



Session 34

Electronic Access Conference 2000 GET CONNECTED

Overview of SFA's Student- Focused Web Sites



We Help Put America
Through School

Student Financial Assistance



What We Will Cover

- Overview of SFA's student-related web sites
- We will join Jeannie B. Sanders as she progresses through her college experience and uses SFA's web sites along the way

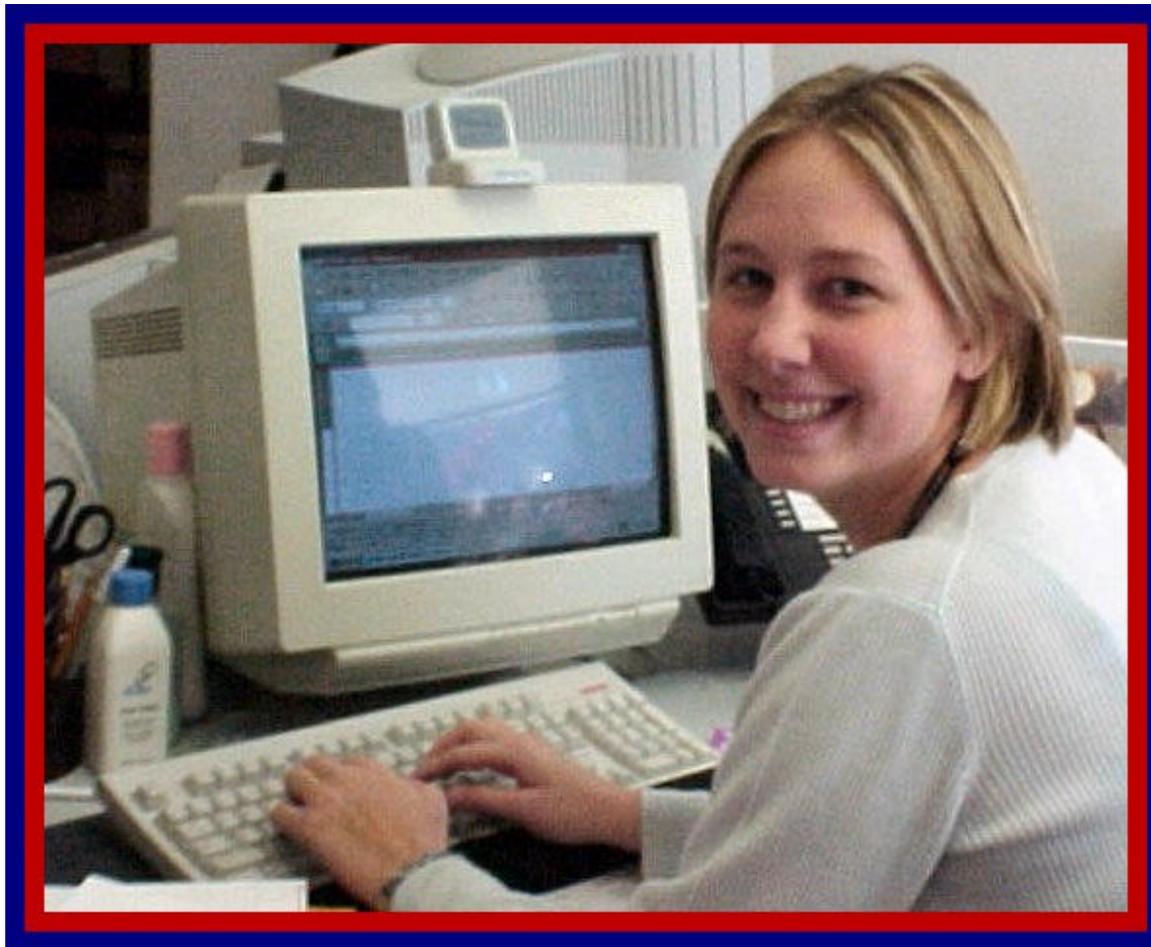


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Let's meet Jeannie B. Sanders



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What We Will Cover

- We will watch Jeannie as she:
 - Applies for financial aid using FAFSA on the Web
 - Receives her SAR and PIN
 - Uses the web to check the status of her FAFSA
 - Makes corrections to her FAFSA data using Corrections on the Web
 - Reapplies for aid using Renewal FAFSA on the Web



What We Will Cover

- We will also join Jeannie as she visits other useful SFA student web sites
 - National Student Loan Data System (NSLDS)
 - Direct Loan Servicing
 - Loan Consolidation
 - Ombudsman





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Jeannie visits the Financial Aid Office

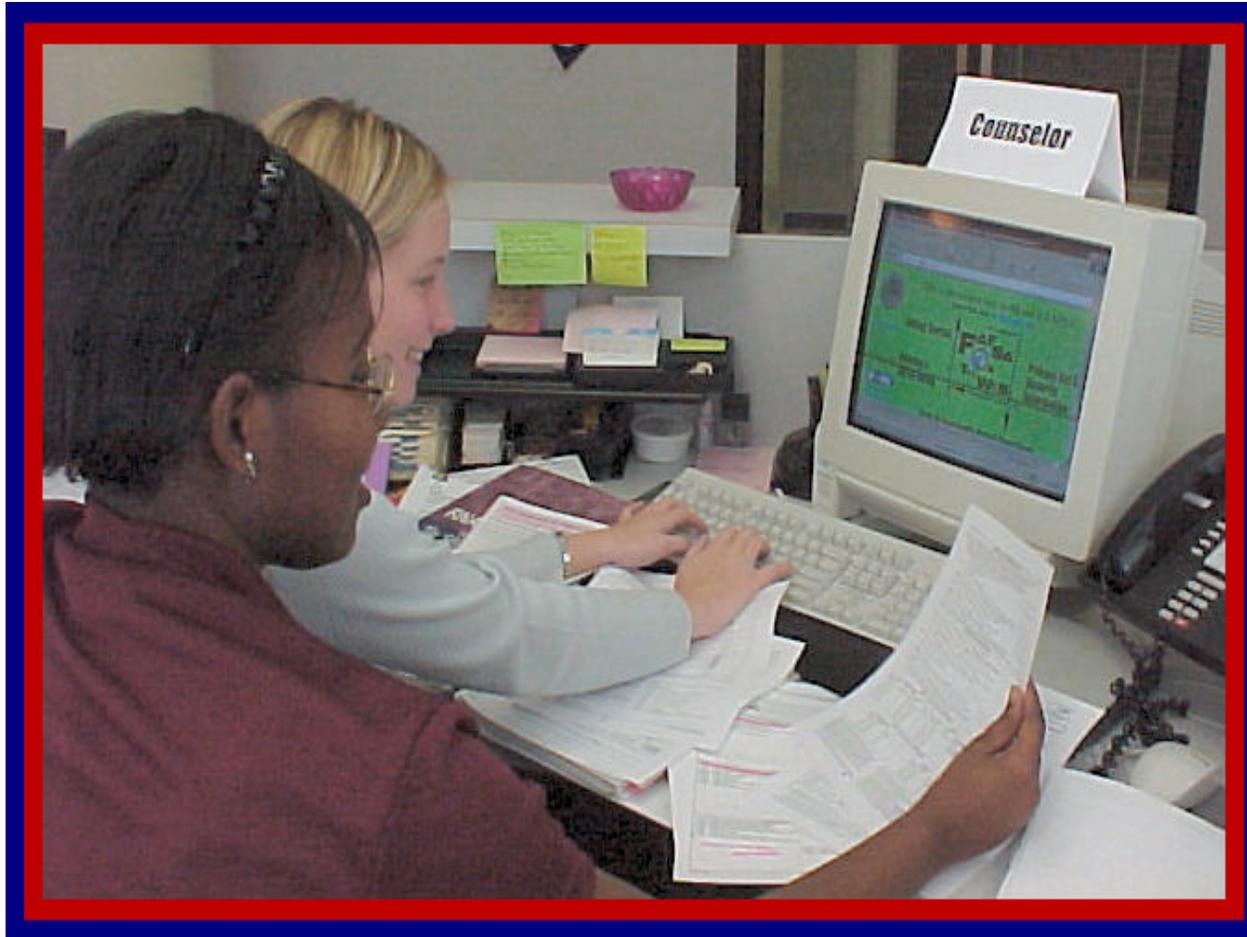


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Jeannie gets connected with FAFSA on the Web



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FAFSA on the Web Home Page



The screenshot shows the FAFSA on the Web Home Page. At the top left is the U.S. Department of Education seal. The main heading reads "Welcome to the U.S. Department of Education Complete your Free Application for Federal Student Aid (FAFSA) online". Below this is a navigation menu with buttons for: WELCOME, GETTING STARTED, ENTERING A FAFSA, CHECK MY SUBMITTED FAFSA, FEDERAL SCHOOL CODE SEARCH, PRIVACY ACT & SECURITY INFO, FREQUENTLY ASKED QUESTIONS, HELP, OPEN A SAVED APPLICATION, CUSTOMER SERVICE, CUSTOMER FEEDBACK, SITE AVAILABILITY, DEADLINES, and AWARDS. The central graphic features the text "FAFSA ON THE WEB" with a globe in the letter 'O'. Surrounding this are several icons and links: "FAFSA EN ESPAÑOL" (with a globe icon), "Info on Aid Programs" (with a star icon), "Accessible" (with a globe icon), "Enter a FAFSA on the Web" (with a purple arrow pointing to the central graphic), "Security" (with a VeriSign Secure Site logo), and "Register with Selective Service" (with the Selective Service System seal). To the right is a link for "IRS Home Page" with the IRS e-file logo.



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Spanish FAFSA on the Web

Uso de un PIN para Firmar Electrónicamente su Solicitud

Introducción

1. Info. Personal

2. Info. Financiera

3. Estado de Dependencia

4. Info. de los Padres

5. Info. del Hogar

6. Universidades

7. Verificación Final/Revisión

8. Firmas

9. Imprimir

10. Transmitir

11. Concluir



Usted puede utilizar estos pasos para regresar a las secciones que ya haya terminado.

Si ya tiene un PIN del Departamento de Educación de los EE.UU., lo puede utilizar para firmar electrónicamente su solicitud ahora mismo. Esta es la manera más rápida para presentar su solicitud. Vea [firmar electrónicamente su solicitud usando su PIN](#) para información más detallada.

Si no cuenta con un PIN, puede solicitarlo en la página www.pin.ed.gov. Sin embargo, tomará de 7-10 días para que usted reciba su PIN por correo. Si los plazos límites para solicitar ayuda económica para estudiantes se allegan, le recomendamos llenar esta solicitud ahora, e imprimir y enviar la hoja de firma que se encuentra al final de esta solicitud en vez de solicitar un PIN.

Por favor fíjese que cualquier persona, incluyendo padres de familia y estudiantes que nunca antes habían solicitado ayuda, pueden solicitar un PIN en la página www.pin.ed.gov

¿Desea firmar su solicitud de antemano usando su PIN?

Elija ▾

Anterior

Ayuda

Siguiente

[Apoyo al Usuario](#) | [Preguntas Frecuentes](#)

PÁG. PRINCIPAL





Getting Started



Getting Started



[Process Overview](#)

Helps you keep track of where you're at and what you need to do in the online application process.



[Quick Help](#)

Get quick answers to basic questions.



[Deadlines](#)

View federal deadline information for the current applications.



[Navigating This Site](#)

Learn the page layout and navigation.



[Signature Requirements](#)

See who needs to sign, as well as what and how to sign.



[Records Needed](#)

Find out what information and records you should have before starting.



[PIN Request](#)

Find out what the PIN is and where it can be used.



[Supported Browsers](#)

Provides a list of tested and accepted browsers.



[Set Up Your Browser](#)

Make sure that your browser is set up to handle our security requirements.



[Requirements for Browsers](#)

If you're not sure what the system requirements for a particular browser are, we provide links to the manufacturer's system requirements.



[General Student Aid Information](#)





Filling out the FAFSA



Entering a FAFSA



[Fill Out a FAFSA](#)

To start your FAFSA on the Web application, including Renewals.



[Make Corrections](#)

If you want to make Corrections to your FAFSA.



[Request a Duplicate Student Aid Report](#)

If you've lost your Student Aid Report (SAR) or just need another copy sent to you, request a duplicate here.



[Question 28/35 Worksheet](#)

The Question 28/35 Worksheet helps you determine whether a federal law suspending federal aid to those convicted of possession or sales of drugs (not including alcohol and tobacco) affects you. Question 28 applies to 2000-2001. Question 35 applies to 2001-2002.



[Electronically Sign My FAFSA](#)

If you've already submitted your application, you can sign your FAFSA application electronically. You must have a U.S. Department of Education PIN.



[Other Electronic Options](#)

There's more than just FAFSA on the Web for filling your FAFSA electronically (even though FAFSA on the Web is the quickest and best method!)

[Go Back](#)

[HOME PAGE](#)





Electronic Access Conference
2000 GET CONNECTED

Jeannie selects 2001-2002 FAFSA

FAFSA ON THE WEB

- WELCOME
- GETTING STARTED
- ENTERING A FAFSA
- CHECK MY SUBMITTED FAFSA
- FEDERAL SCHOOL CODE SEARCH
- PRIVACY ACT & SECURITY INFO
- FREQUENTLY ASKED QUESTIONS
- HELP
- FILL OUT A FAFSA
- MAKE CORRECTIONS
- REQUEST DUPLICATE STUDENT AID REPORT
- QUESTION 28/35 WORKSHEET
- ELECTRONICALLY SIGN MY FAFSA
- OTHER ELECTRONIC OPTIONS

Entering a FAFSA

If you have already saved a FAFSA/Renewal FAFSA or Correction Form, select [Open a Saved Application](#).

Which FAFSA do you wish to file?

The 2000-2001 School Year (July 1st, 2000 - June 30th, 2001)

The 2001-2002 School Year (July 1st, 2001 - June 30th, 2002)

Select [Next](#) to continue.

