

NSLDS Financial Aid History

Students who've previously attended other colleges may have a financial aid history that affects their eligibility for SFA funds at your school. For instance, a defaulted SFA loan or SFA grant overpayment would make the student ineligible for aid from any SFA program. You can review a student's financial aid history by using the National Student Loan Data System (NSLDS). NSLDS will also help you track changes to the student's financial aid history through the Postscreening and Transfer Monitoring processes.

A person generally isn't eligible for SFA funds if he or she is in default on an SFA loan or must repay an SFA grant overpayment. This rule also applies to a parent seeking a PLUS Loan (through the FFEL or the Direct Loan program). For a parent to receive a PLUS Loan, neither the parent nor the student may be in default or owe an overpayment on an SFA loan or grant. There are several exceptions to these general rules on defaults and overpayments, as noted in the discussion below.

Any student applying for SFA funds must certify that he isn't in default on any SFA loan and doesn't owe an overpayment on any SFA grant or loan, or that he has made satisfactory arrangements to repay the overpayment or default. This certification statement is printed on the *Free Application for Federal Student Aid* (FAFSA).

A student is also ineligible if she has exceeded annual or aggregate loan limits. A student who inadvertently exceeded the limits can regain eligibility if she repays the extra amount borrowed, or makes arrangements to repay (see "Loan Limits").

Finally, a student is ineligible if his property is subject to a judgment lien for a debt owed to the United States and a parent can't receive a PLUS loan if either the student or parent is subject to such a lien. For example, if the Internal Revenue Service (IRS) had placed a lien on a student's property for failure to pay a federal tax debt or make satisfactory arrangements for repayment, the student would be ineligible for SFA funds.

When the FAFSA is processed, the CPS matches the student against the National Student Loan Data System (NSLDS) to see if the student is in default or owes a repayment. You can also determine from NSLDS whether a student has exceeded the loan limits. The CPS doesn't perform any matches to determine whether or not the student is subject to a judgment lien for a federal debt, and you aren't required to check for such liens. However, if you know that the student is subject to such a lien, you can't pay SFA funds to the student.

SFA loans

- *Federal Perkins Loans (including National Direct Student Loans and National Defense Student Loans),*
- *FFEL and Direct Loans known as Federal Stafford Loans, Federal Direct Subsidized and Unsubsidized Loans,,*
- *Loans formerly known as Guaranteed Student Loans, Income Contingent Loans (ICL), SLS, and FISL*
- *Federal PLUS Loans and Federal Direct PLUS Loans.*
- *Federal Consolidation Loans, Federal Direct Consolidation Loans,*

Federal default and debt cites

- HEA Sec. 484(a)(3),
34 CFR 668.32(g)(1)
HEA Sec. 484(a)(3), 484(f),
34 CFR 668.32(g), 668.35*

Judgment lien example

When Charlotte provides her parents' tax return to the aid administrator at Bennett College, he notices that they've reported business income, but didn't report a business asset on the FAFSA. Charlotte explains that they didn't report the business as an asset because there's a lien against the business for a federal loan. The aid administrator tells her that the asset must still be reported, and also that her parents won't be able to borrow a PLUS Loan as long as they are subject to the lien.

Financial aid history cite

34 CFR 668.19

“Dear Colleague” Letter GEN-96-13;

Federal Register notice

September 16, 1996

Loan limits and eligibility cites

See Volume 5 for Perkins Loan limits;

Volume 8 for Stafford Loan limits

HEA Sec. 484(f),

34 CFR 668.32(g)(2), 668.35(b)

NSLDS MATCH

To help you identify students with problems such as defaulted loans or overpayments, the CPS matches the student’s FAFSA information with the student’s financial aid history in the NSLDS database. You must resolve any conflicts between the NSLDS information and any other information you have about the student before disbursing SFA funds. For example, if the NSLDS shows that a student isn’t in default but you have documentation showing that the student is in default, you must resolve this conflict before disbursing federal student aid.

The results of the NSLDS match are provided on the SAR and ISIR on the NSLDS Financial Aid History page and in the FAA Information Section. As is the case for other matches, a “C” next to the student’s EFC indicates problems that must be resolved.

