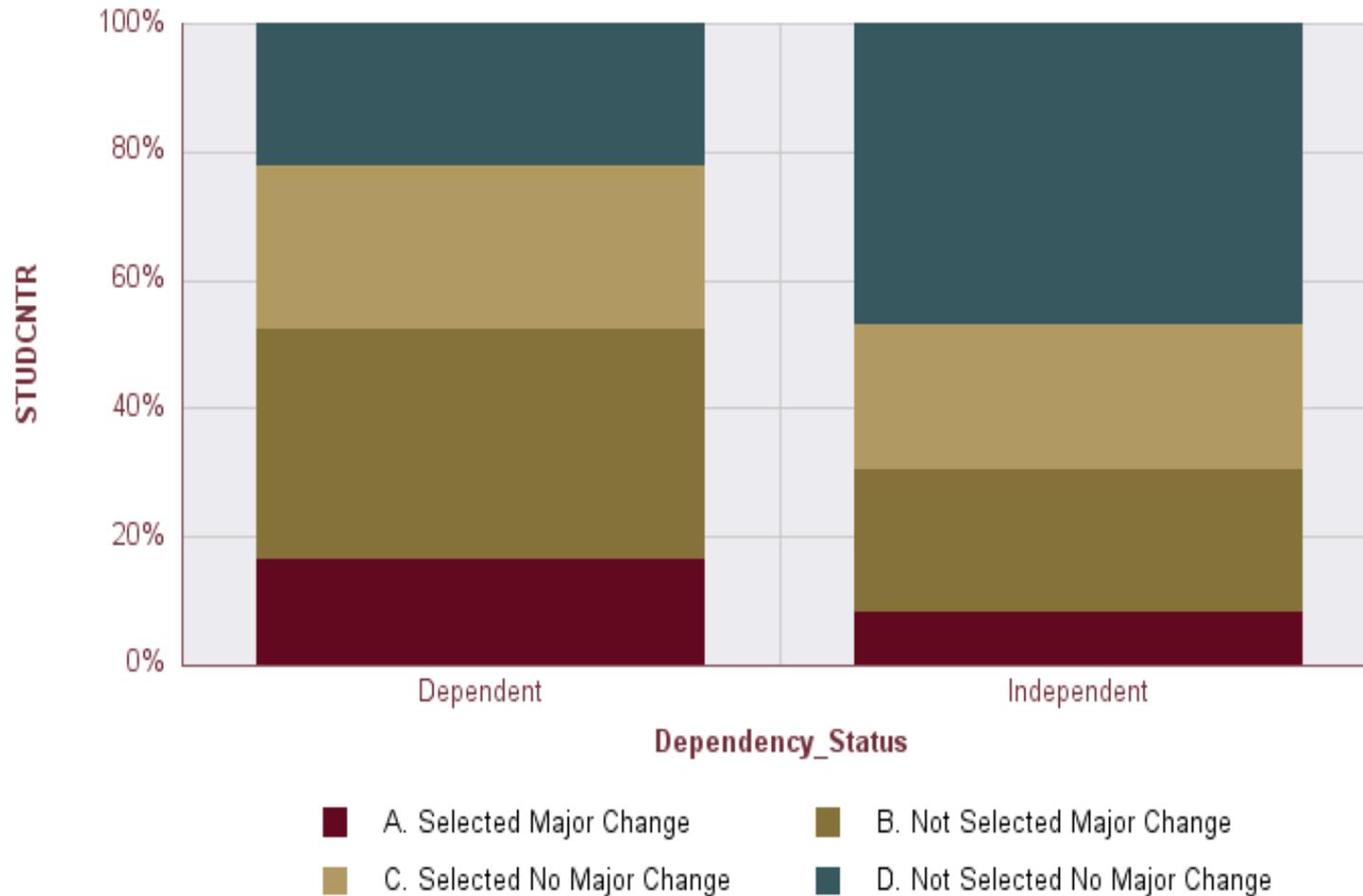
Verify targeted records

Use the ISIR Analysis Tool

Provide details on criteria ED identifies as effective or efficient



# Overview: Dashboard Report



# Details: Active Report

WebFOCUS Active Report - Mozilla Firefox

File Edit View History Bookmarks Tools Help

ed.gov https://faaisir.ed.gov/ibi\_apps/Controller?WORP\_REQUEST\_TYPE=WORP\_LAUNCH\_CGI&IBMR\_action=MR\_RUN\_FEX&IBMR\_domain=iatool10/iatool10.htm&IBMR\_folder=i