Select
Select
Not Sure
2000-2001 Interview FAFSA
2000-2001 Form FAFSA
2000-2001 Renewal FAFSA
2000-2001 Corrections
2001-2002 FAFSA
2001-2002 Renewal FAFSA
2001-2002 Corrections
2001-2002 Spanish FAFSA

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Steps in the application process

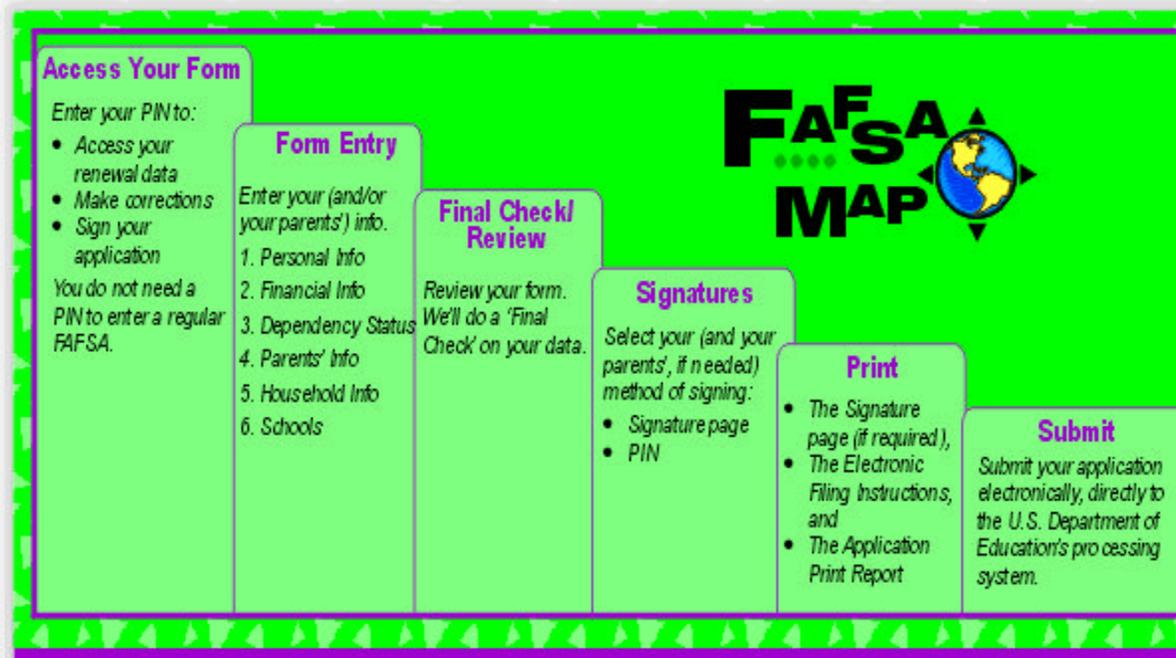
What to Expect...

Steps for completing your application

The [FAFSA map](#) on the left side of each page helps you keep track of where you are in the application, guiding you along. You can also use the map to 'jump' back and forth between sections you've already completed. Below is a summary of what to expect.

Introduction
1. Personal Info
2. Financial Info
3. Dependency Status
4. Parents' Info
5. Household Info
6. Schools
7. Final Check/Review
8. Signatures
9. Print
10. Submit
11. Finish


You can use these steps to jump to sections you've already completed.





Using a PIN to Electronically Sign your Application

Introduction

1. Personal Info

2. Financial Info

3. Dependency Status

4. Parents' Info

5. Household Info

6. Schools

7. Final Check/Review

8. Signatures

9. Print

10. Submit

11. Finish



You can use these steps to jump to sections you've already completed.

If you have a PIN from the U.S. Department of Education, you can use it to electronically sign your application now. This is the fastest way to submit your application. See [electronically signing your application using your PIN for more information](#).

If you do not have a PIN, you can apply for one at www.pin.ed.gov. However, it will take 7-10 days for your PIN to arrive in the mail. If there are student aid deadlines approaching, you should fill out this form now and print submit a paper signature page at the end of this application rather than applying for a PIN.

Please note that anyone, including parents and students who have never applied for aid, can apply for a PIN at www.pin.ed.gov.

Do you want to sign your application now by using your PIN?

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Logging on to FAFSA on the Web

Login Information

Form Approved
OMB No. 1845-0001
App. Exp. 6/30/02

We will automatically save your application data to our secure database. To do so we need the following information. Once this information is entered you will not be able to update it within the application. If you've entered this information incorrectly and you've already started entering an application, you will need to begin a new application.

If at any time you lose your connection with the FAFSA on the Web web site, or experience other problems, such as browser related issues, you will not lose any data; we'll save your information for you. To access your saved information go to the Home Page and select "Open a Saved Application."

You must remember your password to retrieve your saved application; we can not retrieve your information for you. To open a saved application follow the directions on the Home Page. We will save your application for 45 days.

What is your Social Security Number? Please enter this number without the dashes. For example, 123456789.

What is your Date of Birth? Please enter this date in "mm/dd/19yy" format, including the '/' (slashes). For example, 08/17/1975.

What are the first two (2) letters of your last name?

Enter password. Your password must be between four and eight characters long and is case sensitive. You should choose a password that you can easily remember but is not easily identified with you. Also, you shouldn't choose a password that's too simple, such as '1234' or 'aaaa'. (Please use a combination of letters and numbers only.):

Re-enter password (max 8):

The save process may take a few moments. Please do not reload page.



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Jeannie enters personal information

- Introduction
- 1. Personal Info**
- 2. Financial Info
- 3. Dependency Status
- 4. Parents' Info
- 5. Household Info
- 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

2001-2002 FAFSA on the Web

Step One questions relate to your personal demographic and marital status information, as well as school related and financial aid eligibility information that applies to you (the Student). Select this link if you want to find out what [documentation/materials](#) are needed to successfully complete this step of the application.

1. Last Name
2. First Name
3. Middle Initial
4. Permanent Street Address: (Only use letters (A-Z), numbers (0-9), periods (.), commas (,), apostrophes ('), dashes (-), number symbols (#), at symbols (@), percent symbols (%), ampersands (&), slashes (/), or blanks (spaces). No other characters are allowed. Use street address abbreviations such as APT (apartment) or AVE (avenue) if the address extends beyond the space provided.)
5. City (and Country if not in the U.S)
6. State
7. Zip Code
8. Your Social Security Number: (Data can not be entered in this field.)

-
-
-
-
-
-

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FAFSA on the Web edits Jeannie's question entries

2001-2002 FAFSA on the Web

- Introduction
- 1. Personal Info**
- 2. Financial Info
- 3. Dependency Status
- 4. Parents' Info
- 5. Household Info
- 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish

 You can use these steps to jump to sections you've already completed.

Step One questions relate to your personal demographic and marital status information, as well as school related and financial aid eligibility information that applies to you (the Student). Select this link if you want to find out what [documentation/materials](#) are needed to successfully complete this step of the application.

1. Last Name

fafsadev.test.ed.gov - [JavaScript Application]

 You've left your mailing address blank. This will make it difficult for us, and your schools, to send you important documentation. If you want to leave your address blank, select 'OK'. If you want to enter your mailing address, select 'Cancel'.

9), periods (.),
t symbols (@),
aces). No other
s APT

(apartment) or AVE (avenue) if the address extends beyond the space provided.)

5. City (and Country in not the U.S)

6. State

7. Zip Code

8. Your Social Security Number: (Data can not be entered in this field.)

123456789





Financial Information

- ✓ Introduction
- ✓ 1. Personal Info
- 2. Financial Info
- 3. Dependency Status
- 4. Parents' Info
- 5. Household Info
- 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

Step Two questions relate to your (and your spouse's) income and tax information for the 2000 fiscal year. You do not have to have filed your Income Tax Return Form before filling out this application. However, if you have already completed your 2000 tax form, it will help you complete this section much more accurately and quickly. Other documents that will help you are your 2000 W-2 forms, and other financial records you have for 2000. Select this link if you want to find out what [documentation/materials](#) are needed to successfully complete this step of the application.

36. For 2000, have you (the student) completed your IRS income tax return or another tax return? (If you will not file a 2000 IRS tax return, questions 37-41 will be skipped.)





Detailed instructions for questions

- ✓ Introduction
- ✓ 1. Personal Info
- 2. Financial Info
- 3. Dependency Status
- 4. Parents' Info
- 5. Household Info
- 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

38. If you have filed or will file a 1040, were you eligible to file a 1040A or 1040EZ?

Select **Yes** if you (and your spouse) filed or will file a 1040 but were eligible to file a 1040A or 1040EZ. In general, you are eligible to file a 1040A or 1040EZ if you:

- Make less than \$50,000,
- Do not itemize deductions,
- Do not receive income from your own business or farm,
- Do not receive self-employment income, or alimony, and
- Are not required to file Schedule D for capital gains.

Select **No** if you (and your spouse) filed or will file a 1040 and were not eligible to file a 1040A or 1040EZ.

Select **Don't Know** if you (and your spouse) filed or will file a 1040 and do not know whether you are eligible to file a 1040A or 1040EZ.

[Customer Service](#) | [Frequently Asked Questions](#)





Income Estimator

- ✓ Introduction
- ✓ 1. Personal Info
- 2. Financial Info
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- 4. Parents' Info
- 5. Household Info
- 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

Enter whole dollar amounts in financial fields, and do not use commas.

39. What was your (and your spouse's) adjusted gross income for 2000?

(See IRS Form 1040-line XX ; 1040A-line XX; 1040EZ-line XX; or Telefile-line XX.)

If you have not yet completed your 2000 taxes, select the Income Estimator button and answer the questions on the worksheet that is displayed.

Income Estimator

40. Enter the total amount of your (and your spouse's) income tax for 2000: (See IRS Form 1040-line XX + XX; 1040A-line XX; 1040EZ-line XX; or Telefile-line XX.)

41. Enter your (and your spouse's) exemptions for 2000: (See IRS Form 1040-line XX; 1040A-line XX; [or 1040EZ or Telefile - see online help.](#))

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Income Estimator

Student's Income Estimator

Enter whole dollar amounts in financial fields, and do not use commas.

✓ Introduction

✓ 1. Personal Info

2. Financial Info

3. Dependency Status

4. Parents' Info

5. Household Info

6. Schools

7. Final Check/Review

8. Signatures

9. Print

10. Submit

11. Finish



You can use these steps to
jump to sections you've
already completed.

WSI-1. Wages, salaries, tips, etc.:	\$	<input type="text" value="300"/>	.00
WSI-2. Interest Income:	\$	<input type="text" value="0"/>	.00
WSI-3. Dividends:	\$	<input type="text" value="0"/>	.00
WSI-4. Other taxable income (alimony received, business and farm income, capital gains, pensions, annuities, rents, unemployment compensation, Social Security, Railroad Retirement, and all other taxable income):	\$	<input type="text" value="0"/>	.00
Subtotal:	\$	<input type="text" value="300"/>	.00

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Income Estimator

Student's Income Estimator

- ✓ Introduction
- ✓ 1. Personal Info
- 2. Financial Info
- 3. Dependency Status
- 4. Parents' Info
- 5. Household Info
- 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

Once you have completed entering values, select [Next](#). The calculated total will be entered on your application.

WSI-5. Subtract IRS-allowable adjustments to income (payment to IRA and Keogh Plans, one half of self employment tax, self-employed health insurance deduction, interest penalty on early withdrawal of savings, alimony paid, and student loan interest deduction) \$.00

Total: \$.00

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Income Estimator

Enter whole dollar amounts in financial fields, and do not use commas.

✓ Introduction

✓ 1. Personal Info

2. Financial Info

3. Dependency Status

4. Parents' Info

5. Household Info

6. Schools

7. Final Check/Review

8. Signatures

9. Print

10. Submit

11. Finish



You can use these steps to jump to sections you've already completed.

39. What was your (and your spouse's) adjusted gross income for 2000? (See IRS Form 1040-line 33 ; 1040A-line 19; 1040EZ-line 4; or Telefile-line I.)

If you have not yet completed your 2000 taxes, select the Income Estimator button and answer the questions on the worksheet that is displayed.

Income Estimator

40. Enter the total amount of your (and your spouse's) income tax for 2000: (See IRS Form 1040-line 51; 1040A-line 33; 1040EZ-line 10; or Telefile-line K.)

41. Enter your (and your spouse's) exemptions for 2000: (See IRS Form 1040-line 6d; 1040A-line 6d; [1040EZ or Telefile - see online help.](#))

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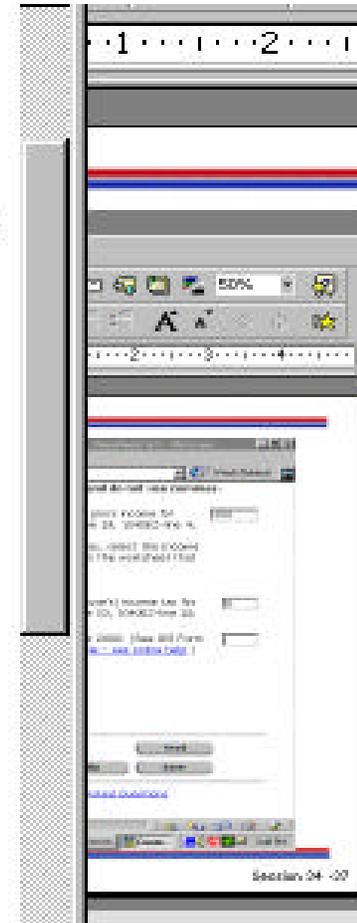




Using the Help function

Type the number from IRS 1040 - line 6d or 1040A - line 6d.

- **If you (and your spouse) used 1040 Telefile**, divide your total exemption amount from line J by the standard exemption amount (\$2750) and enter the result here.
- **If you (and your spouse) used the 1040EZ** and answered Yes on 1040EZ - line 5, use line F to determine the number of exemptions (\$2750 equals one exemption). If you answered No, enter **01** if you are single or **02** if you are married.
- **If you (and your spouse) filed or will file separate tax returns** for 1999, include both your and your spouse's exemptions and income in the questions about Adjusted Gross Income, Income Tax Paid, Exemptions, Earned Income Credit, and Income Earned from work, even if you were not married in 1999.





Checking Application Summary data

Worksheet A

- ✓ Introduction
- ✓ 1. Personal Info
- 2. Financial Info
- 3. Dependency Status
- 4. Parents' Info
- 5. Household Info
- 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

Did you pay or receive any of the following items in 2000? These items are collectively called Worksheet A. The calculated total will be entered on your application as question number 44.

Enter whole dollar amounts in financial fields, and do not use commas.

WA3. Welfare benefits, including Temporary Assistance for Needy Families (TANF). Don't include food stamps.: \$.00

WA4. Social Security benefits received that were not taxed (such as SSI): \$.00

44. Total for Worksheet A: \$.00

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App Summary

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Application Summary data

Application Summary Report

To view this page, move your browser's vertical scroll bar upward or downward, or press the **Page Up** or **Page Down** keys on the right side of your computer keyboard.

2001 - 2002 APPLICATION SUMMARY REPORT
DO NOT PRINT THIS DOCUMENT.
THIS REPORT IS FOR REVIEW PURPOSES ONLY. YOU'LL BE ABLE TO
PRINT A COPY OF YOUR DATA LATER.

Fields that have been verified are marked with a '#' (pound) sign.
Assumed fields, based on the data you entered, are marked with a
'*' (asterisk) sign.