Successful match

The SAR and ISIR will contain the NSLDS financial aid history information only if the student’s identifying information matches the database and there is relevant information for the student in the database. The financial aid history won’t be provided on a rejected application. If the student has no defaults or overpayments, or has made satisfactory repayment arrangements on a defaulted loan, the NSLDS match flag will be 1 and no C code will appear on the output document. A match flag of 2, 3, or 4 indicates that the student has defaulted loans or owes an overpayment or both. You will need to document that the problem has been resolved before disbursing aid, as described previously.

No data from match

There are several reasons why a student’s output document won’t have financial aid history information. As already mentioned, the financial aid history isn’t provided on a rejected application. For the other cases, you can check the NSLDS flags reported in the “FAA Information” section to determine why there’s no NSLDS financial aid history.

▼ *Partial match.* If the student’s SSN is in the NSLDS database, but the first name and date of birth don’t match what the student reported, then no financial aid history will be reported, and the output document will have a C code. The output document will have a comment explaining that the financial aid history isn’t provided because the name and date of birth do not match, and directing the student to work with his or her school to resolve any discrepancies. A partial match **requires resolution**, as explained in the following paragraph; otherwise you won’t have information from the Department on defaults and overpayments.

If the student originally reported incorrect information, you can have the student submit correct information; the student’s information will then be sent through the match again.

You can also access NSLDS directly using the reported SSN to determine if the NSLDS record belongs to the student. You must then determine whether the NSLDS record is the student's by considering whether other information your office has about the student is consistent with the NSLDS data. For example, if the name reported on the application is a nickname and the name in NSLDS is the actual name, you may assume that the record is the student's and use the NSLDS data to confirm the student's eligibility. Or if you know that the student attended a particular school in a particular award year, and NSLDS shows aid received at that school in that year, you may assume that the record belongs to the student. If you discover the discrepancy is due to the student misreporting the name or date of birth on the FAFSA, you should have the student make a correction. However, you may use the NSLDS record to determine the student's eligibility; you don't need to wait for the corrected data to be reported.

If you find that the financial aid history associated with the student's SSN doesn't belong to the student, you should assume that the student has no relevant financial aid information. You (or the student) may also contact the agency that reported someone else's data using the student's SSN, but you aren't required to do so. See "Dear Colleague" Letter GEN-96-13 for further discussion.

▼ *Student not in database.* If a match with NSLDS is completed but there's no information on the student in the database, then no financial aid history information can be provided. The output document will have a comment explaining that the student's SSN is not associated with any previous financial aid history. You can thus assume that the student has no financial aid history unless you have conflicting information.

▼ *No relevant history.* If a student's SSN matches a record in the NSLDS database but there's no relevant financial aid history information to report, then no information will be on the output document. For example, no data would be reported if the only information for a student was for a Pell received in the previous year, because that information isn't needed to determine the student's eligibility for aid for the current year. The SAR and ISIR will have a comment explaining that the student's record was matched with NSLDS, but no information was found to print on the NSLDS page.

▼ *Processing problem.* If there was a problem with the match, the SAR and ISIR won't include financial aid history information. The output document will have a C code and a comment explaining that the CPS couldn't determine whether the student has loans in default, and direct the student to contact the financial aid administrator. You must get the student's financial aid history before disbursing aid. If the student has to make corrections, the FAFSA information will go through the match again when the corrections are submitted, and you can use the results of that match to determine the student's eligibility. You or the student can also request a duplicate output document. The FAFSA information will go through the match again when the duplicate is requested, so you might get match results the second time.

Example of misreported information on the FAFSA

When Sarven Technical Institute receives Tod's ISIR, it shows that there was a discrepancy with the NSLDS database, and so no financial aid history information is provided. The FAA asks Tod if he provided the correct name and birth date on the application. Tod says he wrote in the wrong month for his birth date, but his name is correct. The FAA checks the NSLDS database using Tod's SSN. NSLDS shows the correct birth date, but the first name of the student is Warren, not Tod. Sarven checks again with Tod, and this time he explains that Tod is a nickname, and Warren is his real name. Sarven determines that the financial aid history associated with the SSN belongs to Tod. It could disburse aid without requiring a correction, but Tod has other corrections to make, so Sarven will wait for the correction before disbursing aid.