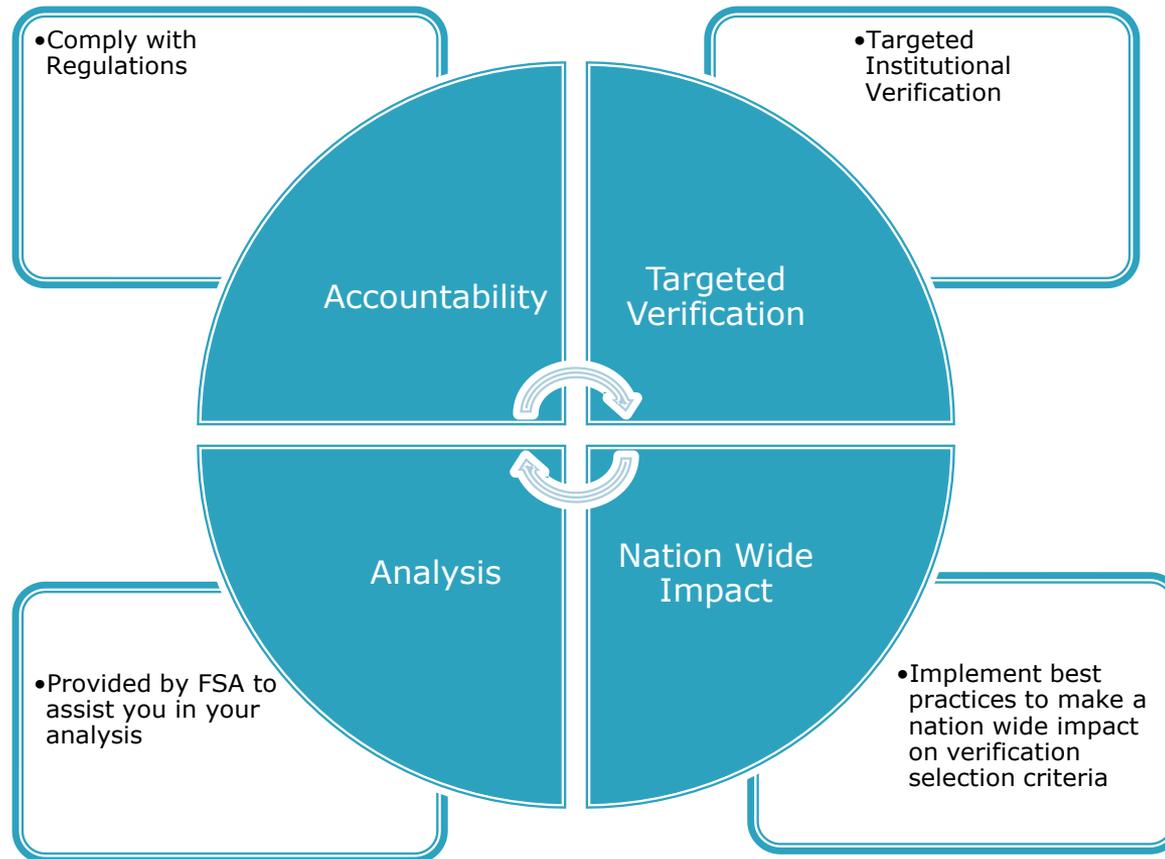
WebFOCUS Active Report

569 of 569 records, Page 1 of 10

SCH_VERIFICATION_BY_CHANGE	Pell_Change	EFC_Change	Dependency_Status	USER_SPECIFIED01	EFC_I	EFC_CATEGORY	PAR_AGI_I	STUD_AGI_I	Needs_Formula	Filing_Status	TAX_FORM	Number_in_HH	Number_in
B. Not Selected Major Change	.00	-4,769.00	Dependent		12762	D. From 10K to 15K	73582	1903	C. Regular	B. Estimated	1040		3
B. Not Selected Major Change	.00	3,058.00	Dependent		27398	G. Greater than or equal to 25K	236450	1633	C. Regular	B. Estimated	1040		6
B. Not Selected Major Change	.00	-8,353.00	Dependent		19519	E. From 15K to 20K	109943	4590	C. Regular	B. Estimated	1040		5
D. Not Selected No Major Change	.00	361.00	Dependent		23240	F. From 20K to 25K	173266	2872	C. Regular	B. Estimated	1040		4
D. Not Selected No Major Change	.00	.00	Dependent		31032	G. Greater than or equal to 25K	186986		C. Regular	A. Filed	1040		4
B. Not Selected Major Change	.00	1,766.00	Dependent		24476	F. From 20K to 25K	156871	2119	C. Regular	B. Estimated	1040		5
B. Not Selected Major Change	-555.00									A. Filed	1040A or EZ		5
D. Not Selected No Major Change	.00									B. Estimated	1040A or EZ		1
B. Not Selected Major Change	.00									B. Estimated	1040		4
A. Selected Major Change	-600.00									B. Estimated	1040		5
D. Not Selected No Major Change	.00									A. Filed	1040A or EZ		1
B. Not Selected Major Change	.00									A. Filed	1040		6
D. Not Selected No Major Change	.00									A. Filed	1040		5
A. Selected Major Change	-2,400.00									B. Estimated	1040		4
B. Not Selected Major Change	.00									B. Estimated	1040		2
C. Selected No Major Change	400.00									A. Filed	1040		5
B. Not Selected Major Change	.00									A. Filed	1040		1
A. Selected Major Change	2,550.00									B. Estimated	1040A or EZ		3
C. Selected No Major Change	.00									A. Filed	1040		3