Student ID 123456789 SANDERS

Step 1. (Q1 - Q35)

<u>Last Name</u>	SANDERS
<u>First Name, Middle Initial</u>	JEANNE B
<u>Permanent Street Address</u>	125 CHENERY ST.
<u>City</u>	SAN FRANCISCO
<u>State Abbreviation, ZIP Code</u>	CA 94131
<u>Social Security Number</u>	123456789
<u>Date of Birth</u>	09/21/1983
<u>Permanent Home Phone Number</u>	4155551111
<u>Driver's License Number</u>	123456789
<u>Driver's License State Abbreviation</u>	CA
<u>Citizenship Status</u>	YES, I AM A U.S CITIZEN
<u>Alien Registration Number</u>	I AM SINGLE, DIVORCED, OR WIDOWED
<u>Marital Status</u>	
<u>Date of Marital Status</u>	
<u>Summer Term 2001</u>	NOT ATTENDING
<u>Fall Term 2001</u>	FULL TIME/NOT SURE
<u>Winter Term 2001-2002</u>	FULL TIME/NOT SURE
<u>Spring Term 2002</u>	FULL TIME/NOT SURE
<u>Summer Term 2002</u>	NOT ATTENDING
<u>Father's Education Level</u>	HIGH SCHOOL
<u>Mother's Education Level</u>	HIGH SCHOOL
<u>State of Legal Residence Abbreviation</u>	CA
<u>Legal Resident Before 1/1/96?</u>	YES
<u>Date you became a legal resident</u>	
<u>Are you male?</u>	NO
<u>Register you with Selective Service</u>	





Application Summary data

<u>Type of Degree/Certificate</u>	1ST BACHELOR'S DEGREE
<u>Grade Level in College in 2001-2002</u>	1ST YR./NEVER ATTENDED COLLEGE
<u>HS Diploma or GED?</u>	YES
<u>First Bachelor's Degree by 7-1-2001</u>	NO
<u>Interested in Student Loans?</u>	YES
<u>Interested in Work-Study?</u>	YES
<u>Aid Eligibility Response (Drug Conv.)</u>	NO
Step 2. (Q36 - Q51)	
Completed 2000 Income Tax Return	ALREADY COMPLETED
Type of 2000 Tax Form Used	IRS1040EZ
Eligible to file a 1040A/EZ?	
Student's Adjusted Gross Income from IRS Form	300
Student's U.S Income Tax Paid	0
Student's Exemptions Claimed	1
Student's Income Earned from Work	300
Spouse's Income Earned from Work	0
Student's Amount from Worksheet A	
Student's Amount from Worksheet B	
Student's Amount from Worksheet C	
Student's Net Worth of Investments	
Student's Net Worth of Bus and/or Inv Farms	
Student's Cash, Savings, and Checking	
How many Months Receive VA Benefits?	
Monthly VA Benefits Amount	
Step 3. (Q52 - Q58)	
Born before 1-1-78?	
Working on Masters or Doctorate Program?	
Are You Married?	
Children Who Receive Support?	
Have Dependents Other than Children or Spouse?	
Orphan or Ward of the Court?	
Veteran of U.S. Armed Forces?	
Step 4. (Q59 - Q83)	
Parent(s) Marital Status	
Your Father's Social Security Number	
Your Father's Last Name	
Your Mother's Social Security Number	
Your Mother's Last Name	
Parent(s) Number of Family Members in 2001-2002	
Parent(s) Number in College in 2001-2002	
Parent(s) State Legal Residence	





Jeannie saves her FAFSA data

Worksheet A

- ✓ Introduction
- ✓ 1. Personal Info
- 2. Financial Info
- 3. Dependency Status
- 4. Parents' Info
- 5. Household Info
- 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

Did you pay or receive any of the following items in 2000? These Items are collectively called Worksheet A. The calculated total will be entered on your application as question number 44.

Enter whole dollar amounts in financial fields, and do not use commas.

- WA3. Welfare benefits, including Temporary Assistance for Needy Families (TANF). Don't include food stamps.: \$.00
- WA4. Social Security benefits received that were not taxed (such as SSI): \$.00
- 44. Total for Worksheet A: \$.00



Jeannie successfully saves her application data

Save Successful!

If you want to continue with the application, select [Go To Form](#). If you want to exit the application, select [Home Page](#).

To access your saved information go to the Home Page and select "Open a Saved Application."

You must remember your password to retrieve your saved application; we can not retrieve your information for you. To open a saved application follow the directions on the Home Page. We will save your application for 45 days.

[Go To Form](#)

[Help](#)

[Customer Service](#) | [Frequently Asked Questions](#)

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Jeannie selects schools to receive FAFSA data

- ✓ Introduction
- ✓ 1. Personal Info
- ✓ 2. Financial Info
- ✓ 3. Dependency Status
- ✓ 4. Parents' Info
- ✓ 5. Household Info
- 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

Which college(s) would you like to receive your 2001-2002 application information? If you are not sure where you will go to college, take your best guess.

If you already know your school's Federal School Code, enter that code in the college code box. When you select the **Next** button, we will check that code with our database to make sure it is valid.

College Code:

If you don't know your school's Federal School Code, select the **Search** button and follow the instructions for finding the Federal School Code of your choice.

<input type="button" value="Previous"/>	<input type="button" value="Search"/>	<input type="button" value="Next"/>
<input type="button" value="Exit"/>	<input type="button" value="App Summary"/>	<input type="button" value="Help"/>
<input type="button" value="Save"/>		

[Customer Service](#) | [Frequently Asked Questions](#)





Jeannie selects schools to receive FAFSA data

- ✓ Introduction
- ✓ 1. Personal Info
- ✓ 2. Financial Info
- ✓ 3. Dependency Status
- ✓ 4. Parents' Info
- ✓ 5. Household Info
- 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

001321 is the Federal School Code for

UNIVERSITY OF CALIFORNIA-SANTA CRUZ

If this is correct, select [Next](#). If this is incorrect, select [Previous](#), delete the school code, and select the Search button to find a new school.

- [Previous](#)
- [Next](#)
- [Exit](#)
- [App Summary](#)
- [Help](#)
- [Save](#)

[Customer Service](#) | [Frequently Asked Questions](#)





Jeannie indicates housing plans

- ✓ Introduction
- ✓ 1. Personal Info
- ✓ 2. Financial Info
- ✓ 3. Dependency Status
- ✓ 4. Parents' Info
- ✓ 5. Household Info
- 6. Schools**
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

Please select your housing plan. Then select [Next](#) to enter another Federal School Code or to continue with the application. You can also select [Remove](#) to remove this Federal School Code.

001321 UNIVERSITY OF CALIFORNIA-SANTA CRUZ

On Campus ▾

Select

- On Campus
- Off Campus
- With Parents

[Customer Service](#) | [Frequently Asked Questions](#)





School Code Summary

- ✓ Introduction
- ✓ 1. Personal Info
- ✓ 2. Financial Info
- ✓ 3. Dependency Status
- ✓ 4. Parents' Info
- ✓ 5. Household Info
- 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

Federal School Code and Housing Code List

You have selected the following Federal School Codes and associated housing codes. If you want to add a Federal School Code and associated housing code, select the **Add School** button. If you want to edit a Federal School Code and its associated housing code, select **Edit**.

Note: You must have at least one Federal School Code entered; you may have up to six.

School Code	Name of College	Housing Plan
86. 001321	UNIVERSITY OF CALIFORNIA-SANTA CRUZ	87. On Campus Edit
88. 001124	CABRILLO COLLEGE	89. Edit
90.	Add School	91.
92.		93.
94.		95.
96.		97.

- Previous
- Next
- Exit
- App Summary
- Help
- Save

[Customer Service](#) | [Frequently Asked Questions](#)





Jeannie gets ready to send her FAFSA, but first . . .

- ✓ Introduction
- ✓ 1. Personal Info
- ✓ 2. Financial Info
- ✓ 3. Dependency Status
- ✓ 4. Parents' Info
- ✓ 5. Household Info
- ✓ 6. Schools
- 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

Final Check/ Review

We're now ready to review your data. If you want to review your data before we run a final check on it, select [App Summary](#). If you need to change an answer, select the hypertext link in the field name on the Application Summary Report.

We're going to check all your answers to make sure your information is clear and consistent. We may ask you to clarify some of your answers. Please be patient as we complete this process. Checking your answers like this ensures that you get your processing results faster.

Select [Next](#) to continue.

Previous	Next		
Exit	App Summary	Help	Save

[Customer Service](#) | [Frequently Asked Questions](#)





Jeannie gives us her email address

- ✓ Introduction
- ✓ 1. Personal Info
- ✓ 2. Financial Info
- ✓ 3. Dependency Status
- ✓ 4. Parents' Info
- ✓ 5. Household Info
- ✓ 6. Schools
- ✓ 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

E-mail Address Entry

If you have an e-mail address and would like to be notified when your application has been received, enter your e-mail address now. You are not required to provide us with an e-mail address.

We will provide your e-mail address to any schools you listed in Step Six, to state student financial aid agencies in your state of legal residence, and to the state student financial aid agencies of the states in which the schools you listed in Step Six are located. See the [Privacy Act](#) for more information on the way we use the information you provide on this form.

The U.S. Department of Education does not send unsolicited e-mail, or "spam". We will not use or distribute your e-mail address for any purpose other than federal student financial aid.

Student E-mail Address:

Previous

Next

Exit

App Summary

Help

Save

[Customer Service](#) | [Frequently Asked Questions](#)





Jeannie selects signature option

- ✓ Introduction
- ✓ 1. Personal Info
- ✓ 2. Financial Info
- ✓ 3. Dependency Status
- ✓ 4. Parents' Info
- ✓ 5. Household Info
- ✓ 6. Schools
- ✓ 7. Final Check/Review
- 8. Signatures
- 9. Print
- 10. Submit
- 11. Finish



You can use these steps to jump to sections you've already completed.

Signatures

You must sign your FAFSA.

- **Print Sig. Page** - You must have access to a printer from this computer to print a signature page, sign it, and mail it to us immediately after you have submitted your application.
- **No Print** - We will send you a Student Aid Report (SAR) in the mail that you must sign and return to us.
- **Electronically Sign** - You must have a PIN from the Department of Education

How do you want to sign your application?

Print Signature Page ▾

Select

Print Signature Page

No Print

Electronically Sign

Printing does not submit your application

Previous

Next

Exit

App Summary

Help

Save

[Customer Service](#) | [Frequently Asked Questions](#)





Jeannie prints signature page

Previous

Save

Printing Help

Next

To print this signature page, select **Print**. When you are finished, select [NEXT](#).

2001 - 2002 FAFSA on the WEB
Signature Page
Sign and mail this page NOW!

jeannie b sanders
125 chenery st.
san francisco CA 94131

F 001010001 sa

READ, SIGN AND DATE BELOW

By signing below, you agree, if asked, to provide information that will verify the accuracy of your completed form. This information may include a copy of your U.S. or state income tax form. If you purposely give false or misleading information, you may be fined \$10,000, sent to prison, or both. You also certify that:

- you will use any federal student aid funds received during the award year covered by this application solely for educational expenses related to attendance during that year at the institution of higher education that determined eligibility for those funds;
- you are not in default on a Title IV educational loan, or you have repaid or made satisfactory arrangements to repay your loan if you are in default;
- you do not owe an overpayment on a Title IV educational grant, or you have made satisfactory arrangements to repay that overpayment;
- you will notify your school if you do owe an overpayment or are in default; and
- you understand that the Secretary of Education has the authority to verify income reported on this application with the Internal Revenue Service.

EVERYONE WHOSE INFORMATION IS GIVEN ON THIS FORM SHOULD SIGN BELOW. THE STUDENT (AND ONE PARENT WHOSE INFORMATION IS PROVIDED IN STEP FOUR, IF PARENT INFORMATION IS GIVEN) MUST SIGN BELOW.

F 001010001 sa

Student _____ Parent _____





Summary Page

Previous

Save

Printing Help

Next

Print

The document below is a COPY of your entered data. This is for your records only. Do NOT mail this page to the Department of Education. We will not return this copy to you.

To print this page, select [PRINT](#).

To save your application, select [SAVE](#). Saving will NOT submit your application.

To view this page, move your browser's vertical scroll bar upward or downward, or press the **Page Up** or **Page Down** key on the right side of your computer keyboard.

Select **NEXT** to continue.

COPY OF YOUR 2001-2002 APPLICATION INFORMATION
DO NOT MAIL THIS DOCUMENT OR A COPY OF THIS DOCUMENT TO THE U.S. DEPARTMENT
OF EDUCATION.
THIS IS YOUR COPY OF YOUR APPLICATION DATA.

Fields that have been verified are marked with a '#' (pound) sign.

Assumed fields, based on the data you entered, are marked with a '*' (asterisk) sign.

Student ID 001010001 sanders

Step 1. (Q1 - Q35)

Last Name sanders

First Name, Middle Initial jeannie b

Permanent Street Address 125 chenery st.

City san francisco

State Abbreviation, ZIP Code CA 94131

Social Security Number 001010001

Date of Birth 12/12/1973

Permanent Home Phone Number

Driver's License Number

Driver's License State Abbreviation

Citizenship Status

U.S. CITIZEN (OR U.S. NATIONAL)

Alien Registration Number

Marital Status

SINGLE, DIVORCED, OR WIDOWED

Date of Marital Status





Jeannie submits her FAFSA on the Web application

- ✓ Introduction
- ✓ 1. Personal Info
- ✓ 2. Financial Info
- ✓ 3. Dependency Status
- ✓ 4. Parents' Info
- ✓ 5. Household Info
- ✓ 6. Schools
- ✓ 7. Final Check/Review
- ✓ 8. Signatures
- ✓ 9. Print
- 10. Submit**
- 11. Finish



You can use these steps to jump to sections you've already completed.

Submitting Your Application

Have you printed your signature page? Your signature page should print all on one page. For your signature page to be processed, the following must be visible on the page:

- Heading showing the school year you are applying for
- Your Name
- Address
- Social Security Number
- Signature

If you have successfully printed your signature page, select [Submit my application now](#) to submit your application. When your application is successfully submitted, we'll return you a confirmation page with a unique confirmation number.

If you have not successfully printed your signature page, please do not submit your application from this page. Select [Previous](#) to print the signature page again.