Example of incorrect NSLDS data

Lydia is a first year undergraduate at Bennet College, and has never attended college before. When Bennet receives Lydia's ISIR, it shows that there was a partial match, and there's some data associated with her SSN. Bennet checks NSLDS directly, and it shows that a lender is reporting a loan made ten years ago (when Lydia was in elementary school) under her SSN, but with a completely different name and birth date. Bennet determines that this isn't Lydia's loan, and so she has no financial aid history in NSLDS. Bennet also suggests to Lydia that she should contact the lender and ask them to correct the NSLDS data, so it doesn't cause problems for her later on.

NSLDS Match

<i>Result</i>	<i>Results flag</i>	<i>Match flag</i>	<i>"C" code or rejected application</i>	<i>Comment number and text</i>	<i>Action needed</i>
Match conducted, student not in default or overpayment	1 Match found; NSLDS data sent	1		No comment	None
Match conducted. SSN matched, but name and DOB did not match.	2 Incomplete match; No NSLDS data sent	7	C code	138 The National Student Loan Data System (NSLDS), found your reported social security number on their database, but neither name nor date of birth on the NSLDS record matched. Therefore this SAR does not contain the financial aid history that is associated with your reported SSN.	Resolution required. Determine if the NSLDS record is that of the applicant by accessing NSLDS online using SSN only to retrieve the matching data. This will help determine whether that SSN belongs to the student being assisted. This method will reveal which data provider provided the conflicting SSN information. This provider may then be contacted directly to resolve the discrepancy. There is no need to wait for NSLDS to be updated before continuing the award process. If the record belongs to the student, use the information in NSLDS to determine eligibility for SFA funds.
Match conducted. Student not in the NSLDS data file	3 No match found.	1		140	None
Student is in the NSLDS data file, but there is no relevant data to print	4	1		137	None
Student has at least one loan in default	1 Match found; NSLDS data sent	2	C code	132 The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on a federal student loan. You are not eligible to receive any federal student aid until your default has been resolved.	The output document will also have comments indicating who holds the loan. The student must resolve the default before he or she can receive aid.

NSLDS Match (continued)

<i>Result</i>	<i>Results flag</i>	<i>Match flag</i>	<i>"C" code or rejected application</i>	<i>Comment number and text</i>	<i>Action needed</i>
Match conducted. Student owes at least one overpayment. (Pell, FSEOG, or Perkins loan.)	1 Match found; NSLDS data sent	3	C code	133 The National Student Loan Data System (NSLDS) indicates that you received at least one overpayment of federal student aid funds. You are required by law to repay any funds received from the federal student aid programs to which you were not entitled. You are not eligible to receive any federal student assistance.	The output document will also have a comment identifying who holds the overpayment. The student must resolve the overpayment before he or she can receive aid.
Student has at least one defaulted loan and owes at least one overpayment. (Stafford or PLUS and Pell, FSEOG, or Perkins0	1 Match found; NSLDS data sent.	4	C code	134 The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on at least one federal student loan and that you received at least one overpayment of federal student aid funds. You are not eligible to receive any federal student aid until your items have been resolved.	The required actions will be the same as for default and overpayment above.
Match not conducted due to processing problems		8		131	If corrections to the student's data are required, NSLDS match will be conducted again when corrections are sent to the CPS. If no corrections are needed, you must request a duplicate SAR/ISIR. When duplicate SAR/ISIR is requested, record will be sent through NSLDS match again.

Postscreening—changes after initial match

Once you have received the financial aid history through NSLDS, you aren't required to check for changes to the data before you disburse funds to the student. However, if you learn (from NSLDS or another source) that the student wasn't eligible or is no longer eligible, you must not deliver or disburse any more SFA funds and must help make sure the student arranges to repay the aid that he or she wasn't eligible for.

NSLDS now uses a "postscreening" process to let you know when there are significant changes to a student's financial aid history. If NSLDS postscreening identifies changes that may affect the student's eligibility, the CPS will generate new output documents so that schools that are listed for receipt of the student's FAFSA information will automatically be notified. Items that have changed since the last transaction are marked on the output document with a "#" sign.

To help you identify output documents with changed NSLDS data, the output document will include an NSLDS Transaction Number in the "FAA Information" section with the other match flags. The NSLDS Transaction Number is the number of the last transaction on which the NSLDS data changed. If you receive an output document with an NSLDS Transaction Number later than the one on the output document you used to determine the student's eligibility, you should review the NSLDS data on the new document to be sure there are no changes affecting the student's eligibility.

