

Call for Additional Resource Suggestions

Federal Student Aid appreciates the important work done by those who assist consumers with federal student loans. We believe the resources consolidated on the Loan Servicing and Collection Information page will be helpful as you work with borrowers who have federally-owned loans serviced or collected by the Department of Education.

At this time, we are seeking suggestions for additional resources needed when you work with consumers who have federally-owned loans. E-mail your resource suggestions to us at the following address:

FrequentlyAskedQuestionsforConsumerAdvocates@ed.gov

Thank you for your support of this important initiative.