[Submit my application now](#)

[Previous](#)

[Customer Service](#) | [Frequently Asked Questions](#)





Jeannie gets her confirmation page

<input checked="" type="checkbox"/> Introduction	Receiving Confirmation: Finished
<input checked="" type="checkbox"/> 1. Personal Info	Your FAFSA on the Web application has been submitted.
<input checked="" type="checkbox"/> 2. Financial Info	Confirmation Stamp: 000000043 001010001 SA 10/10/2000
<input checked="" type="checkbox"/> 3. Dependency Status	Congratulations on completing your application! Your application was successfully transmitted to the U.S. Department of Education. We recommend you print this page, or write down the confirmation number, as a confirmation that your application was received.
<input checked="" type="checkbox"/> 4. Parents' Info	We will hold your application until we receive your signed signature page.
<input checked="" type="checkbox"/> 5. Household Info	We will hold your application until we receive your parents' signed signature page.
<input checked="" type="checkbox"/> 6. Schools	Once we receive all necessary signatures from you, we will process your application and mail you a Student Aid Report (SAR) containing your processed information. If we do not receive your signature page within 14 days, we will mail you a SAR, which you will be directed to sign and return to the address listed on the SAR.
<input checked="" type="checkbox"/> 7. Final Check/Review	Your estimated Expected Family Contribution (EFC) is:
<input checked="" type="checkbox"/> 8. Signatures	\$0
<input checked="" type="checkbox"/> 9. Print	Your estimated EFC is a preliminary estimate based on the information you provided on this application. It is subject to change based upon your college's verification of information you provided. The EFC is used to determine your eligibility for federal student aid and is the minimum amount you (and spouse, if applicable) are expected to contribute toward your education. Note that many schools have their own methodology to determine your family contribution and financial need. You will receive an official EFC on your
<input checked="" type="checkbox"/> 10. Submit	
<input checked="" type="checkbox"/> 11. Finish	





Electronic Access Conference
2000 GET CONNECTED

Jeannie receives her SAR -- Oops, she finds a mistake



We Help Put America
Through School



Electronic Access Conference
2000 GET CONNECTED

Jeannie goes to the web to review her application status and make corrections



We Help Put America
Through School



Jeannie goes to FAFSA on the Web and clicks "Check My Submitted FAFSA" tab

The screenshot shows the FAFSA on the Web website interface. At the top left is the U.S. Department of Education logo. The main heading reads "Welcome to the U.S. Department of Education Complete your Free Application for Federal Student Aid (FAFSA) online". Below this is a navigation menu with tabs: WELCOME, GETTING STARTED, ENTERING A FAFSA, CHECK MY SUBMITTED FAFSA, FEDERAL SCHOOL CODE SEARCH, PRIVACY ACT & SECURITY INFO, FREQUENTLY ASKED QUESTIONS, and HELP. A secondary row of tabs includes OPEN A SAVED APPLICATION, CUSTOMER SERVICE, CUSTOMER FEEDBACK, SITE AVAILABILITY, DEADLINES, and AWARDS. The main content area features several links and logos: "FAFSA EN ESPAÑOL" with a green globe icon, "Info on Aid Programs" with a yellow star icon, "Accessible" with a blue key icon, "Enter a FAFSA on the Web" with a large dotted border containing a globe and the text "FAFSA ON THE WEB", "Security" with a VeriSign Secure Site logo, "IRS Home Page" with the IRS e-file logo, and "Register with Selective Service" with the Selective Service System logo.





APPLICATION STATUS CHECK



Determining your application's status

To check on the status of your application, please answer the following questions and select [Submit](#).

What is your social security number? Please enter this number without the dashes. For example, 123456789.

What are the first two (2) letters of your last name?

What is your date of birth? Please enter this date in "mm/dd/19yy" format. For example, 08/17/1975.

What is the year and type of your application?

Select	▼
Select	
2000-2001 FAFSA	
2000-2001 Correction	
2001-2002 FAFSA	
2001-2002 Correction	

[Customer Service](#) | [Frequently Asked Questions](#)





Jeannie finds her application



Application Found

Your application, [transaction](#) 01 that was received on 01/02/2000 was processed at the Central Processing System (CPS) on 03/14/2000.

If you have a PIN and would like to view your [Expected Family Contribution \(EFC\)](#), please select [Next](#).

If you do not already have a PIN or need to obtain one, please select [PIN Request and Information](#).

For added security, we recommend that you exit your browser completely when you are finished using the FAFSA on the Web site. Select this link for [further detail](#). You may also want to consider [clearing your browser's cache](#) and deleting any temporary files.

[Exit](#)

[Previous](#)

[Help](#)

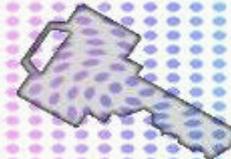
[Next](#)

[Customer Service](#) | [Frequently Asked Questions](#)





PIN Registration



[PIN Home](#) | [PIN Request & Information](#) | [Change Internet Access to my Information](#) | [Contact Us](#)

Confirming Your Identity

We need some personal information and the PIN we mailed to you. You must provide this information to access to your U.S. Department of Education information through the Internet. Please answer the following questions and select [Submit Request](#).

After you select the Submit Request button, please wait for our confirmation page to appear on your screen.

[Where can the PIN be used?](#)

What is your Social Security Number? Please enter this number without the dashes. For example, 123456789.

What are the first two (2) letters of your last name?

What is your date of birth? Please enter this date in "mm/dd/19yy" format, including the '/' (slashes). For example, 08/17/1975.

What is your PIN?





Student Access on the Web



Your Transactions

Below is a list of the transactions we have for you at the Central Processing System (CPS) as of 07/26/2000. You can select any of the transaction numbers to view the complete details for that transaction.

Note that any applications or corrections that you have submitted recently will not appear here until they have been processed by the CPS.

Transaction Number	Processed Date	Expected Family Contribution (EFC)	Application Source
04	07/26/2000	02455	Corrections on the Web
03	07/15/2000	02000	Corrections on the Web
02	06/26/2000	Date of Birth Mismatch	Renewal on the Web
01	06/12/2000	Not Calculated	FAFSA on the Web

[Help](#)

[Customer Service](#) | [Frequently Asked Questions](#)

[HOME PAGE](#)





2001-2002

STUDENT ACCESS ON THE WEB

TRANSACTIONS COMPUTED INFO YOU THE STUDENT INCOME/ASSETS PARENT INFO SCHOOL INFO NSLDS SAR COMMENTS PRINT SUMMARY

Computed Info

Name: WWWWWW WWWWWW W. WWWWWW
Social Security Number: 123-45-6789
Date of Birth: 08/02/1966
E-Mail Address: WWWWWW

Date Completed: 01/10/2001
Application Receipt Date: 01/15/2001
Processed Date: 06/27/2001

Signed By: BOTH
Paid EFC: 02000

Preparer's Social Security Number: REPORTED
Preparer's EIN: REPORTED
Preparer's Signature: SIGNED

Make Corrections

Help

Request a Duplicate SAR

[Customer Service](#) | [Frequently Asked Questions](#)





2001-2002

STUDENT ACCESS ON THE WEB

TRANSACTIONS | COMPUTED INFO | YOU THE STUDENT | INCOME/ASSETS | PARENT INFO | SCHOOL INFO | **NSLDS** | SAR COMMENTS | PRINT SUMMARY

[FFELP/Direct Loan Amounts](#) | [Perkins Loan Amounts](#) | [Defaulted Loan Detail Info](#)

FFELP/Direct Loan Amounts

FFELP/Direct Loan Type	Total Principle Balance	Remaining Amount to be Disbursed to You	Total
Subsidized Loans	999999	999999	999999
Unsubsidized Loans	999999	999999	999999
Combined Loans	999999	999999	999999
FFEL Consolidation Loans	999999	999999	999999

[Go To NSLDS](#)

[Help](#)

[Request a Duplicate SAR](#)

[Customer Service](#) | [Frequently Asked Questions](#)





Electronic Access Conference
2000 GET CONNECTED



SAR Comments

Based on the information we have on record for you, your EFC is 000000. You may be eligible to receive a Federal Pell Grant and other federal student aid.

You left item 35 blank. IF YOU HAVE A DRUG CONVICTION, you MUST answer item 35. Your failure to accurately answer this question could result in legal action against you by the U.S. Government. Use the enclosed worksheet to determine your answer to this question. You can resolve this matter quickly by calling 1-800-4FED-AID (1-800-433-3243) or by going to www.fafsa.ed.gov. You can also use Part 2 of this report. A drug conviction does not necessarily disqualify you from receiving student aid.

If you need additional help with your SAR, contact your school Financial Aid Administrator (FAA) or the Federal Student Aid Information Center at 1-800-4FED-AID (1-800-433-3243). If your address changes, send in the correction on your SAR or call 1-800-4FED-AID to make the correction on your record.

Make Corrections

Help

Request a Duplicate SAR

[Customer Service](#) | [Frequently Asked Questions](#)



We Help Put America
Through School



Electronic Access Conference
2000 GET CONNECTED



FAFSA Corrections on the Web Shopping Cart

Welcome to FAFSA Corrections on the Web.

How to make corrections:

1. Review your current information, below
2. Select the questions to be corrected, and then select the "Next" button at the bottom of the screen
3. Correct your information, using the "Next" button to move from question to question
4. When you are done correcting your information, select the "Run Check" button at the bottom of the screen

For [further details](#) select this link.

Fields where we have assumed a value are marked with an '*' (asterisk) sign.
Fields you previously verified are marked with a '#' (pound) sign.

#123456789

100101130 TO 01

Step 1. (Q1 - Q35)

1. Last Name:	Sanders	<input type="checkbox"/>
2. First Name:	Jeannie	<input type="checkbox"/>
3. Middle Name:	B	<input type="checkbox"/>
4. Permanent Street Address:		<input type="checkbox"/>
5. City:	San Francisco	<input type="checkbox"/>
6. State:	CA	<input type="checkbox"/>
7. Zip Code:	94131	<input type="checkbox"/>
8. Social Security Number: (Data can only be verified for this field)	123456789	<input type="checkbox"/>
9. Date of Birth: (Data can only be verified for this field)	09/21/1983	<input type="checkbox"/>
10. Permanent Home Phone Number:		<input type="checkbox"/>



We Help Put America
Through School



Electronic Access Conference
2000 GET CONNECTED

Jeannie receives her Award Notification

Award Letter

2001-2002 Academic Year

Jeannie B. Sanders
125 Chenery St.
San Francisco, CA 94131

Dear Jeannie B:

We are pleased to offer you the following financial aid award for the 2001-2002 academic year.

Federal Pell Grant	\$2,750
Subsidized Federal Stafford Loan	\$2,025



We Help Put America
Through School



Electronic Access Conference
2000 GET CONNECTED

Jeannie goes to school

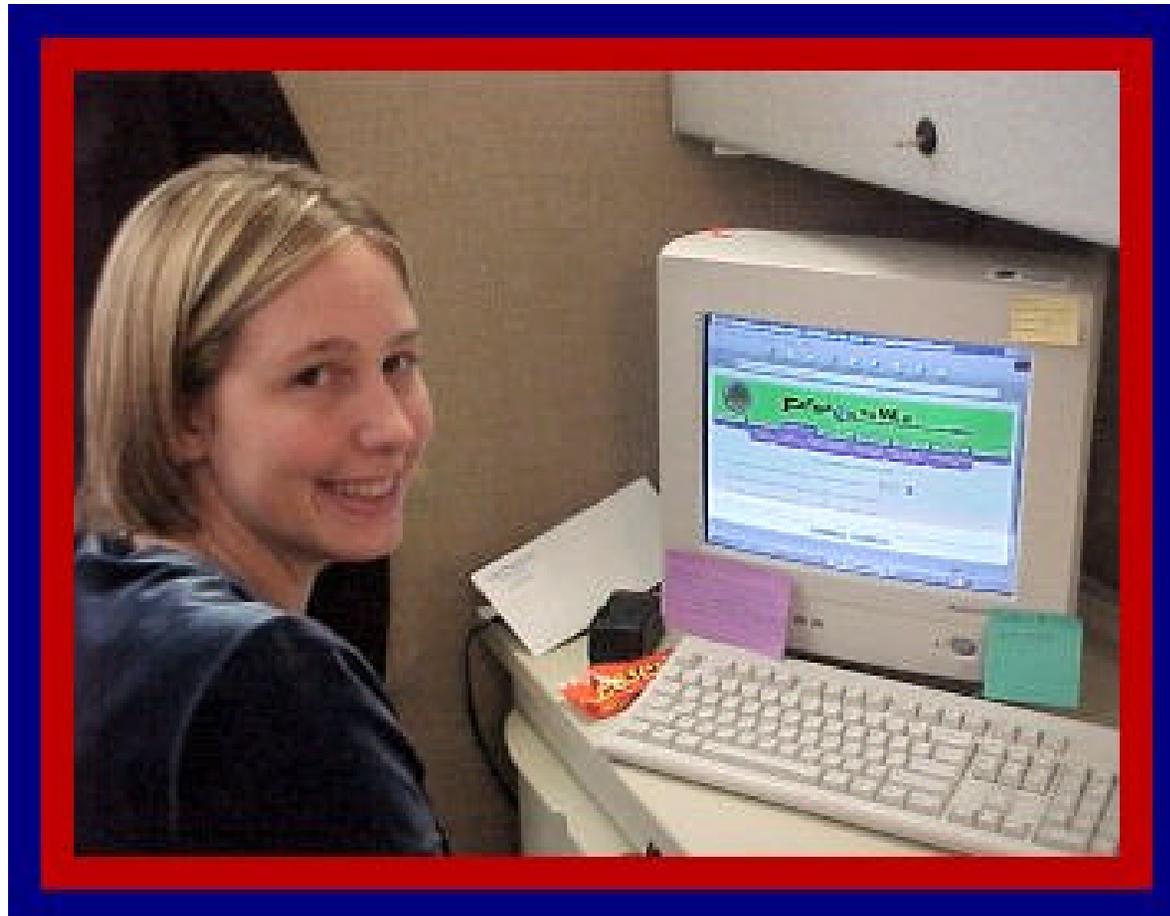


We Help Put America
Through School



Electronic Access Conference
2000 GET CONNECTED

Jeannie uses Renewal FAFSA on the Web to reapply for aid



We Help Put America
Through School



Electronic Access Conference
2000 GET CONNECTED

Jeannie returns to www.fafsa.ed.gov



Welcome to the U.S. Department of Education
Complete your Free Application for Federal Student Aid (FAFSA) online

WELCOME

GETTING STARTED

ENTERING A FAFSA

CHECK MY
SUBMITTED FAFSA

FEDERAL SCHOOL
CODE SEARCH

PRIVACY ACT &
SECURITY INFO

FREQUENTLY ASKED
QUESTIONS

HELP

OPEN A SAVED
APPLICATION

CUSTOMER
SERVICE

CUSTOMER
FEEDBACK

SITE
AVAILABILITY

DEADLINES

AWARDS



[FAFSA en Español](#)



[Info on Aid Programs](#)



[Accessible](#)



Enter a
[FAFSA on the Web](#)



[IRS Home Page](#)



[Security](#)



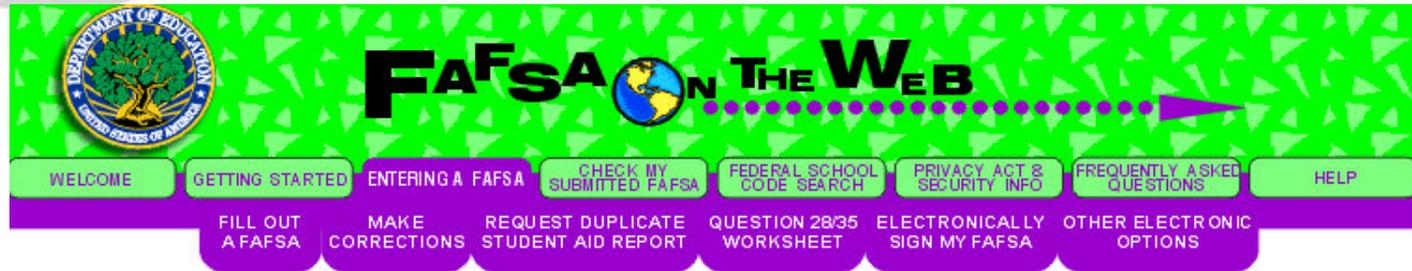
[Register with Selective
Service](#)



We Help Put America
Through School



Jeannie selects "Entering a FAFSA"



Entering a FAFSA



[Fill Out a FAFSA](#)

To start your FAFSA on the Web application, including Renewals.