Note that if a student or school requests a duplicate output document, the request is also sent to NSLDS for matching. If the NSLDS data have changed, the request will be treated as a system-generated correction, and both the output document transaction number and the NSLDS Transaction number will be updated.

Elimination of paper financial aid transcripts

In the past, you had to get a student's financial aid history by requesting a paper financial aid transcript from the previous schools the student attended. Since 1996, schools have also been able to get student financial aid histories through NSLDS.

With the introduction of the Transfer Monitoring Process, schools are no longer required to respond to requests for a paper financial aid transcript. Paper FATs are being eliminated now that financial aid history for all students may be obtained through NSLDS.

*34 CFR 668.19,
as revised November 1, 2000*

CHECKING THE FINANCIAL AID HISTORY FOR TRANSFER STUDENTS

Before disbursing SFA funds, you must receive a financial aid history for a student who has received aid at another school, and you must inform NSLDS about the transfer student so that you can receive updates through the Transfer Monitoring Process. The financial aid history is used to identify students who are ineligible for any SFA aid due to default or overpayment on an SFA grant or loan, or for aid from a particular SFA program because they've reached that program's annual or aggregate limit.

▼ ***Transfer Monitoring Process.*** As of July 1, 2001, you must send NSLDS identifying information for students transferring to your school, so that NSLDS can notify you of changes to the student's financial aid history using the Transfer Monitoring Process. You may send information for students who have expressed an interest in attending your school, even if they have not yet formally applied for admission.

Through the Transfer Monitoring Process, NSLDS will monitor a transfer student's financial aid history and alert you to any relevant changes—other than the default and overpayment information reported in the Postscreening process—that may affect the student's current award(s). The Transfer Monitoring Process is made up of three steps: Inform, Monitor and Alert.

- You must identify students who are transferring to your school by creating a list of transfer students on the NSLDS website or by sending the list to NSLDS as an electronic batch file through TIVWAN/SAIG. You may use either method, both methods, or alternate between methods. A change in methods used does not require prior notification to NSLDS. To begin using the “Inform” feature, you must designate a school contact on the School Transfer Profile Page (www.nslsdfap.ed.gov) prior to creating any Inform records. The School Transfer Profile communicates to NSLDS who will be submitting Inform files from or on behalf of your school, and how your school wants to receive an alert notice.
- NSLDS will monitor these students for a change in financial aid history that may affect his or her current awards and alert you when: a new loan or Pell Grant is being awarded, a new disbursement is made on a loan or Pell Grant, a loan or Pell Grant (or a single disbursement) is cancelled, or the student's aggregate totals change. *Note: defaulted loans and overpayment information will not be monitored in the Transfer Monitoring Process, as they are already covered in the current Postscreening process.* If the student has not already listed your school in Step Six when filing the FAFSA, you would need to have the student add your school in order for you to receive the postscreening information.
- Finally, when NSLDS creates an alert for one or more of your students, it will also send an e:mail notice to your school's designated contact person. That person may then either review the alert list on the NSLDSFAP website or download a batch file through TIVWAN/SAIG in report or extract format.

▼ *Reviewing the student's financial aid history.* If a student transfers to your school during the award year, you'll need to review the student's NSLDS Financial Aid History on the ISIR or on-line at the NSLDS Web site. Using the Financial Aid History, you can determine—

- Whether the student is in default or owes an overpayment on an SFA loan or grant,
- The student's scheduled Pell grant and the amount already disbursed for the award year,
- The student's balance on all SFA loans, and



Transfer monitoring process
Through this new process for checking the eligibility of transfer students, you may either check the student's financial aid history on the NSLDS Web site for professionals, or wait 7 days after you've submitted the student's identifying information for monitoring.

NSLDSFAP
www.nslsdfap.ed.gov

“Dear Partner” Letter GEN-00-12

How to get the student's financial aid history.