D. Not Selected No Major Change	.00									A. Filed	1040		1
D. Not Selected No Major Change	.00									B. Estimated	1040A or EZ		1
D. Not Selected No Major Change	.00									A. Filed	1040		4
D. Not Selected No Major Change	.00									A. Filed	1040		5
B. Not Selected Major Change	.00									A. Filed	1040		1
C. Selected No Major Change	.00									B. Estimated	1040		6
B. Not Selected Major Change	.00									A. Filed	1040A or EZ		4
B. Not Selected Major Change	.00	1,221.00	Dependent		12247	D. From 10K to 15K	62000	3103	C. Regular	B. Estimated	1040		4
C. Selected No Major Change	.00	.00	Dependent		0	A. Zero	33600	0	C. Regular	B. Estimated	Foreign		5
B. Not Selected Major Change	.00	-4,635.00	Dependent		20284	F. From 20K to 25K	153636	2400	C. Regular	B. Estimated	1040		4
C. Selected No Major Change	.00	.00	Independent		0	A. Zero	0	0	B. Simplified	B. Estimated	1040A or EZ		1
D. Not Selected No Major Change	.00	.00	Dependent		12213	D. From 10K to 15K		-6239	C. Regular	A. Filed	1040		4
B. Not Selected Major Change	.00	650.00	Dependent		18204	E. From 15K to 20K		100247	C. Regular	A. Filed	1040		5

Done

# Benefits of Quality Assurance



# How to Find Out More

- ▶ Visit our website at:

## QA Program Website -

<http://ifap.ed.gov/qualityassurance>

- ▶ Want to apply?

Federal Register published on 2/26/2008 by clicking on the following link:

<http://ifap.ed.gov/fregisters/FR022620081.html>. Watch for the new notice!

# Contact Information

We appreciate your feedback and comments:

- Jeff Baker
  - Phone: 202-377-4009
  - Email: [Jeff.Baker@ed.gov](mailto:Jeff.Baker@ed.gov)
- Barbara Mroz
  - Phone: 202-377-4375
  - Email: [Barbara.Mroz@ed.gov](mailto:Barbara.Mroz@ed.gov)
- David Rhodes
  - Phone: 202-377-3066
  - Email: [David.Rhodes@ed.gov](mailto:David.Rhodes@ed.gov)
- Anne Tuccillo
  - Phone: 202-377-4378
  - Email: [Anne.Tuccillo@ed.gov](mailto:Anne.Tuccillo@ed.gov)