[Make Corrections](#)

If you want to make Corrections to your FAFSA.



[Request a Duplicate Student Aid Report](#)

If you've lost your Student Aid Report (SAR) or just need another copy sent to you, request a duplicate here.



[Question 28/35 Worksheet](#)

The Question 28/35 Worksheet helps you determine whether a federal law suspending federal aid to those convicted of possession or sales of drugs (not including alcohol and tobacco) affects you. Question 28 applies to 2000-2001. Question 35 applies to 2001-2002.



[Electronically Sign My FAFSA](#)

If you've already submitted your application, you can sign your FAFSA application electronically. You must have a U.S. Department of Education PIN.



[Other Electronic Options](#)

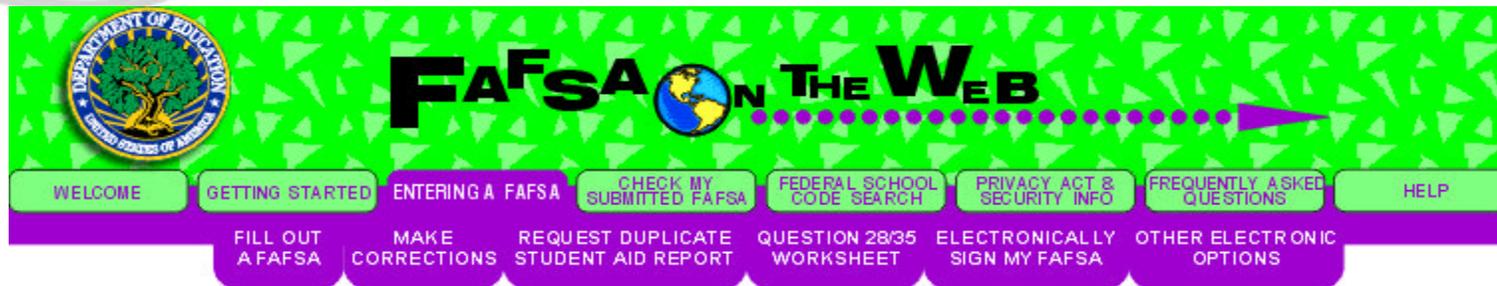
There's more than just FAFSA on the Web for filling your FAFSA electronically (even though FAFSA on the Web is the quickest and best method!)





Electronic Access Conference
2000 GET CONNECTED

Jeannie selects Renewal FAFSA



Entering a FAFSA

If you have already saved a FAFSA/Renewal FAFSA or Correction Form, select [Open a Saved Application](#).

Which FAFSA do you wish to file?

The 2000-2001 School Year (July 1st, 2000 - June 30th, 2001)

The 2001-2002 School Year (July 1st, 2001 - June 30th, 2002)

Select [Next](#) to continue.

Select
Select
Not Sure
2000-2001 Interview FAFSA
2000-2001 Form FAFSA
2000-2001 Renewal FAFSA
2000-2001 Corrections
2001-2002 FAFSA
2001-2002 Renewal FAFSA
2001-2002 Corrections
2001-2002 Spanish FAFSA

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HOME PAGE



We Help Put America
Through School



Electronic Access Conference
2000 GET CONNECTED



In order to enter your **2001-2002 Renewal Free Application for Federal Student Aid on the Web (FAFSA)**, you need to have a [PIN](#). If you do not have a PIN, or you need to request your PIN again, select [Request My PIN](#).

If you know your PIN, select [Next](#).

We suggest that you read the [Navigating this Site](#) help topic before continuing.

[Previous](#)

[Help](#)

[Next](#)

[Request My PIN](#)

[Customer Service](#) | [Frequently Asked Questions](#)

[HOME PAGE](#)



We Help Put America
Through School



Electronic Access Conference
2000 GET CONNECTED

Jeannie provides PIN to access and sign her Renewal FAFSA on the Web



PIN Registration



[PIN Home](#) | [PIN Request & Information](#) | [Change Internet Access to my Information](#) | [Contact Us](#)

Confirming Your Identity

We need some personal information and the PIN we mailed to you. You must provide this information to access to your U.S. Department of Education information through the Internet. Please answer the following questions and select [Submit Request](#).

After you select the Submit Request button, please wait for our confirmation page to appear on your screen.

[Where can the PIN be used?](#)

What is your Social Security Number? Please enter this number without the dashes. For example, 123456789.

What are the first two (2) letters of your last name?

What is your date of birth? Please enter this date in "mm/dd/19yy" format, including the '/' (slashes). For example, 08/17/1975.

What is your PIN?



We Help Put America
Through School



Jeannie reapplies for aid

2001-2002 Renewal FAFSA on the Web

Introduction

1. Personal Info

2. Financial Info

3. Dependency Status

4. Parents' Info

5. Household Info

6. Schools

7. Final Check/Review

8. Signatures

9. Print

10. Submit

11. Finish



You can use these steps to
jump to sections you've
already completed.

1. Last Name:

2. First Name:

3. Middle Initial:

4. Permanent Street Address:
(Only use letters (A-Z), numbers (0-9), periods (.), commas (,), apostrophes ('), dashes (-), number symbols (#), at symbols (@), percent symbols (%), ampersands (&), slashes (/), or blanks (spaces). No other characters are allowed. Use street address abbreviations such as APT (apartment) or AVE (avenue) if the address extends beyond the space provided.)

5. City: 6. State:

7. Zip Code:

8. Social Security Number:
(Data cannot be entered in this field.)

Previous

Next

Exit

App Summary

Help

Save

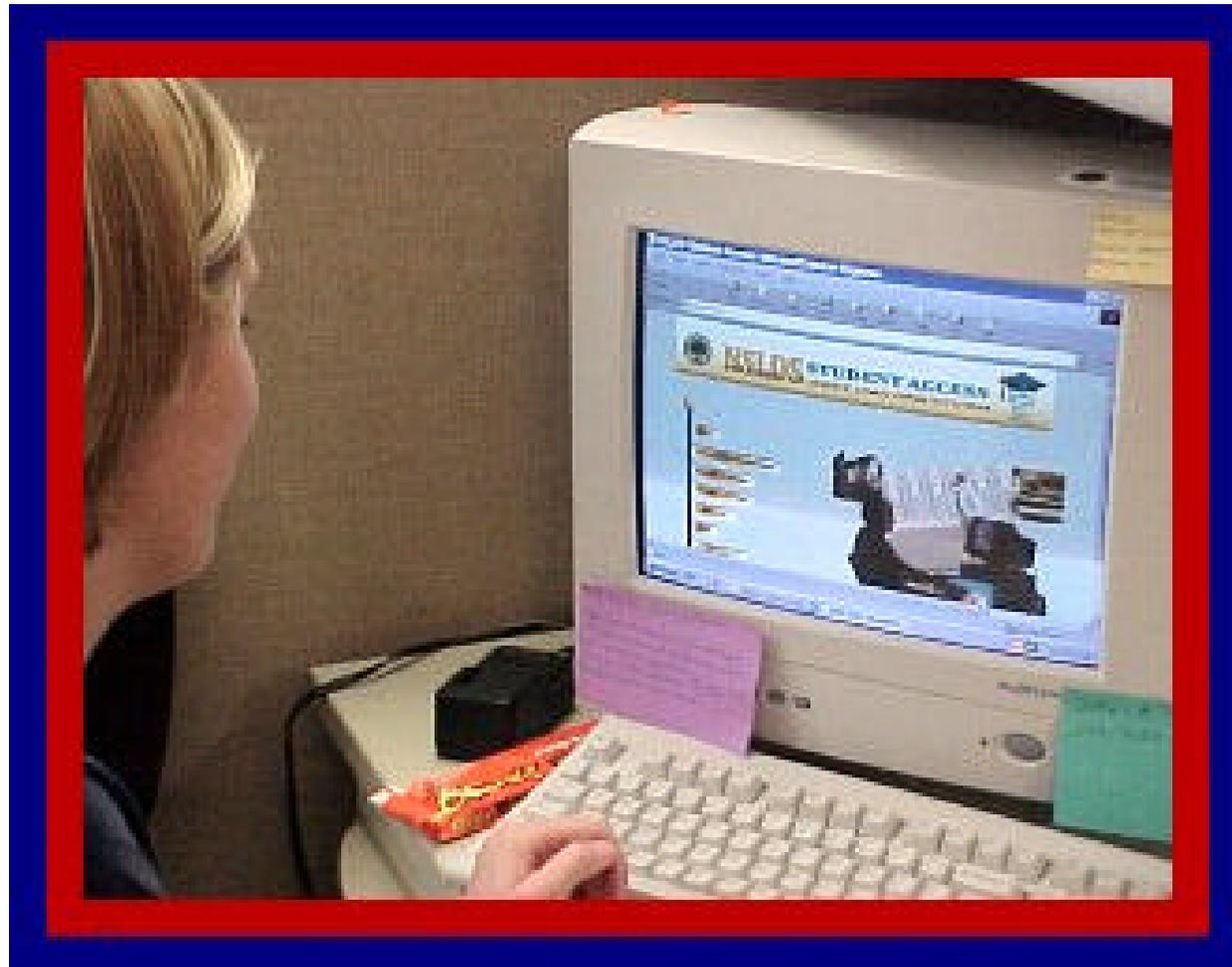
[Customer Service](#) | [Frequently Asked Questions](#)





Electronic Access Conference
2000 GET CONNECTED

Jeannie wants to connect with her NSLDS financial aid history



We Help Put America
Through School



Electronic Access Conference
2000 GET CONNECTED

Jeannie goes to NSLDS Student Access

NSLDS STUDENT ACCESS
NATIONAL STUDENT LOAN DATA SYSTEM

ED HOME

FAQ's
Browser Information/Setup
Loan/Grant Review
Glossary of Terms
Contact Us
Links

ED HOME

[FAQ's](#) [Browser Info/Setup](#) [Loan/Grant Review](#) [Glossary of Terms](#) [Contact Us](#) [Links](#)



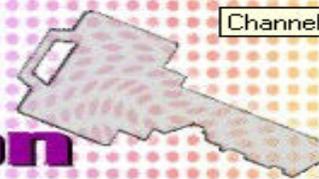
We Help Put America
Through School



Jeannie verifies her PIN for NSLDS Access



PIN Registration



[FAFSA on the Web](#) | [NSLDS](#) | [Access America](#) | [Direct Loan Servicing Web Site](#) | [Direct Loan Consolidation Web Site](#)

Confirming Your Identity

We need you to provide us with some personal information and the PIN we mailed to you. You must provide this information in order to have access to your U.S. Department of Education information via the Internet. Please answer the following questions and select the Submit Request button.

After you select the Submit Request button, please wait for our confirmation page to appear on your screen.

What is your [Social Security Number](#)? Please enter this number without the dashes. For example, 123-45-6789 is 123456789.

What are the [first two \(2\) letters of your last name](#)?

What is your [date of birth](#)? Please enter this date in "mmdd19yy" format. For example, August 17, 1975 is 08171975.

What is your [PIN](#)?

PIN Home

Submit Request

Clear Form

Help





Jeannie views her loan data in NSLDS



STUDENT ACCESS FINANCIAL AID REVIEW

NSLDS is a repository of information from many sources. Changes to the data are made by those sources. Collecting the data into one central location such as NSLDS gives you convenience and saves you time. If for any reason you disagree with the information reported to NSLDS, please contact one or more of the sources of your data listed on the detail pages on this site. The Department is also available as a resource at 1-800-4FEDAID if you need additional assistance. Your comments and corrections will help improve the services NSLDS provides.

Loan(s) for **JEANNIE B SANDERS** Your enrollment status is **FULL TIME**, effective **08/30/2001**.

[Click here for Grant Information](#)

Type of Loan	Loan Amount	Loan Date	Disbursed Amount	Canceled Amount	Outstanding Principal	Outstanding Interest
1 DIRECT STAFFORD SUBSIDIZED	\$4,700	08/22/2004	\$4,700	\$0	\$4,700	\$0
2 DIRECT STAFFORD UNSUBSIDIZED	\$800	08/22/2004	\$800	\$0	\$800	\$0
3 FEDERAL PERKINS	\$750	08/21/2004	\$750	\$0	\$750	\$0
4 DIRECT STAFFORD UNSUBSIDIZED	\$400	08/22/2003	\$400	\$0	\$400	\$0
5 FEDERAL PERKINS	\$750	08/21/2003	\$750	\$0	\$750	\$0
6 DIRECT STAFFORD SUBSIDIZED	\$5,100	08/19/2003	\$5,100	\$0	\$5,100	\$0
7 STAFFORD UNSUBSIDIZED	\$500	08/23/2002	\$500	\$0	\$500	\$0
8 FEDERAL PERKINS	\$1,000	08/20/2002	\$1,000	\$0	\$1,000	\$0
9 STAFFORD SUBSIDIZED	\$3,000	08/19/2002	\$3,000	\$0	\$3,000	\$0
10 STAFFORD SUBSIDIZED	\$2,025	08/20/2001	\$2,025	\$0	\$2,025	\$0
11 STAFFORD UNSUBSIDIZED	\$600	08/20/2001	\$600	\$0	\$600	\$0
12 FEDERAL PERKINS	\$1,500	08/20/2001	\$1,500	\$0	\$1,500	\$0





Jeannie views her summary loan data

Total DIRECT STAFFORD SUBSIDIZED	\$9,800	\$14,825	\$0	\$14,825	\$0
Total DIRECT STAFFORD UNSUBSIDIZED	\$1,200	\$2,300	\$0	\$2,300	\$0
Total FEDERAL PERKINS	\$4,000	\$4,000	\$0	\$4,000	\$0
Total STAFFORD UNSUBSIDIZED	\$1,100	\$4,000	\$0	\$4,000	\$0
Total STAFFORD SUBSIDIZED	\$5,025	\$4,000	\$0	\$4,000	\$0

Total All Loans	\$21,125	\$21,125	\$0	\$21,125	\$0
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Click on **Bullets** for more details on your loans.





Jeannie views specific loan detail



STUDENT ACCESS LOAN DETAIL

NSLDS is a repository of information from many sources. Changes to the data are made by those sources. Collecting the data into one central location such as NSLDS gives you convenience and saves you time. If for any reason you disagree with the information reported to NSLDS, please contact one or more of the sources of your data listed on the detail pages on this site. The Department is also available as a resource at 1-800-4FEDAID if you need additional assistance. Your comments and corrections will help improve the services NSLDS provides.