There are several ways for you to get the student's financial aid history from NSLDS. You can—

- *use the NSLDS Financial Aid History section of the SAR or ISIR,*
- *request an electronic data or print file of the financial aid history for specific students through TIV-WAN/SAIG, or*
- *log on to NSLDS directly and access the NSLDS data on-line for an individual student.*

Targeted alert process

The preamble to the November 1, 2001 regulations explain why a separate Transfer Monitoring Process was developed: if the ISIR were used to provide this information, “every school that the student listed on the FAFSA would be required to receive an updated ISIR every time new disbursements were reported to NSLDS, including the school that reported those disbursements.” Note that the Transfer Monitoring process will not send unnecessary alerts to your school when you report award changes that you have made—it only alerts you to changes to the student’s financial aid history at other schools. See Preamble to November 1, 2001 General Provisions amendments FR Volume 65, No. 212, page 65669

- The amount of and period of enrollment for all SFA loans for the award year.

In most cases, the financial aid history on the ISIR will be enough. There are some cases where you might want to check NSLDS for more information. For example, if the student has more than 12 loans, the ISIR won’t have detailed information for some of the loans—if you need that level of detail for those loans, you can get the information from NSLDS. Or, as discussed previously, you might need to use NSLDS to resolve a partial match situation (see “Partial Match”).

▼ *Timing of the disbursement.* To pay the student, you’ll need to get a valid ISIR, which will include the student’s NSLDS financial aid history. Among other things, the ISIR will tell you if the student is in default or owes and overpayment. The Postscreening process will send another ISIR to you if the student subsequently goes into default or overpayment status.

When you initiate Transfer Monitoring for a student, NSLDS will check and alert you to any significant award changes that have occurred since you last received an ISIR for the student. (If you initiate Transfer Monitoring before your school begins receiving ISIRs for that student, Transfer Monitoring will begin tracking changes to the student’s financial aid history as of the date of your request, unless you request that it check for earlier changes.)

The regulations note that a school may not make a disbursement to the student for seven days following the Transfer Monitoring request to NSLDS, unless it receives an earlier response from NSLDS or checks the student’s current financial aid history by accessing NSLDS directly. Therefore, it’s usually a good idea to submit the student’s name to NSLDS for Transfer Monitoring as soon as possible, even if the student has not yet decided to enroll at your school.

▼ *Consequences when a transfer student subsequently is found to be ineligible for all or part of an aid disbursement.* If the school has followed the proper procedures for obtaining financial aid history information from NSLDS, it is not liable for any overpayments if the student’s situation subsequently changes. However, the student will be liable for the overpayment in this situation, and you may not pay the student further SFA funds until the overpayment is resolved. (See Chapter 8 for information on resolving overpayments.)

NSLDS Loan Status Codes

2001-2002 SARs & ISIRs

Code	Status	Eligible for SFA funds
AL	Abandoned Loan	No
BC	No Prior Default, Bankruptcy Claim, Discharged (For FFELP, only includes Chapter 13 bankruptcies.)	Yes, because loan was not in default and was discharged
BK	No Prior Default, Bankruptcy Claim, Active (For FFELP, only includes Chapter 13 bankruptcies.)	Yes, because loan was not in default
CA	Cancelled (For Perkins, means = Loan Reversal.)	Yes
CS	Closed School Discharge	Yes
DA	Deferred	Yes
DB	Defaulted, then Bankrupt, Active. (For FFELP, only includes Chapter 13 bankruptcies.)	No, unless debtor can show that loan is dischargeable. See Dear Colleague letter GEN-95-40, dated September 1995
DC	Defaulted, Compromise	Yes, because compromise is recognized as payment in full
DD	Defaulted, Then Died	No, because if borrower is reapplying, then loan status is in error
DE	Death	No, because if borrower is reapplying, then loan status is in error
DF	Defaulted, Unresolved	No
DI	Disability	Yes
DK	Defaulted, Then Bankrupt, Discharged. (For FFELP, only includes Chapter 13 bankruptcies.)	Yes, because defaulted loan has been totally discharged
DL	Defaulted, in Litigation	No
DN	Defaulted, Then Paid in Full Through Consolidation Loan	Yes, does not matter if loan was in default at time of consolidation.
DO	Defaulted, Then Bankrupt, Active, other. (For FFELP, only includes Chapter 13 bankruptcies.)	No, unless debtor can show that loan is dischargeable. See Dear Colleague letter GEN-95-40, dated September 1995
DP	Defaulted, Then Paid in Full	Yes, because loan was paid in full
DR	Defaulted Loan Included in Roll-up Loan	Yes, because the loan was combined with other loans. The status of that Roll-up loan will determine eligibility.
DS	Defaulted, Then Disabled	Yes, because loan debt is cancelled
DT	Defaulted, Collection Terminated	No
DU	Defaulted, Unresolved	No
DW	Defaulted, Write-Off	No

