

TEACH Grant Exit Counseling Moves to StudentLoans.gov Website Attachment to May 2018 Electronic Announcement

As part of the Common Origination and Disbursement (COD) System implementation for the 2018–19 Award Year planned for June 15-17, 2018, Federal Student Aid will move the TEACH Grant Exit counseling module from the National Student Loan Data System (NSLDS®) Student Access website to the [StudentLoans.gov website](#). Counseling reporting functions will move from the NSLDS Professional Access website to the [COD Web Site](#).

This document provides additional information about this transition. Information about other system changes that will be part of the June 2018 implementation will be provided in a forthcoming Electronic Announcement posted on the [Information for Financial Aid Professionals \(IFAP\) website](#).

We provide information in the following order:

- TEACH Grant Exit Counseling Changes – Student Impact
- TEACH Grant Exit Counseling Changes – School Impact
- NSLDS Changes – Student Impact
- NSLDS Changes – School Impact

TEACH Grant Exit Counseling Changes – Student Impact

Beginning June 17, 2018, we will make the following counseling-related changes to the StudentLoans.gov website:

- A new “Complete TEACH Grant Exit Counseling” link will be added to the StudentLoans.gov website home page.
- A new TEACH Grant Exit Counseling landing page will be added. When a student clicks on the “Complete TEACH Grant Exit Counseling” link, he or she will be taken to the new landing page and can begin TEACH Grant Exit Counseling. **Note:** If a school has a link to the NSLDS website for TEACH Grant Exit Counseling on its internal websites or materials, it will need to update it to the new [TEACH Grant Exit Counseling landing page](#) as soon as possible after June 17, 2018.
- TEACH Grant Exit Counseling will include updated and enhanced content. It will have a “look and feel” similar to all other counseling on the StudentLoans.gov website. **Note:** We will have a demo version of the TEACH Grant Exit Counseling; we anticipate implementing the demo version in November 2018.
- Students will be able to select the school(s) that should receive information about their TEACH Grant Exit Counseling completion.
- Students will receive a confirmation email upon completion of the TEACH Grant Exit Counseling. Students will also be able to view completed TEACH Grant Exit Counseling on the “My Documents” page.

TEACH Grant Exit Counseling Changes – School Impact

Beginning June 17, 2018, a school will see the following counseling-related changes.

As noted above, students will complete TEACH Grant Exit Counseling via the StudentLoans.gov website. Schools should direct all students to the StudentLoans.gov website instead of the NSLDS website for TEACH Grant Exit Counseling. Schools will also need to review and update any websites, procedures, and communications to reflect the new location for [TEACH Grant Exit Counseling](#) as soon as possible after June 17, 2018.

With the June 17, 2018 implementation, all previous TEACH Grant Exit Counseling information will be transferred from NSLDS to the COD System. Further, schools will no longer view or receive reports about TEACH Grant Exit Counseling from the NSLDS Professional Access website. Instead schools can view previous TEACH Grant Exit Counseling completion information via the COD Web Site (described more below).

TEACH Grant Exit Counseling – System-Generated Responses

When a student completes the TEACH Grant Exit Counseling session on the StudentLoans.gov website, the COD System will send a response to the school(s) selected by the student. The response will be sent in the existing TEACH Grant Counseling Response message class, CRACxxOP. TEACH Grant Exit Counseling will be identified in the <CounselingType> tag with a value of “TEACHExit.” TEACH Grant Initial and Subsequent Counseling will remain unchanged and be identified as “TEACHCounseling” in the <CounselingType> tag.

Note for EDEExpress Users: EDEExpress for Windows 2018–2019, Release 3.0, scheduled for late July 2018, will include the ability for schools to import TEACH Grant Exit Counseling results via the TEACH Grant Counseling Response file (CRACxxOP). If an EDEExpress user attempts to import the TEACH Grant Counseling Response file prior to updating to Release 3.0, TEACH Grant records on that file will be skipped and noted on the Import Edit Report.

Counseling Search Updates

A school can also use the Counseling Search page on the [COD Web Site](#) to search for TEACH Grant Exit Counseling sessions completed on the StudentLoans.gov website. A school can search for counseling results by Social Security Number (SSN) or by date range. To complete the search for a specific type of counseling, the “Counseling Type” dropdown field will be modified to include “TEACH Exit Counseling” as an option. TEACH Grant Initial and Subsequent Counseling will be relabeled as “TEACH Init/Sub Counseling.” The existing “Exit Counseling” option will be relabeled “DL Exit Counseling” for Direct Loan Exit Counseling.

The counseling search results will include a “Legacy NSLDS” column which indicates whether the TEACH Grant Exit Counseling was completed on the NSLDS website or StudentLoans.gov. The “Legacy NSLDS” values are:

- Y – counseling was completed on NSLDS
- N – counseling was completed on StudentLoans.gov

For additional information about the TEACH Grant Exit Counseling updates, refer to Volume II, Section 1 of the [2018–19 COD Technical Reference](#).

New TEACH Grant Counseling Report

Beginning June 17, 2018, we will generate a new TEACH Grant Counseling Report. The new report will provide information about students who completed TEACH Grant counseling (both Initial and Subsequent counseling or Exit Counseling) within the last 7 calendar days via the StudentLoans.gov website and selected the school to receive information about the counseling completion. The report will be available via the COD Reporting Portal on the [COD Web Site](#) on a weekly basis in a comma-delimited (CSV) format.

The type of TEACH Grant counseling completed by the student will be identified in the “Counseling Type Indicator” field. The “Counseling Type Indicator” values are:

- I – TEACH Initial and Subsequent Counseling
- X – TEACH Exit Counseling

More details about the TEACH Grant Counseling report, including the report layout, are provided in [Volume VI, Section 8 of the 2018–19 COD Technical Reference](#).

NSLDS Changes – Applicant Impact

Beginning June 17, 2018, the TEACH Grant Exit Counseling function will be removed from the NSLDS Student Access website. A button for Exit Counseling will remain on the Student Access home page, taking students to a landing page with separate buttons for Loan Exit Counseling and TEACH Grant Exit Counseling. Each button will redirect the student to the respective pages on the StudentLoans.gov website. The Glossary and FAQ pages on the site will be modified to remove information about TEACH Grant Exit Counseling.

NSLDS Changes – School Impact

Beginning June 17, 2018, the NSLDS Professional Access website will be modified to remove all existing TEACH Grant Exit Counseling reporting functions for schools. This includes both ad hoc reports on the Web Report List under the Report tab, and regularly scheduled reports which are found under the Organization Profile page under the Org tab. Existing NSLDS Loan Exit Counseling reports are not affected and will continue to be produced.

Reports being removed are:

- TEACH Exit Counseling Completion (EXTD01, EXTDP1)
- TEACH Exit Counseling Summary by Date (EXTSD1, EXTSP1)
- TEACH Exit Counseling Summary by SSN (EXTSS1)

Note: Schools currently receiving any of these NSLDS reports may wish to run final reports as late as possible before the cutover date of June 17, 2018 to pick up any TEACH Exit Counseling history completed on NSLDS before the function is removed. All existing NSLDS TEACH Grant Exit Counseling reports, both scheduled and ad hoc, will no longer be available after this time. Schools will, however, be able to view the NSLDS TEACH Grant Exit Counseling completion history for individual students, one at a time, on the Exit Counseling History page under the Aid tab of the NSLDS Professional Access website.