Detail Loan Information for JEANNIE B SANDERS

Type of Loan: **1** DIRECT STAFFORD SUBSIDIZED
Loan obtained while attending the UNIVERSITY OF CALIFORNIA, SANTA CRUZ

Scheduled Start of Repayment: 11/19/2005

Loan Period Begin Date: 08/22/2004
Loan Period End Date: 05/30/2005

Amounts and Dates

Loan Amount	Outstanding Principal Balance	Outstanding Principal Balance As of Date	Outstanding Interest Balance	Outstanding Interest Balance As of Date	Interest Rate	Canceled Amount	Canceled Date
\$4,700	\$4,700	10/04/2004	\$0	10/04/2004	8% FIXED	\$0	





Jeannie views loan contact information

Disbursement(s)		Status(es)		
Disbursement Date	Disbursement Amount	Loan Status	Status Description	Status Effective Date
09/12/2004	\$4,700	ID	IN SCHOOL OR GRACE PERIOD	08/30/2004

Servicer/Lender/Guaranty Agency Information

Current Servicer: RAY'S SPECIAL SERVICER
1 MAIN STREET
ARLINGTON, VA 22201-9999
999-111-222 ext 3333

[PREVIOUS LOAN](#) [NEXT LOAN](#) [FAQs](#) [Glossary](#)

Information contained on these pages reflects the most current data in the NSLDS database. Data contained on this site is for general information purposes and should not be used to determine eligibility, loan payoffs, overpayment status or tax reporting. Please consult the Financial Aid Officer at your school or the specific holder of your debts for further information.





Jeannie views her Pell Grant data

Grant(s) for JEANNIE B SANDERS
[Click here for Loan Information](#)

Federal Pell Grant(s)	Scheduled Amount	Award Year	School
1	\$2,550	2004 - 2005	UNIVERSITY OF CALIFORNIA, SANTA CRUZ
2	\$2,850	2003 - 2004	UNIVERSITY OF CALIFORNIA, SANTA CRUZ
3	\$2,850	2002 - 2003	CABRILLO COLLEGE
4	\$2,750	2001 - 2002	CABRILLO COLLEGE

Total All Grants \$11,000
 Click on **Bullets** for more details on your grants.

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Jeannie views Pell Grant data for 2004-2005

Detail Grant Information for JEANNIE B SANDERS

Type of Grant: ① FEDERAL PELL GRANT

Award Year	Scheduled Amount	Award Amount	Amount Paid To Date	Remaining Amount To Be Paid
2004 - 2005	\$2,550.00	\$2,550.00	\$1,750.00	\$800.00

School Information
 UNIVERSITY OF CALIFORNIA, SANTA CRUZ
 1156 HIGH STREET
 SANTA CRUZ, CA 950640001

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 [FINANCIAL AID REVIEW](#)
 [NEXT GRANT](#)
 [FAQs](#)
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Information contained on these pages reflects the most current data in the NSLDS database. Data contained on this site is for general information purposes and should not be used to determine eligibility, loan payoffs, overpayment status or tax reporting. Please consult the Financial Aid Officer at your school or the specific holder of your debts for further information.





Electronic Access Conference
2000 GET CONNECTED

Jeannie uses Direct Loan Servicing Online

www.dlserver.ed.gov



We Help Put America
Through School



Direct Loans Servicing *Online*

Welcome to Direct Loans Servicing Online. This Web site is for students and parents who have Direct Loans or are considering financing an education and want to know more about Direct Loans.

Other Department of Education Websites

- Department of Education Home Page
- Direct Loans Home Page



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ACCOUNT MANAGEMENT

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QUESTION CENTER

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- [FAQ](#)
- [Glossary](#)
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DOWNLOAD FORMS

- [Electronic Debit Account](#)
- [Deferment](#)
- [Forbearance](#)

[Click Here to Request a PIN](#)





Direct Loans

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Request a PIN



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Do you have a PIN?

Your PIN serves as your identifier allowing you to access your personal information in various U.S. Department of Education systems.

[Yes I have a PIN](#)

Click Here

If you do not have a PIN or have lost your PIN, you can request one by clicking below. Once you have successfully completed the request, we will mail your PIN to you at the address on record. Your PIN will arrive in the mail within 7 - 10 days.

[I would like to request a PIN.](#)





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What is your [date of birth](#)? Please enter this date in "mmdd19yy" format. For example, August 17, 1975 is 08171975.

What is your [PIN](#)?

PIN Home

Submit Request

Clear Form

Help





The screenshot shows a web browser window displaying the Direct Loans website. The browser's address bar is empty, and the toolbar includes standard navigation icons. The website has a blue header with the 'Direct Loans' logo on the left. A navigation menu on the left side includes links for 'Account Information', 'Account Management', 'Question Center', and 'Download Forms'. Below this menu are buttons for 'Home', 'Log Off', and a key icon. The main content area features a red banner with 'Account Management' and a section titled 'Direct Loans Exit Counseling' with a collage of images. Below this, there is text explaining the exit counseling requirement, a quiz, and instructions on who should take it. At the bottom, there is a link to contact support.

Address Change Exit Counseling Online Transactions Repayment Estimator

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Direct Loans

Exit Counseling

A school participating in the Direct Loans Program is required, by law, to provide exit counseling to borrowers of Direct Subsidized Loans and Direct Unsubsidized Loans shortly before you graduate, withdraw, or otherwise cease to attend school at least half time.

This is a 15-20 minute online Exit Counseling Session that your school is requiring you to pass. This session will educate you about your Direct Loan.

There is a quiz at the end of this session. Your school can choose to have you take this online session or they may choose to administer Exit Counseling in person, at your school.

Who should take it?

Anyone with a Direct Loan who is about to graduate or leave school should take Exit Counseling. Your school will notify you if you should take this online session or if they prefer to administer Exit Counseling in person.

[I am required to take this session, proceed to Exit Counseling.](#)

[I am NOT required to take this session. Please return me to the Main Menu.](#)

If you have a question regarding the information presented on this page, please [Contact Us](#)





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Exit Counseling Year Progress
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**Welcome to the U.S. Department of Education's
Direct Loans Online Exit Counseling Session**

The U.S. Department of Education (ED) makes William D. Ford Federal Direct Loans Program loans directly to you through the school(s) you attend. ED is your lender and will remain your lender throughout the life of your Direct Loan. The Department of Education's [Direct Loans Servicing Center](#) oversees your loan account until each loan is paid in full. However, you are the real loan manager because you are responsible for repaying your loans. As a Direct Loans borrower who is graduating or who is no longer attending school at least half-time, you will have many decisions to make in the near future, including decisions about managing the repayment of your student loans.

This Exit Counseling session will walk you through the following:

- Entering Repayment
- Interest Rates
- Repayment Options
- Selection of a Repayment Plan
- Making Payments and Prepayment
- Monthly Due Date Selection
- Consolidation
- Deferment and Forbearance Options
- Loan Discharge
- Direct Loans Contact Information
- Defaulting on Your Loan
- The Direct Loan Web Site
- Common Loan Terms
- The Exit Counseling Quiz

Take your time and review the information on the next few pages very carefully. Then complete the brief quiz at the end. This quiz should take 5-10 minutes. You must answer 7 of the 10 questions correctly (70%).

Your Progress
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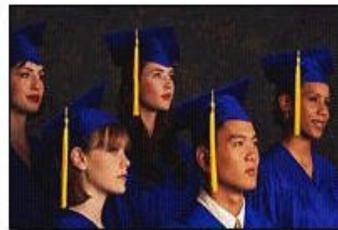
Repayment Estimator

Account Management

Direct Loans Exit Counseling

Your Progress

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Direct Loans Summary

This page and the one following give information about your total school loan indebtedness, including any loans you have that are not Direct Loans. This first page shows your total Direct Loans borrowing. The next page gives details about your other loans.

Loan Year	Original Balance	Principal Balance	Interest Outstanding	Interest Rate	School Attended
Loan ID: 123456789S96G02849101 -- Subsidized Consolidated Loan					
1998-1999	\$ 4,770.69	\$ 2,864.94	\$ 14.13	8.19%	DIRECT LOAN CONSOLIDATION
Loan ID: 123456789S96G02849101 -- Subsidized Student Loan					
1995-1996	\$ 5,500.00	\$ 0.00	\$ 0.00	8.25%	Univ. of California at Santa Cruz
Totals	\$10,270.69	\$2,864.94	\$14.13	n/a	n/a



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Exit Counseling

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Non-Direct Loans

According to the National Student Loan Data Service (NSLDS), you have at least one additional school loan outstanding that is not a Direct Loan. For further information about the loans shown on this page, you may contact the holder of the loan as indicated in the chart below. Direct Loans does not originate, service, or maintain FFEL or Perkins loans.



Loan Type	Loan Date	Original Balance	Principal Balance	Interest Outstanding	School Attended	Contact Information
FFEL Loans						
FFEL Loans	1994-1995	2,638.00	1,768.58	1500	U.C SANTA CRUZ	SALLIE MAE LOAN SERVICING, P.O. BOX 121 MERRIFIELD, VA 12345, 1-800-800-8000
FFEL Loans	1993-1994	2,838.00	1,768.58	1500	U.C SANTA CRUZ	SALLIE MAE LOAN SERVICING, P.O. BOX 121 MERRIFIELD, VA 12345, 1-800-800-8000
FFEL Loans	1994-1995	2,638.00	1,768.58	1500	U.C SANTA CRUZ	SALLIE MAE LOAN SERVICING, P.O. BOX 121 MERRIFIELD, VA 12345, 1-800-800-8000
Total FFEL Loans		\$8114	\$5305.74	\$4500		n/a
Perkins Loans						
Perkins Loans	1994-1995	2,638.00	1,768.58	1500	U.C SANTA CRUZ	PERKINS SERVICING CENTER, P.O. BOX 555 WEST ELMIRA, NY 12345, 1-800-800-8000
Perkins Loans	1994-1995	2,638.00	1,768.58	1500	U.C SANTA CRUZ	PERKINS SERVICING CENTER, P.O. BOX 555 WEST ELMIRA, NY 12345, 1-800-800-8000





Direct Loans

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Exit Counseling Your Progress
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Your Repayment Options

Please review the repayment plans listed below and then select the plan that best suits your needs.

Standard Repayment Plan

Under this plan you will pay a fixed amount of at least \$50 each month for up to 10 years. For most borrowers, this plan results in the lowest total interest paid because the repayment period is shorter than it would be under the other plans.

If you have not selected a repayment plan by the time repayment begins, your loan(s) will be placed in the Standard Repayment Plan.

Under the **Standard Repayment Plan** your monthly payment will be:

Account	Principle Balance	Interest Rate	Initial Monthly Payment	Repayment Term (# of months)	Total Amount Repaid
123456789-1	\$47,376.00	8.24%	\$687.98	120	\$82,556.25
Total	\$47,376.00	N/A	\$687.98	N/A	\$82,556.25

Extended Repayment Plan

Under this plan you will pay a fixed amount of at least \$50 each month for 12-30 years, depending on the total amount you owe. Selection of this plan will result in a lower monthly payment; however, total interest paid will be higher than the total interest paid with the Standard Repayment Plan.

Under the **Extended Repayment Plan** your monthly payment will be:

Account	Principle Balance	Interest Rate	Initial Monthly Payment	Repayment Term # of months	Total Amount Repaid
123456789-1	\$47,376.00	8.24%	\$441.98	300	\$132,590.10
Total	\$47,376.00	N/A	\$441.98	N/A	\$132,590.10

Graduated Repayment Plan

With the Graduated Repayment Plan, your payments start out low, then increase every two years. The repayment period for your loan will be 12-30 years, depending on the total amount you owe. Generally, the amount you'll repay over the term of your loan will be higher under the Graduated Repayment Plan than under the Standard and Extended Repayment Plans. However, if your income is low when you leave school but is likely to steadily increase, this might be the best plan for you.





The screenshot shows a web browser window with the URL <http://www.dlscmer.ed.gov>. The page title is "Direct Loans" and the main navigation menu includes "Account Information", "Account Management", "Question Center", "Download Forms", "Home", and "Log Off". The "Account Management" section is active, displaying a red header with "Exit Counseling" and "Account Management" buttons. Below the header, the quiz "A Brief Final Exam" is presented with seven multiple-choice questions.

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Exit Counseling

A Brief Final Exam

1. Default will occur if I become _____ delinquent in making a scheduled payment on my Direct Loan(s).
 270 days
 two months
 six weeks
 70 days
2. When interest accrues on my loan(s) I may pay that interest or it will be added to the principal balance of my loan(s). If interest is added to the principal balance of my loan(s) it is called _____ interest.
 capitalized
 discharged
 unsubsidized
 subsidized
3. If I have a Direct Unsubsidized loan, the Federal Government will not charge me interest while I am enrolled at least half-time, during the six-month grace period, or during deferment.
 True
 False
4. Whenever I want up-to-date account information for my Direct Loan(s), I can call the Direct Loan Servicing Center on 1-800-848-0379 or I can...
 access the Direct Loan Web Site at www.dlscmer.ed.gov
 ask a friend
 contact my bank
 call my school
5. The interest rate on my Subsidized and Unsubsidized Direct Loan(s) will never exceed 8.25 percent.
 True
 False
6. My first payment is due within 60 days following the end of my grace period.
 True
 False
7. Interest will be charged during forbearance.
 True





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Exit Counseling

Congratulations!

You passed!

Now there are a few more things to do to complete the Exit Counseling process.

Proceed





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Account Management

Exit Counseling

We have marked our records that you have completed the Direct Loans Online Exit Counseling Session. Please review the following steps to ensure that you are given credit for completing this session:

Step 1

Here is the address and phone number that we currently have for you:

Borrower, Joseph T.
123 Testing Road Apt#2
Cambridge, MA 02138
123-456-7890

If this is incorrect, please update your information by clicking the address change, please close the Pop Up window.

Change

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Step 2

Our records indicate that your current school of attendance is:

12345678 EDUCATIONAL UNIVERSITY - SPRINGFIELD CAMPUS

We will notify your current school of record that you have completed the Online Exit Counseling Session.

You may wish to print the Borrower Information page and the Rights & Responsibilities Summary Checklist for your own records. To do this, click the button below to download the forms and then select File, Print from your browser's menu.

If the school of record is incorrect you **must**:

- Print the Borrower Information page and the Rights & Responsibilities Summary Checklist by clicking the button below.
- Fill in all requested information, including signing and dating where required, and
- Submit both pages to your School.

In addition to completing this Online Exit Counseling Session, you should also read the Direct Loan Repayment Book and the Direct Loan Exit Counseling Guide for Borrowers. Both publications are available from your Financial Aid Office and on the Direct Loan web site at www.ed.gov/DirectLoan.

