



Common Origination and Disbursement COD Processing Update

For Pell Grants

June 29, 2006

Pell Grants

COD News

COD Customer Satisfaction Survey (06/26/06)

As explained in an Electronic Announcement that is posted to the IFAP Web site (<http://www.ifap.ed.gov/eannouncements/0626CODSysCustomerSurvey.html>), it is time for the annual COD Customer Satisfaction Survey. Discovery Research Group, an independent contractor, will begin conducting the telephone survey within the next few weeks. A random sample of schools will be contacted and asked to complete the survey. If your school is contacted, the survey should take no more than 10 minutes to complete.

COD realizes that this is a busy time of year at your school, but feedback from our customers is important for improving the quality of our products and services. COD appreciates the assistance of all schools that complete the survey and thanks you in advance for taking the time to help us. If you have any questions about the survey, contact the COD School Relations Center.

COD Holiday Schedule For July 4, 2006 (06/23/06)

The COD School Relations Center will be closed on Tuesday, July 4, 2006 in observance of Independence Day. The COD System will accept and process data from schools and send back responses/acknowledgements on July 4, 2006, but schools will not be able to receive any Federal funds on that day. Requests for changes in funding levels and for funds will not be processed until Wednesday, July 5, 2006.

Further information regarding Independence Day processing and customer service hours for COD and other Federal Student Aid/ED call centers is posted in an Electronic Announcement on the IFAP Web site (<http://www.ifap.ed.gov/eannouncements/0626IndependenceDayClosing.html>).

HERA Guidance Available On IFAP Web Site (05/08/06)

Communications related to the Higher Education Reconciliation Act of 2005 (the HERA), Pub. L. 109-171 are posted on the Information for Financial Aid Professionals (IFAP) Web site (www.ifap.ed.gov). These communications include policy and operational guidance that impacts all student aid programs, systems, and processes. To assist users in easily locating HERA-related communications, they are available under the "Higher Education Reconciliation Act of 2005 (HERA) Information" link on the home page of the IFAP Web site. (The link is at the top of the "On-Line References" section.)



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Federal Student Aid has posted and will continue to post guidance related to the Central Processing System (CPS), Common Origination and Disbursement (COD) System, and EDExpress Suite, as Electronic Announcements. The summary for these Electronic Announcements will begin with "HERA Operational Implementation Guidance (CPS, COD System, EDExpress Suite)" so that they can be distinguished from other types of guidance. As explained above, the Electronic Announcements are available under the "Higher Education Reconciliation Act of 2005 (HERA) Information" link on the home page of the IFAP Web site.

Please plan to check the IFAP Web site on a regular basis.

Reports And Data Requests



This section contains important notices regarding reports and/or data requests. While we encourage you to review this section, note that some schools may not be impacted by the information presented below.

- Pell Year-to-Date (YTD) Records—

The YTD Record can be used to assist a school with its year-end and ongoing reconciliation processes. Schools also use the YTD Record for the purpose of rebuilding a complete student record or Pell Grant database.

- For rebuilds for the 2005-2006 Award Year, the school can submit the data request via the COD Web site or batch.
- For rebuilds for the 2004-2005 and earlier award years, the school must contact the COD School Relations Center by e-mail to CODSupport@acs-inc.com. The school should include "Pell YTD" in the subject line. If a school is unable to e-mail its request, it can contact the COD School Relations Center by phone. [10/03/05 (Updated 10/27/05)]