Code	Status	Eligible for SFA funds
DX	Defaulted, Satisfactory Arrangements, and Six Consecutive Payments	Yes, assuming student continues to comply with repayment plan on defaulted loan, or is granted forbearance by the GA
DZ	Defaulted, Six Consecutive Payments, Then Missed Payment	No. Borrower made satisfactory arrangements, but then failed to make continuous payments. Only eligible for satisfactory status once.
FB	Forbearance	Yes
FC	False Certification Discharge	Yes
IA	Loan Originated	Yes
ID	In School or Grace Period	Yes
IG	In Grace Period	Yes
IM	In Military Grace	Yes
IP	In Post-Deferment Grace (Perkins only)	Yes
OD	Defaulted, Then Bankrupt, Discharged, other. (For FFELP, only includes Chapter 7, 11, and 12 bankruptcies.)	Yes, because defaulted loan has been totally discharged
PC	Paid in Full Through Consolidation Loan	Yes. Does not matter whether consolidation loan was through FFELP or Direct Loan, nor whether underlying loans were in default
PF	Paid in Full	Yes
PM	Presumed Paid in Full	Yes
PN	Non-defaulted, Paid in Full Through Consolidation Loan	Yes
RF	Refinanced	Yes
RP	In Repayment	Yes
UA	Temporarily Uninsured – No Default Claim Requested	Yes
UB	Temporarily Uninsured – Default Claim Denied	No, because the loan was defaulted
UC	Permanently Uninsured/Unreinsured – No Default Claim Requested (For Perkins, non-defaulted loan purchased by School)	Yes
UD	Permanently Uninsured/Unreinsured – Default Claim Denied (For Perkins, defaulted loan purchased by School)	No, because the loan was defaulted
UI	Uninsured/Unreinsured	Yes
XD	Defaulted, Satisfactory Arrangements, and Six Consecutive Payments	Yes, assuming student continues to comply with repayment plan on defaulted loan, or is granted forbearance by the GA

EFFECT OF BANKRUPTCY OR DISABILITY CANCELLATION

A student who has filed bankruptcy or had a loan discharged for disability might need to provide some additional documentation before receiving aid.

Bankruptcy

A student with an SFA loan or grant overpayment that has been discharged in bankruptcy remains eligible for SFA loans, as well as SFA grants and Federal Work-Study (NSLDS Status Code BC for loans that did not default, Status Code DK for loans that defaulted prior to the bankruptcy discharge). A borrower doesn't have to reaffirm a loan discharged in bankruptcy in order to be eligible. The Bankruptcy Reform Act of 1994 prohibits denial of aid based solely on a bankruptcy discharge.

A borrower who listed a defaulted SFA loan or grant overpayment in an active bankruptcy claim is eligible for further SFA funds if the borrower provides you with documentation from the holder of the debt stating that the debt is dischargeable (NSLDS Status Code DO).

A borrower who includes a non-defaulted SFA loan in an active bankruptcy claim, so that collection on the loan is stayed, is eligible for SFA funds as long as he or she has no loans in default (including the stayed loan).

Total and permanent disability cancellation

Perkins, Stafford, and PLUS loan borrowers can have their loans cancelled for a total and permanent disability, but as of July 1, 2001, there will be a three-year conditional period after the cancellation is approved. During this three-year period, the borrower will not have to pay on the loan, but must continue to meet the eligibility criteria for the disability cancellation. See *Volume 5: Perkins Loan Program* or *Volume 8: Direct Loan and FFEL Programs* for more information.

It's possible for a borrower whose loan is canceled because of disability to receive further aid from the SFA programs. If such a borrower wishes to take out an SFA loan, he or she must obtain certification from a legally licensed physician stating that the student's condition has improved and that the student 1) has the ability to engage in substantial gainful activity or 2) can attend school. Then the student must sign a statement indicating that he or she is aware that his or her new SFA loan can't later be canceled on the basis of any present impairment unless that condition substantially deteriorates to the extent that the definition of total and permanent disability is again met. Also, if the borrower, is within the three-year provisional period for disability cancellation of a prior loan, he must resume payment on that loan. The borrower isn't required to obtain a physician's certification or to sign the statement if he or she is applying for an SFA grant or work-study only.