[Download Borrower Rights & Responsibilities](#)





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Rights and Responsibilities Summary Checklist



I understand that I have a right to the following (check off each box as you read)

- Written information on my loan obligations and information on my rights and responsibilities as a borrower
- a grace period and an explanation of what this means
- a disclosure statement received before I begin to repay my loan(s), that includes information about interest rates, fees, the balance I owe, and the number of payments
- deferment of repayment for certain defined periods, if I qualify and if I request it
- forbearance, if I qualify and if I request it
- prepayment of my loan in whole or in part any time without an early-repayment penalty
- a copy of my promissory note either before or at the time my loan is disbursed
- documentation that my loan(s) are paid in full

I understand I am responsible for

- attending exit counseling before I leave school or drop below half-time enrollment
- repaying my loans even if I do not complete my academic program (under certain circumstances), I am dissatisfied with the education I received, or I am unable to find employment after I graduate
- notifying my school and the Direct Loan Services Center if I
 - move/change my address
 - change my name
 - withdraw from school or drop below half-time enrollment
 - transfer to another school
 - fail to enroll or reenroll in school for the period for which the loan was intended

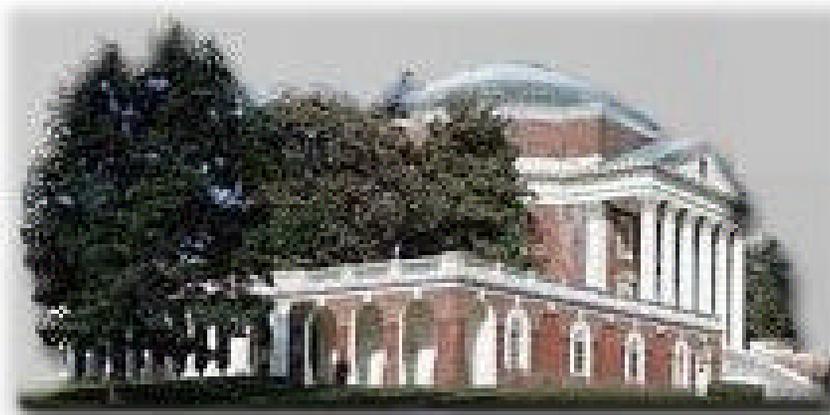




Electronic Access Conference
2000 GET CONNECTED

Jeannie's School gets connected...

Direct Loan Servicing for Schools
www.dlservicer.ed.gov/schools



We Help Put America
Through School



Direct Loans Servicing Schools

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[NSLDS](#)

Click Here

Welcome to Direct Loans Servicing's Online School Site

This Web site is for our Direct Loans School Partners

This site allows schools to access Exit Counseling completion reports and provides the ability to view account status information for borrowers who have or are currently attending your institution.

First, you must **log in** with your Direct Loans Origination Login ID and password. Once you have logged into the system, select the "Direct Loan Servicing School Access" option from the "LO Online Main Menu."





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THE U.S. Department of EDUCATION
DIRECT LOAN ORIGINATION online

Login to Loan Origination Online

Please enter your Loan Origination Login ID and Password, and press the Login button to access the system. If you do not have a Login ID, please refer to FAQ #1 for information on how to [register](#) with the system. For information on the type of browser to use with this application, please review our [Site Requirements](#).

Login ID:	<input type="text"/>
Password:	<input type="password"/>
<input type="button" value="Login"/>	

Click Here

This is a Government system, to be used by authorized personnel only. If you





Main Menu

LO ONLINE MAIN MENU	
Enter System	Description
People and Loans	Search individuals and loans by SSN, Name or Loan ID for student and borrower demographics along with details about direct loans they hold.
School Batch Processing	Display School Batch transactions associated with a Loan including a description of any errors encountered during the processing of the batch.
Credit Check Processing	Request a Credit Decision for a potential borrower.
Direct Loan Servicing School Access	The Direct Loan Servicing School Access Web Site provides Financial Aid Officers with access to account status information and Exit Counseling completion reports for students attending their school.
Maintain User Password	Maintain/change your password to the Direct Loan Origination Online System using this feature.
User Registration	Register a new user of the Direct Loan Origination Online System.





[Other Dept. of Education Sites](#)

[Direct Loans Home](#)

[Direct Loans Servicing Demo](#)

[NSLDS](#)



Welcome UC SANTA CRUZ

to the Direct Loan Servicing for Schools web site.
Our records show that your institution's OPE ID is: 001234567

Using the buttons located along the top of this web site you can:

- Access account information for student's that are currently in attendance at your institution using the Account Lookup button.
- Search and obtain a report showing all students that have completed Online Exit Counseling while attending your institution.
- Access useful reference materials such as important contact addresses and phone numbers, web site help, and services offered by School Support Services.



Direct Loans Servicing Schools

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Exit Counseling Reporting Criteria

Time Period	
<input checked="" type="radio"/>	10 Day
<input type="radio"/>	From <input type="text"/>
	To <input type="text"/>
	mm/dd/yyyy

SSN	
<input type="radio"/>	<input type="text" value="123456789"/>
	(no hyphens)

Click Here





1 of 1

100%

Preview

Exit Counseling Reporting

- 001314

Borrower	SSN	Date Completed
Sanders, Jeannie	123-45-6789	05/10/2005
Total:	1	





Electronic Access Conference
2000 GET CONNECTED

Jeannie graduates!!



We Help Put America
Through School

Jeannie gets connected 12 months later to Direct Loan Servicing Online she needs to ...

- 1. Check her account history and***
- 2. Request and submit online a General Forbearance***





Direct Loans Servicing *Online*

Welcome to Direct Loans Servicing Online. This Web site is for students and parents who have Direct Loans or are considering financing an education and want to know more about Direct Loans.

Other Department of Education Websites

- Department of Education Home Page
- Direct Loans Home Page



ACCOUNT INFORMATION

- General Information
- Account Balances
- Payment History
- Payoff Amount

ACCOUNT MANAGEMENT

- Address Change
- Exit Counseling
- Transactions
- Repayment Estimator

Select option

QUESTION CENTER

- Web Site Help
- FAQ
- Glossary
- Browser Information
- Calculating Interest

DOWNLOAD FORMS

- Electronic Debit Account
- Deferment
- Forbearance

[Click Here to Request a PIN](#)





Direct Loans

- Account Information
- Account Management
- Question Center
- Download Forms

Home

Request a PIN



General Information

Account Balances

Payment History

Payoff Amount

Account Information



PIN Registration



[FAFSA on the Web](#) | [NSLDS](#) | [Access America](#) | [Direct Loan Servicing Web Site](#) | [Direct Loan Consolidation Web Site](#)

Confirming Your Identity

We need you to provide us with some personal information and the PIN we mailed to you. You must provide this information in order to have access to your U.S. Department of Education information via the Internet. Please answer the following questions and select the Submit Request button.

After you select the Submit Request button, please wait for our confirmation page to appear on your screen.

What is your [Social Security Number](#)? Please enter this number without the dashes. For example, 123-45-6789 is 123456789.

What are the [first two \(2\) letters of your last name](#)?

What is your [date of birth](#)? Please enter this date in "mmdd19yy" format. For example, August 17, 1975 is 08171975.

What is your [PIN](#)?

PIN Home

Submit Request

Clear Form

Help





Direct Loans

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General Information

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Account Information

Summary of Payments Received for Account 123456789

Payment Received	Payment Type	Payment Amount	Applied to Principal	Applied to Interest	Applied to Fees & Charges
10/10/2000	ELECTRONIC DEBIT	\$100.00	\$76.91	\$23.09	\$0.00
09/05/2000	Mail	\$50.00	\$28.02	\$21.98	\$0.00
08/03/2000	Mail	\$50.00	\$31.16	\$18.84	\$0.00
07/06/2000	Mail	\$436.00	\$415.34	\$20.66	\$0.00
06/05/2000	Mail	\$500.00	\$479.34	\$20.66	\$0.00
05/08/2000	Mail	\$75.00	\$49.59	\$25.41	\$0.00
04/04/2000	Mail	\$75.00	\$54.30	\$20.70	\$0.00
03/09/2000	Mail	\$75.00	\$51.21	\$23.79	\$0.00

Helpful Hints:

- This page shows you all the payments received and applied to your account, with the most recent payment listed first.



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Summary of Payments Received

Payment History -- Distribution of Payment Received on 10/10/2000

Account Number	Payment Type	Payment Amount	Applied to Principal	Applied to Interest	Applied to Fees & Charges
123456789-1	ELECTRONIC DEBIT	\$0.00	\$0.00	\$0.00	\$0.00
123456789-2	ELECTRONIC DEBIT	\$100.00	\$76.91	\$23.09	\$0.00
Total		\$100.00	\$76.91	\$23.09	\$0.00

Helpful Hints:

- This page shows you how a single payment was applied across multiple loans.
- To view the definitions for the terms displayed on this page, [click here](#).
- To return to the Summary of Payments Received page, [click here](#).
- To learn how interest is calculated on your loan and how payments are applied [click here](#).

Note: The information on this page reflects your current account information on our system. If you have recently applied for a change in status or submitted a payment, please allow at least 10 business days for that change to be posted online.

If you have a question regarding the information presented on this page, please [Contact Us](#).



Direct Loans

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Address Change

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Online Transactions

[Change Repayment Plan](#)

[Request a Forbearance](#)

[Change Payment Due Date](#)

[Request a Deferment](#)

Click Here

Helpful Hints:

- You can make changes to your Direct Loan account online.
- The options above show you what may be updated online.
- To make a change, select the desired option.

If you have a question regarding the information presented on this page, please [Contact Us](#).





Direct Loans

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Do You Have Adobe Acrobat Reader 4.0?

Before determining your eligibility you **must** have Adobe Acrobat Reader 4.0 or higher installed on your computer. Acrobat Reader is an industry standard software that allows people to download and print documents over the internet. If you don't have Reader, you can download a free copy by following the link below that says "No, I need to Install Adobe Acrobat Reader 4.0."

To find out if you do, follow these 3 steps:

1. Click the Start button on your taskbar (usually found in the bottom left of the computer screen).
2. Select "Programs" from the pop-up menu.
3. Verify that there is a folder called "Adobe Acrobat Reader 4.0".
4. Verify that Adobe Acrobat Reader is installed.

If you found a folder called "Adobe Acrobat Reader 4.0" installed on your computer, click on the folder to open it. You should see a folder called "Adobe Acrobat Reader 4.0" and a folder called "Adobe Acrobat Reader 4.0 Help".

Adobe Acrobat 4.0

Licensed to: Eric Kasper
AFSA Data Corp
ADW301R7275708

Access Acrobat 4.0 documentation and a tutorial from the Help menu. And visit us on the Web—just select Adobe Online from the File menu.

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Direct Loans

Account Information

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Address Change

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Online Transactions

Repayment Estimator

Account Management

- Americorp (CNCS) Forbearance**
 -
 -
 - This forbearance allows you to stop payments temporarily if you are serving in an approved national service position. The forbearance form must be certified by the Corporation for National Community Service (CNCS).
- General Forbearance** **Click Here**
 -
 -
 - This forbearance allows you to postpone or reduce the amount of your monthly payment for a limited and specific period of time.
- Internship/Residency Forbearance**
 -
 -
 - This forbearance allows you to postpone or reduce the amount of your monthly payment for a limited and specific period of time if you have been accepted into an Internship/Residency Program.





Direct Loans

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Address Change

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Online Transactions

Repayment Estimator

Account Management

[Online Transaction Main](#) [Forbearance Request](#)

General Forbearance

Determine Eligibility

1) You choose to:

- Temporarily stop making payments
- Make smaller payments than previously scheduled

Continue

Restart

Click to Continue

If you have a question regarding the information presented on this page, please [Contact Us](#).





Direct Loans

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Address Change Exit Counseling **Online Transactions** Repayment Estimator

Account Management
General Forbearance

Based on the information you provided, you have met the eligibility requirements for this forbearance.

To complete the application process you may either:

- Option 1 - Submit form online.** A paperless option, no need to print or mail your form. If you would like to view and print a copy of the form for your records, click the link under Option 2. Note: Selecting the link below will not submit your form. Only selecting the above link will submit your form online.
- Option 2** - If you would rather not submit your form online and prefer to mail it in simply click here Open, Print and Mail form. Be sure that you sign and date your form and then mail the completed form to:

U.S. Department of Education
Direct Loan Servicing Center





http://www.eduservices.com/pdf/gfb_sch_auto.pdf - Microsoft Internet Explorer

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Direct Loans
William D. Ford Federal Direct Loan Program

General Forbearance Request
William D. Ford Federal Direct Loan Program
Federal Direct Stafford/Ford Loans, Federal Direct Unsubsidized Stafford/Ford Loans, Federal Direct PLUS Loans, Federal Direct Consolidation Loans

OMB No. 1840-0725
Form Approved
Exp. Date 12/31/99

**GFB
General**

WARNING: Any person who knowingly makes a false statement or misrepresentation on this form shall be subject to penalties which may include fines, imprisonment or both, under the U.S. Criminal Code and 20 U.S.C. 1097.

Please print

Borrower's Information			
Last Name	First Name	Middle Initial	Social Security Number
SANDERS	JEANNIE	B.	123-45-6789
Street Address			Home Area Code/Telephone Number
123 LENDING STREET WEST			(315) 866-5389
City	State	Zip Code	
HERKIMER	NY	12345-7894	

Must be completed by borrower

Section 1: Forbearance Request

Forbearance means an arrangement to postpone or reduce the amount of a borrower's monthly payment for a limited and specific time period. The borrower is charged interest during a forbearance. A forbearance is available to a borrower or an endorser who is willing but unable to make currently scheduled Direct Loan payments due to a temporary financial hardship.

To request a forbearance, please complete the items below, sign and date this form, and return it to the Direct Loan Servicing Center. (Please note that all references to "borrower" apply to an endorser on a Federal Direct PLUS Loan.)

I am willing but unable to make my current Direct Loan payments due to a temporary financial hardship.

If this forbearance is approved, I choose to (check one):

temporarily stop making payments; make smaller payments than previously scheduled. I would like to pay \$_____ per month.

I am requesting this forbearance because: _____
To many debts right now.





Submit General Forbearance Online

Sanders, Jeannie B
123-45-6789 - 1

By selecting the "submit" button below, thereby submitting this General Forbearance form electronically, you are certifying the following:

- You are providing no false or misleading information.
- You are the borrower of this loan.
- The transmission of this General Forbearance form, via this web site, to the U.S. Department of Education, represents your intent to be bound by the terms and conditions on the form.

- Submit
 Do not submit



Proceed





Submit General Forbearance Online

We have successfully received your general forbearance form at the Direct Loan Servicing Center. We will be reviewing your form in the next 3-5 business days. You will receive a confirmation notice in the mail once your forbearance form has been accepted and applied to your account or a denial notice if there was a problem with the information submitted. Thank you for using our online submission feature.

