

APPENDIX E — ADDRESSES

FAFSA Processor American College Testing (ACT)

Submit FAFSA	Federal Student Aid Programs P.O. Box 4008 Mt. Vernon, IL 62864-8608
FAFSA.PDF ("portable document format" printed from Internet)	Federal Student Aid Programs P.O. Box 4008 Mt. Vernon, IL 62864-8608
Submit Renewal Application	Federal Student Aid Programs P.O. Box 4009 Mt. Vernon, IL 62864-8609
Pacific Islanders	Federal Student Aid Programs P.O. Box 4010 Mt. Vernon, IL 62864-8610
Spanish FAFSA	Federal Student Aid Programs P.O. Box 4016 Mt. Vernon, IL 62864-8616
Submit SAR (with corrections)	Federal Student Aid Programs P.O. Box 7023 Lawrence, KS 66044-7023
Request duplicate SAR, change address or change/add colleges	Federal Student Aid Programs P.O. Box 7024 Lawrence, KS 66044-7024
Submit FAFSA Express, FAFSA on the Web, and Renewal FAFSA on the Web Signature Page	Federal Student Aid Programs P.O. Box 7025 Lawrence, KS 66044-7025

Department of Education Information Services

Federal Student Aid Information Center

- Questions on applying for aid
 - Whether schools participate in federal aid programs
 - School default rates
 - Student eligibility
 - Request publications on federal student aid
 - Correct data entry errors made by MDE
 - Assistance with answering specific application questions
 - Has application been processed? *
 - Request duplicate SAR *
- Telephone Services**
(toll free)
1 (800) 4-FED AID (1-800-433-3243)
1 (800) 730-8913 TDD for hearing impaired
- Write to:**
Federal Student Aid Information Center
P.O. Box 84
Washington, D.C. 20044
- * *Inquiry Express* – automated service

- Has application been processed?
 - Request duplicate SAR
 - Change of address/institution
- Telephone Services**
(toll call)
1 (319) 337-5665
1 (800) 730-8913 TDD for hearing impaired
- Write to:**
Federal Student Aid Information Center
P.O. Box 84
Washington, D.C. 20044

FAFSA Express/FAFSA on the Web Customer Service

- Technical Assistance 1 (800) 801-0576
- Web browser set-up and downloading
- Modem and printer set-up
- Connectivity and access

Customer Support Branch

- Policy questions 1 (800) 433-7327
- IFAP web site assistance