NEW 3-year conditional period for disability cancellation

Federal Register: November 1, 2000

Loan Discharge Issues

[Page 65677-65695]

Perkins 34 CFR 674.61

FFEL 34 CFR 682.402

DL 34 CFR 685.212

**Example: documenting loan
“Paid in Full”**

Eddy had a Stafford Loan as an undergraduate that went into default while he was out of school. When he applies for financial aid so he can go to graduate school, his ISIR shows that the loan is still in default. Eddy tells the aid administrator at Guerrero University that he paid off the loan last year. The aid administrator asks Eddy to bring in a letter from the guaranty agency documenting that the loan has been paid, and advises Eddy that he should ask the guaranty agency to update his status in NSLDS.

Additional ways of reestablishing eligibility for Perkins

Reauthorization added a provision to the Perkins Program that reestablishes the borrower’s eligibility for Perkins if the borrower meets any of the conditions that would remove his or her Perkins Loan from the cohort default rate. This provision only allows the borrower to regain eligibility for Perkins, not the other SFA programs. See Volume 5.

Satisfactory repayment and rehabilitation cites

*HEA Sec. 428F(a) and (b), 464(h)(1) and (2);
General Provisions
34 CFR 668.35(a)(2),
Perkins 34 CFR 674.5(f),
FFEL 34 CFR 682.200(b), 682.405,
Direct Loans 34 CFR 685.102(b),
685.211(e)*

Rehabilitation example

Eric continues making payments on his defaulted loan, and finally makes the 12 payments required for rehabilitation. His original lender isn’t handling student loans anymore, so the guarantor finds another lender to purchase the loan. It takes the guarantor 3 months to arrange the purchase, and Eric needs to keep making the agreed on payments on time. Once the new lender has the rehabilitated loan, Eric can apply for an in-school deferment.

RESOLVING DEFAULT STATUS

A student who is in default on an SFA loan can’t receive further SFA aid until he or she resolves the default. The student can resolve the default in a number of ways.

▼ *Repayment in full (including consolidation).* A student can resolve a default by repaying the loan in full and thereby regain eligibility for SFA funds (NSLDS Status Code DP). If the student and the loan holder agree on a compromised amount for settling a loan and the student repays the amount agreed upon, that also counts as paying the loan in full (Status Code DC). If a defaulted loan is successfully consolidated, then it is also counted as paid-in-full (Status Code DN). However, if the loan holder simply writes off the loan, the loan isn’t paid in full, and the student remains ineligible for SFA funds (Status Code DW).

The student regains eligibility whether repayment was completed voluntarily or involuntarily (that is, through IRS offset or wage garnishment). Although a student who has repaid his or her defaulted loan in full is eligible for aid, you can still consider the default to be evidence of a student’s unwillingness to repay loans and deny the student future Perkins Loans (see *Volume 5*).

If a student has paid a defaulted loan in full but the SAR and ISIR have a comment showing that he or she is ineligible because of the default, the student must give you documentation proving that the loan has been paid in full.

▼ *Satisfactory repayment arrangements.* A student in default on an SFA loan can be eligible for SFA aid if he or she has made repayment arrangements that are satisfactory to the loan holder. After the student makes six consecutive, full, voluntary payments on time, he or she regains eligibility for SFA funds (NSLDS Status Code DX).

Before you can pay the student, you must have documentation that the student has made satisfactory repayment arrangements. For example, the lender may update the code for the loan in NSLDS to DX once six payments have been made; you could then use the NSLDS information as confirmation of the repayment arrangement. You may also use a written statement from the loan holder indicating that the student has made satisfactory repayment arrangements as documentation of the arrangement.

▼ *Loan rehabilitation.* Although a student can regain eligibility for all SFA funds by making satisfactory repayment arrangements, the loan is still in default. After the student makes more payments, the loan may be rehabilitated (that is, it won’t be in default any more), and the student has all the normal loan benefits, such as deferments. A loan will not be rehabilitated until the borrower makes 12 consecutive, full, voluntary payments on time (see *Volume 5* for more information on rehabilitation in the Perkins/NDSL program, and *Volume 8* for FFEL and Direct Loans.)