

Additional COD System Processing Function Modifications for 2018–19 Attachment to June 2018 Electronic Announcement

This document highlights the processing function enhancements and modifications we will implement during the June 15-17, 2018 period. We cover the information in the following order:

- Changes Impacting All Programs
- Changes Impacting the Campus-Based Programs
- Changes Impacting the Direct Loan Program
- Changes Impacting the Pell Grant and Iraq and Afghanistan Service Grant Programs
- Changes Impacting the TEACH Grant Program
- Changes Impacting the StudentLoans.gov Website

Changes Impacting All Programs

The following changes will impact the COD System processing of Federal Pell Grant (Pell Grant), Iraq and Afghanistan Service Grant, Teacher Education Assistance for College and Higher Education (TEACH) Grant, and William D. Ford Federal Direct Loan (Direct Loan) awards.

COD School Relations Center and Student Loan Support Center Phone Number Update

Beginning June 17, 2018, there will be one phone number for the COD School Relations Center and one phone number for the Student Loan Support Center. The former phone numbers for Grants and Direct Loan Consolidation will be retired. In addition, the local toll phone number used by foreign schools will be retired.

If a user calls one of the retired phone numbers after June 17, 2018, he or she will receive a message stating the phone number is no longer in service and will be directed to the correct phone number. The redirect message will be in place for 90 days (until mid-September 2018).

The COD School Relations Center number (for all programs and all schools) is 1-800-848-0978.

The Student Loan Support Center number (including Direct Loan Consolidation) is 1-800-557-7394.

For more information about this update, refer to a [May 4, 2018 Electronic Announcement](#).

Modification of COD Reject Edit 067 and Addition of New COD Reject Edit 222

Currently, if a school submits an award and the award amount is less than the total disbursement amount, it will receive COD Reject Edit 067 (Incorrect Disbursement Amount).

Beginning June 17, 2018, we will retire COD Reject Edit 067 for Direct Loan and TEACH Grant awards for all award years. Instead if a school submits maintenance to a Direct Loan or TEACH Grant award, and the award amount is less than the total disbursement amount (including both actual and anticipated disbursements), it will receive COD Reject Edit 222 (Award Amount Less Than Total Disbursement Amount).

Note: COD Reject Edit 067 will continue to be returned for Pell Grants or Iraq and Afghanistan Service Grants; COD Reject Edit 222 will not be used for these programs.

For more information about these edits, refer to the [2018–19 COD Technical Reference](#).

COD Web Site - Updated School Yearly Totals Page to include “Total Direct Loan Awards”

Beginning June 17, 2018, the “School Yearly Totals” page located within the School tab on the COD Web Site will be updated to populate the “Recipients” field for “Total Direct Loan Awards.” Previously, this field was blank, but will now be populated with the total number of unduplicated students that have at least one Direct Loan award (of any type) with at least one funded disbursement in the selected award year. **Note:** For Direct PLUS Loans (for parents), the recipient count will be the parent borrower.

This page will also be updated to include a new row for the Iraq and Afghanistan Service Grant Program.

Changes Impacting the Campus-Based Programs

The following changes will impact the Campus-Based Programs.

Addition of 2019–20 Award Year Cycle for Campus-Based Programs

With this release we will add the 2019–20 processing cycle to the COD System. All approved Campus-Based Program forms and instructions and Campus-Based processes will be updated in the COD System for the 2019–20 award year.

Changes Impacting the Direct Loan Program

The following changes will impact the COD System processing of Direct Subsidized Loan, Direct Unsubsidized Loan, and Direct PLUS Loan awards.

Addition of New COD Reject Edit 223 (for foreign schools only)

Beginning in June 17, 2018, we will add a new award-level COD Reject Edit 223 (New award submitted for student that did not previously receive a Direct Loan for the attended school before the school’s loss of eligibility). This edit will prevent a foreign school from processing a new Direct Loan award for the subsequent academic year after the school loses Direct Loan eligibility, unless the student has a previous Direct Loan award with an actual disbursement from the same school and first disbursed before the school’s loss of eligibility.

For more information about this edit, refer to the [2018–19 COD Technical Reference](#).

Changes Impacting the Pell Grant and Iraq and Afghanistan Service Grant Programs

The following changes will impact the COD System processing of Pell Grant and Iraq and Afghanistan Service Grant awards.

Processing Changes for Iraq and Afghanistan Service Grants

With this implementation, we will make changes to the processing of Iraq and Afghanistan Service Grants. For complete details, refer to a separate attachment to this announcement, titled “Iraq and Afghanistan Service Grant Processing Beginning June 17, 2018.”

Note for EDEExpress Users: EDEExpress for Windows 2018–2019, Release 2.0, released on May 25, 2018, will not include Iraq and Afghanistan Service Grant functionality for the 2018–19 Award Year.

Changes Impacting the TEACH Grant Program

The following changes will impact the COD System processing of TEACH Grant awards.

Retirement of COD Reject Edit 161

With this implementation, we will retire COD Reject Edit 161 (Attended School is TEACH Ineligible).

Changes Impacting the StudentLoans.gov Website

The following StudentLoans.gov website changes will impact how users interface with the website.

TEACH Grant Exit Counseling Module Moves from NSLDS to StudentLoans.gov

With this implementation, we will move the TEACH Grant Exit counseling module from the National Student Loan Data System (NSLDS®) Student Access website to the [StudentLoans.gov website](#). Counseling reporting functions will move from the NSLDS Professional Access website to the [COD Web Site](#). For complete details, refer to a [May 11, 2018 Electronic Announcement](#) posted to the [IFAP website](#).

Schools that have included a link to TEACH Grant Exit Counseling on the former NSLDS website on their websites or any other materials should update the link to the StudentLoans.gov website as soon as possible after June 17, 2018.