[CLOSE WINDOW](#)





Jeannie gets connected...

***to Direct Loan Consolidation
at : www.loanconsolidation.ed.gov***

***She wants to consolidate her
loans...***



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2000 GET CONNECTED

Direct Loan Consolidation Homepage

Direct Consolidation Loans - Welcome!!! - Netscape

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CONSOLIDATION HOME | APPLICATION HOME | FORMS & PUBLICATIONS | FAQs | CONTACT US

Direct Consolidation Loans

Welcome borrowers, lenders and schools to the...
Direct Consolidation Loans Information Center

BORROWER SERVICES



SCHOOL SERVICES



LOAN HOLDER SERVICES



Office of Student Financial Assistance Programs

EDHOME

Monday, September 11, 2000

ABOUT CONSOLIDATION | PRIVACY NOTICES | SITE REQUIREMENTS

Home | Forms & Publications | Contact Us | About Consolidation | Privacy Notices | Site Requirements
Need technical assistance? Please contact: Consolidation Webmaster

Document: Done

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2:52 PM



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Consolidation Loan Calculator

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Netsite: <http://www.ed.gov/DirectLoan/ConsolCalc/dlentry3.html>

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CALCULATIONS ARE ESTIMATES. VALUES MAY NOT REFLECT THE ACTUAL AMOUNT COMPUTED BY THE DL SERVICE CENTER.

Loan Type	Balance	Interest Rate	Yes	No	More
Eligible Subsidized Student Loans					
Federal Stafford Loans	\$5025	7.59 %	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Guaranteed Student Loans (GSL)	\$0	0 %	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Federal Insured Student Loans (FISL)	\$0	0 %	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Direct Subsidized Loans	\$9800	7.59 %	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Direct Subsidized Consolidation Loans	\$0	0 %	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Federal Perkins Loans	\$2500	5 %	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
National Direct Student Loans (NDSL)	\$0	0 %	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
National Defense Student Loans (NDSL)	\$0	0 %	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Subsidized Federal Consolidation Loans	\$0	0 %	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Eligible Unsubsidized Student Loans					
Federal Unsubsidized Stafford Loans	\$0	0 %	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Document: Done

Start Exploring - Copyit Direct Loan Calculato... Copyit 9:36 AM





Consolidation Loan Calculation

Direct Loan Calculator - Netscape

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Bookmarks Netsite: <http://www.ed.gov/DirectLoan/ConsolCalc/dlentry3.html> What's Related

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This page provides estimated monthly payments for standard, extended and graduated plans to help the borrower select the appropriate plan for his/her consolidated loan.

Interest Rates	
Stafford/Ford Loan	7.375%

Total Loan Balances	
Total Consolidation Loan Amount	\$19625
Total Educational Loan Amount	\$19625

Repayment Plan	Term (in Months)	Initial Monthly Payments	Total Payments (Interest+Principal)	Detail
Standard	120	\$231.67	\$27800.87	Detail
Extended	180	\$180.53	\$32496.29	Detail
Graduated (see Note 1 below)	180	\$120.61	\$35712.07	Detail

Note 1: This is an estimated monthly repayment amount for the first two years of the term and total loan payment. The monthly repayment amount will generally increase every two years, based on the Graduation Factor detailed in the [Graduated Repayment Plan](#).

Document: Done

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Direct Loan Consolidation - On-line Application and Promissory Note - Netscape

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Borrower Services 

1. Borrower 2. References 3. Spouse 4. Repayment 5. Loan

**Direct Consolidation Loans
Application and Promissory Note**

Section 1: Borrower Information

Please provide the following information about yourself.

-  [Help Index](#)
-  [Save application](#)
-  [Exit application](#)

Name (First, MI, Last):

Social Security #: - -

Re-enter Social Security #: - -

Permanent Street Address:

City:

State, ZIP Code: Click Here -

Home Telephone #: () -

Fax # (optional): () -

E-mail Address:

Former Name(s):

Date of Birth (MM/DD/CCYY): / /

Driver's License State:

Document: Done

Start Microsoft Pow... Student Finan... Direct Loan... Exploring - Co... Copyit

3:02 PM





Direct Loan Consolidation - On-line Application and Promissory Note - Netscape

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Application and Promissory Note

Section 1: Borrower Information

Please provide the following information about yourself.

- Help Index
- Save application
- Exit application

Name (First, MI, Last): Jeannie B Sanders

Social Security #: 123 - 45 - 6789

Re-enter Social Security #: 123 - 45 - 6789

Permanent Street Address: 125 Chenery St

City: San Francisco

State, ZIP Code: California 94131

Home Telephone #: (415) 555 - 2222

Fax # (optional): () - () - ()

E-mail Address: jeannes@college.std

Former Name(s):

Date of Birth (MM/DD/CCYY): 09 / 21 / 1983

Driver's License State:

Driver's License #:

Employer's Name:

Employer's Address:

Document: Done

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Direct Loan Consolidation - On-line Application and Promissory Note - Netscape

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Services  1. Borrower 2. References 3. Spouse **4. Repayment** 5. Loan

**Direct Consolidation Loans
Application and Promissory Note**

Section 4: Repayment Plan Selection

Carefully review your [repayment plan options](#) and the [interactive calculator](#) to better understand your repayment plan options. The interactive calculator allows you to estimate your monthly repayment amounts for each of the four repayment options.

-  [Help Index](#)
-  [Save application](#)
-  [Exit application](#)

Remember--

- All student loans must be repaid under the same repayment plan. Parent PLUS loans may be repaid under a different repayment plan.
- If you select the Income Contingent Repayment Plan, you must complete the "Repayment Plan Selection" and "Income Contingent Repayment Plan Consent to Disclosure of Tax Information" forms. Both forms may be downloaded from the [Forms and Publications Page](#). Your selection cannot be processed without these forms.
- If you want to consolidate a defaulted student loan(s) and you have not made a satisfactory repayment arrangement with your current holder(s), you must select the Income Contingent Repayment Plan.**

Note: Direct PLUS Consolidation Loans cannot be repaid under the Income Contingent Repayment Plan.

STUDENT LOANS *Direct Subsidized and Unsubsidized Consolidation Loans* [Click Here](#)

PARENT LOANS *Direct PLUS Consolidation Loans* [Click Here](#)

Document: Done

Start Microsoft Pow... Direct Loa... Exploring - Co... Inbox - Micros... Copyit

3:31 PM





Direct Loan Consolidation - On-line Application and Promissory Note - Netscape

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In order for us to begin the processing of your application, we must receive a signed and dated promissory note. If you have access to a printer, you may print your own promissory note. Doing so allows for a quicker loan approval process. If you do not have access to a printer, we will mail a promissory note to the home address you provided on this application. If you would like us to mail you a promissory note, please indicate so below. If you choose "Yes" you will be routed to the acknowledgement page where you submit your application. If you choose "No" your promissory note will be displayed and you can choose to print it from the file menu on your browser.

Would you like for us to mail your promissory note to your home address? Yes

You MUST sign all from the submission.

If the Consolidation time, the process.

loanconsolidation.ed.gov - [JavaScript Application]

We will be sending you your Promissory Note in the mail. You have 14 days from the time you submitted your application or prior to the payoff of your loans to sign and return it.

OK Cancel

MAIL THE SIGNED PROMISSORY NOTE TO THE ADDRESS BELOW:

U.S. Department of Education
Consolidation Department
Loan Origination Center
P.O. Box 242800
Louisville, KY 40224-2800

BACK CONTINUE

javascript:UserSelection('continue')

Start Microsoft Pow... Direct Loa... Exploring - Co... Inbox - Micros... Copyit 3:38 PM





Application Status - Borrower Login - Netscape

File Edit View Go Communicator Help

Netsite: https://loanconsolidation.ed.gov/appstatus/slogin.shtml

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Borrower Services CONSOLIDATION HOME | STATUS LOOK-UP HOME | FORMS & PUBLICATIONS | FAQs | CONTACT US

Borrower Services School Services Loan Holder Services

Direct Consolidation Loans
Application Status Look-Up

STATUS LOOK-UP INFO

- What Happens After I Apply?
- How Do I Update or Correct My Application?
- Where Can I Find Definitions to Terms?

ADDITIONAL RESOURCES

- Direct Loan Servicing
- Direct Loans
- NSLDS
- ED.GOV
- OSFAP
- PIN Request & Information
- Access America

Application Status Login

There are two ways you can check the status of your application.

1. Login

Please enter the following information to check on the status of your consolidation application:

Social Security Number: - -

Date of Birth (Month-Day-CCYY):

Zip Code:

LOGIN

Document: Done

Start Microsoft Pow... Application... Exploring - Co... Inbox - Micros... Copyit

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Electronic Access Conference
2000 GET CONNECTED

Jeannie worries about loan consolidation



We Help Put America
Through School



What is the Office of the Ombudsman?

The Office of the Ombudsman is a new entity formed in 1998 as part of the Higher Education Amendments.



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What is the purpose of the Ombudsman?

- Objectives of the Office of the Ombudsman are to:
 - serve as a final resource for borrowers who have loan complaints and have tried all other avenues of resolution.



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What is the purpose of the Ombudsman?

- compile and analyze data on borrower complaints and make recommendations for process improvements, if appropriate.
- report annually to the Chief Operating Officer on the activities and effectiveness of the Ombudsman.



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What is the purpose of the website?

- The three main objectives of the web site are to:
 - Provide important information about the Office of the Ombudsman and the loan process.
 - Help borrowers identify other avenues for resolution.
 - Offer an electronic means to present problems or questions to the Office of the Ombudsman.



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Office of Student Financial Assistance Programs - OMBUDSMAN - Microsoft Internet Explorer

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Address http://www.sfahelp.ed.gov/

Links Customize Links Free Hotmail Windows



[Privacy and Other Notices](#)

OSFA Ombudsman

The SFA Ombudsman is working with student loan borrowers to informally resolve loan disputes and problems. We help borrowers having problems with the following federal loans:

- **Direct Loans**—Subsidized and Unsubsidized Direct Student Loans, Direct PLUS Loans (for parents), and Direct Consolidation Loans;
- **Federal Family Education Loans**—Subsidized and Unsubsidized Stafford Loans, FFEL PLUS Loans (for parents), and FFEL Consolidation Loans;
- **Guaranteed Student Loans, SLS Loans, and**
- **Perkins Loans.**

The Ombudsman Customer Service Line is 1-877-557-2575.

Search this site!

Keywords:

Max Rows:

FAQs

Online Problem Assistance

FFEL Loans

Direct Loans

Perkins Loans



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Done Internet

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Address http://www.sfahelp.ed.gov/resolution1.cfm



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http://www.microsoft.com/isapi/redir.dll?...

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Online Problem Assistance

The first step in resolving a student loan problem is to contact your lender or loan servicer. See the [Ombudsman Links page](#) for links to major lenders and guarantors. If the agency involved is [Debt Collection Service](#), the Direct Loan Servicing Center (DLSC), or [Direct Loan Origination Center](#), call these centers. If you have already contacted your lender or loan servicer, please click on a problem topic below for on-line assistance:

[Deferments and Forbearance](#)

[Discharges and Cancellations](#)

[Closed Schools](#)

[Disputes: Balance, Collection Fees, Unapplied IRS Offset, Payments Lost in Consolidation Process, Loans in Default](#)

For assistance with Pell Grants call 1-800-4-FEDAID. The Ombudsman's OSFA's Ombudsman will not be dealing with Pell Grant issues.





FAQs



Online Problem Assistance



FFEL Loans



Direct Loans



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Ombudsman Frequently Asked Questions

Internet

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Office of Student Financial Assistance Programs - OMBUDSMAN Online Problem Assistance - Microsoft Internet Explorer

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Address http://www.sfahelp.ed.gov/resolution15.cfm#_Toc462052183

Links Customize Links Free Hotmail Windows

-  FAQs
-  Online Problem Assistance
-  FFEL Loans
-  Direct Loans
-  Perkins Loans
-  Links
-  Consolidation

Disputes: Balance, Collection Fees, Unapplied IRS Offset, Payments Lost in Consolidation Process, Loans in Default

Have you submitted an explanation of your dispute in writing, including supporting documentation?

NO **YES**



U.S. Department of Education
400 Maryland Avenue, SW
Washington, DC 20202
1-800-USA-LEARN

via email: To report technical problems and to help us improve the Web site:

webmaster@ombudsman.ed.gov

See also our list of [Toll-Free Information Phone Numbers](#)

Page Last Modified November 15, 1999 [\(kjk\)](#)



We Help Put
Through School

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2000

Office of Student Financial Assistance Programs - OMBUDSMAN Problem Assistance Form - Microsoft Internet Explorer

File Edit View Favorites Tools Help



Address http://www.sfahelp.ed.gov/problemform.cfm



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Online Problem Assistance

[Privacy and](#)

If our on-line advice did not fully assist you, you may need OSFA Ombudsman assistance. To request OSFA Ombudsman assistance, please complete the form below and click on "Submit". You must provide your last name, social security number, and a way for us to contact you (phone or email). Submissions without this information will not be accepted.



FAQs



Online Problem Assistance



FFEL Loans



Direct Loans



Perkins Loans

If you prefer, you may call the Ombudsman Customer Service Center at 1-877-557-2575.

Please note: We can help you resolve problems with the following types of U.S. Department of Education student loans: Federal Family Education Loans (FFEL) and William D. Ford Loans. These programs include Stafford Subsidized and Stafford unsubsidized Loans, Parent Loans (PLUS), Federal Consolidation Loans, Perkins Loans (aka) National Direct Loans (NDSL), Federal Insured Student Loans (FISL), and Supplemental Loans to Students. If you are having a problem with another type of loan, please contact your lender for assistance.

What is your first name?

Jeannie

What is your business phone?

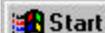
202.702.8385



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Done

Internet



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Microsoft PowerPoint - ...

Office of Student ...

1:59 PM



What is the contact information?

■ OSFA Ombudsman Office

- Rm. 3012, ROB3
- 7th & D Sts., S.W.
- Washington, DC 20202

- SFAHelp.ed.gov (website URL)
- SFAOmbudsmanOffice@ed.gov (email address)
- 202.401.4498 (phone number)
- 202.260.1297 (fax number)



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Electronic Access Conference
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Jeannie... Another Satisfied Customer!



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Student SFA Web Sites

- FAFSA on the Web, Corrections on the Web,
Renewal FAFSA on the Web
www.fafsa.ed.gov
- National Student Loan Data System (NSLDS)
www.nsls.ed.gov
- Direct Loan Servicing
www.dlservicer.ed.gov
- Loan Consolidation
www.ed.gov/DirectLoan/consolid2.html
- Ombudsman
www.sfahelp.ed.gov





Other Useful Student Web Sites

- PIN Web Site

www.pin.ed.gov

- Direct Loan Entrance Counseling Web Site

www.ed.gov/offices/OSFAP/DirectLoan/index.html

- Students.gov

www.students.gov



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